

# Legal/Liability Nurse Review

Adjusters are often faced with a case that just doesn't seem right. It could be concern over compensability, causality, excessive treatment or maybe it is time to move towards a settlement. In such cases, the benefit of a medical legal expert can prove helpful. Coventry's Legal/Liability Nurse Reviews are designed to support claims adjusters in evaluating claim and defense strategies. Whether you need a medical record review, file assessment, identification of medical experts, or support for mediations and depositions, the expertise of a specially trained nurse can assist with better understanding the case specifics from a different vantage point.

## Trust Coventry Legal/Liability Nurse Review

Legal/Liability Nurse Review places an emphasis on defense strategies from a medical perspective as well as bill analysis that identifies unrelated and duplicate services. The service utilizes Coventry's distinctive expertise through medical legal professionals who adhere to the highest standards of legal, business, professional, and ethical conduct.



### LNR Consultation

The LNR Consultation is an abbreviated LNR review which occurs telephonically. During the consult the customer can debrief with a legal nurse reviewer on a specific question such as treatment for a particular condition or relatedness of condition to a specific injury. The call is followed up by a brief report summarizing the discussion. LNR consults are charged on an hourly rate.

## Referral Criteria Include:

- Questionable causality, relationship, or degree of injury exists
- Excessive treatment requested/suggested
- Alleged malpractice
- Pre-existing or unrelated injuries/illnesses suspected
- Settlement demand appears excessive
- Catastrophic injuries involved
- Subrogation potential

## Lines of business



Auto



General Liability



Medical Malpractice



Subrogation



Workers' Comp

## Features

- Review, summary and analysis of medical information
- Bill analysis
- Medical chronology
- Report in narrative or timeline format
- Identification of medical experts
- Support for mediation or depositions
- Assistance with defense strategies
- Adjuster and attorney education
- Research including guidelines, literature and standards of care
- Specially certified and trained professionals
- Simplified referral process – rush referrals accepted
- Quick turn-around time

**Making a referral is easy.**

**Submit referrals via Coventry Connect, our online customer portal, or contact us at 866.445.7286 or [ReferralsOnline@cvty.com](mailto:ReferralsOnline@cvty.com)**