

## Process Claims Faster with the Member Portal & Apps

Submit your claims the fast and easy way

Ensure your health benefits are processed quickly and conveniently. Skip the paperwork and wait times. The quickest way to get your claim processed is to submit it online at [portal.sk.bluecross.ca](https://portal.sk.bluecross.ca) or using the SK Blue Cross App, available for iOS and Android.

Sign in, enable direct deposit, upload your claim and you're done!

Scan for the online  
Member Portal



Download on the  
App Store



GET IT ON  
Google Play



Certain benefits are eligible for Real-Time Adjudication (RTA), which is the **immediate processing and payment of an eligible claim**. Benefits available for RTA include:

- Acupuncturist
- Athletic Therapist
- Audiologist
- Chiropractor
- Clinical Psychologist
- Counsellor
- Dietitian
- Foot Care Nurse
- Massage Therapist
- Naturopath
- Occupational Therapist
- Osteopath
- Physiotherapist
- Podiatrist
- Reflexologist
- Social Worker
- Speech Therapist
- Prescription Drugs
- Vision
- Orthodontic Treatment (where Prior Authorization present)

### Need help with an existing claim?

If you've already sent in a claim and are facing longer than anticipated time for reimbursement, and financial assistance is required to bridge the gap, please call our Member Experience Centre at 1.800.667.6853. Let us know you need your claim prioritized and we'll do everything we can to help. No judgment – just support.