



# Register for EFAP & Virtual Care Today!

Access Your Online Employee and Family Assistance Program (EFAP) & Virtual Care Today!

## How to Access EFAP

**Step One:** Visit [www.homeweb.ca](http://www.homeweb.ca) and click 'Sign Up'.

**Step Two:** Type your company name and click 'Find it!' Select the correct company from the list provided. Enter information into the required fields, choose an email and password, and when prompted enter your unique registration code.

**Step Three:** Let us know how you are covered - as an employee, or as a dependent. Submit the additional information required and click 'Sign Up' at the bottom of the page.

## How to Access Virtual Care

Virtual Care is accessed through your main EFAP portal.

**Step One:** You will need to first register for EFAP (see steps above)

**Step Two:** Once logged into EFAP, click the **Express Care Online** button on your Dashboard to be redirected to the Virtual Care site through our partner Cleveland Clinic Canada.

**Step Three:** Download the free Cleveland Clinic Express Care Online app on your mobile device. Sign up and register. When prompted, enter your unique registration code.

The image shows a laptop displaying the Homewood Pathfinder dashboard. The dashboard includes sections for 'Browse Homeweb', 'PulseCheck', 'Professional Support', and 'Additional Resources'. To the right of the laptop is a smartphone displaying the Cleveland Clinic Express Care app interface. Above the laptop, the logos for Homewood Pathfinder (Employee Assistance & Mental Health) and Cleveland Clinic are displayed.

Same unique invitation code for both EFAP & Virtual Care