



DESERT COLOR

THE SHORES RESORT, COLCADA POOL & LAGOON
ACCESS POLICY

Last Revised 2.26.26

Contents

General Information	3
The Shores Resort and Colcada Pool Address	3
Hours of Operation	3
Pool Daily Hours of Operation	3
Lagoon Daily Hours of Operation	3
Holiday Closures	3
Personal Items	3
Entrance Policies	4
Waivers	4
Access Cards	4
Wristbands	5
Guest Passes	5
Complimentary Passes	5
Purchasing Guest Passes	5
Guest Pass fee	5
Supervision	6
Bag & Cooler Checks	6
Employee Access	6
Refunds and Credits	6
Animals	6
Privately Owned Water Vessels	6
Operations	7

Contingency Plans	7
Power Outage	7
Inclement Weather Policy	7
Lighting	7
Rain	8
Facility Closures	8
Bodily Fluids Incident – Lagoon	8
Bodily Fluids Incident – Pool/Spa Areas	8
Lost & Found	8
Security Cameras	8
Dissension	9
Rules	9
The Lagoon General Rules and Regulations	9
Water Vessel Rentals	12
Facility Rentals for The Shores Resort	12
Resort Pickleball Courts	13
Akoya Pearl Community Park	13
Court Usage	13
Playing Etiquette	13

General Information

The Shores Resort Address

820 W. Akoya Pearl Street, Saint George, UT 84790

Colcada Pool & Spa

951 Kamina Road, Saint George, UT 84790

Hours of Operation

The Association maintains discretion on altering the hours of operation for both The Shores Resort & Lagoon, including the Lagoon Beach and/or additional amenities, with or without notice, for required maintenance or the safety of the guests and residents.

Pool Daily Hours of Operation: 10 am to 10 pm

Lagoon Daily Hours of Operation: 10 am to 30 minutes after sunset

Holiday Closures

The Shores Resort and Lagoon will be closed on the following dates and times:

- Thanksgiving Day – After 3 pm
- Christmas Eve and Christmas Day – All-day

Personal Items

- Residents and guests can bring beach chairs, hammocks, and umbrellas to the Lagoon. Pop-up tents are prohibited, and umbrellas must be safely secured.
- Blue and white striped Resort towels are for the pool area ONLY. Please only use one towel per person and do not take them home for any reason. We encourage you to bring your own towel if you choose to use both the pool and the Lagoon.

Entrance Policies

Each unit will receive one Homeowner Amenity Access Package: one access keycard, six wristbands, and 30 one-day Guest passes.

Owners who lease their units relinquish their access to all community amenities to their tenants for the entirety of the lease. Non-residing homeowners may purchase an annual Amenity Access package for \$600, including one amenity access card, six wristbands, and 30 one-day guest passes for personal & guest use. Any change in occupancy must be reported to the association. If a change in occupancy occurs in a long-term rental unit, an executed lease agreement and Tenant Contact form must be submitted to the Association office before the Tenant Amenity Access package issuance.

Each Resort unit will receive one amenity access key card, six wristbands, and one-day Guest passes for personal use. If the Resort unit is leased on a short-term basis, the Resort Property Management Company is responsible for administering all Resort amenity access packages for that rental.

Waivers

To access the amenities, each resident and Guest must complete the Facility Use Waiver. It is the responsibility of the property owner(s) or renters to ensure ALL their guests have completed a waiver before accessing the facilities. This is a one-time sign. Use the QR Code or Waiver link.



Access Cards

Access Cards are required to enter the Lagoon and The Shores Resort areas. Households will receive one amenity access card per unit provided by the Association. If the Access Card is misplaced by owners, renters, or their guests, a replacement card is available for \$50 at the Association office (Cash not accepted at this time).

Wristbands

To maintain the safety and security of residents and guests, all people over the age of 8 are required to wear a wristband at the Resort. Wristbands are required to be worn at all times when utilizing any Association amenities and events.

- The Association provides six (6) wristbands per unit for residents ages 9 and older. If owners, renters, or guests misplace a wristband, a replacement wristband is available for \$50. (Cash is not accepted)
- Households requesting more than six (6) wristbands may apply directly to the Association by completing an Access Exception Form outlining the reason for their request. The Association has the discretion to approve or deny requests for additional wristbands.
- If a wristband is broken, bring it into the Association office to purchase a replacement for \$5 each.
- Short-term rental guests will be given the number of wristbands equal to the number of guests on the Rental Reservation/Waiver. Visitors to the Association amenities must be on the Rental Reservation/Waiver.

Guest Passes

Complimentary Passes

Each household will receive complimentary Guest Passes to use within the given calendar year. The board will set the number of complimentary Guest passes distributed each year. Complimentary Passes are not replaceable if lost or stolen. Guest passes are for one-day use and must be discarded at the end of the day.

Purchasing Guest Passes

Residents may purchase additional one-day Guest Passes at the Recreation office or Association office on their guests' visit day. Residents will need to show their amenity access card when buying. A fee is charged based on peak or non-peak days, and Guest Passes are not available to nightly rental patrons.

Guest Pass fee

Monday-Thursday \$10 per day

Friday-Sunday and state and national holidays are \$20 per day.

National holidays include Memorial Day, Fourth of July, July 24th, Labor Day, and Thanksgiving. The facilities are closed on Christmas Eve and Christmas Day.

Supervision

A responsible adult must accompany attendees under 14 years of age, and an adult is considered 18 years of age or older. There are no lifeguards on duty.

Bag & Cooler Checks

All bags and coolers are subject to staff search to prevent the entry of prohibited items. Prohibited items include alcohol, glass containers of any kind, smoking, vaping, or use of tobacco, pop-up tents, and drones.

Outside food is allowed, but food is not allowed in the water. Patrons are responsible for keeping their areas clean and tidy and must clean up after themselves when leaving the Shores Resort & Lagoon.

Employee Access

Employees can access The Shores Resort and Lagoon amenities for themselves and their guests.

Refunds and Credits

No refunds or credits for Guest Passes or Rentals.

Animals

Animals are prohibited in the pool, spa, and Lagoon areas. This is for the health and safety of the community.

Privately Owned Water Vessels

Use of approved non-motorized vessels in the Lagoon is permitted in designated areas. Approved vessel types are paddleboards, kayaks, and pedal boats.

- Vessels must be registered annually with the Association to be used on the Lagoon. Association Management may add or remove any vessel type at any time.
- Permit stickers are available for purchase at the Recreation Office located on the pool deck during regular pool hours. The permittee is required to sign the

Water Vessel Agreement, pay the annual permit fee of \$12, and have the vessel inspected by Association Staff (cash is not accepted at this time).

- No motorized vessels are permitted except for maintenance operations.
- Inflatables include, but are not limited to, pool floats, loungers, tubes, pads, and rafts. Inflatables must be no larger than 100 inches in any dimension and cannot exceed the limit of 4 adults or 6 children.
- Please take your belongings with you as you leave the Shores Resort and Lagoon. The Association is not responsible for lost or stolen items.

Operations

Contingency Plans

Power Outage

The Association may shut down any body of water usage if there is a power outage to prevent unsafe swimming conditions.

Inclement Weather Policy

To ensure the safety of Desert Color residents and guests, the pool management staff executes the following inclement weather policy: At the onset of, but not limited to, the weather phenomenon listed below, the pool management staff will communicate the temporary closure and reopening of the facility to patrons.

Lightning

If lightning is within:

- *15 miles* – Patrons must exit the water. When notified by facility staff, patrons may re-enter the water after a 30-minute absence of lightning within 15 miles.
- *10 miles* – Patrons must exit the water and the facility. When notified by facility staff, patrons may re-enter the water and the facility after a 30-minute absence of lightning within 15 miles.

Rain

The facility will remain open and functional through light rain. In the event of heavier rain, the staff will ask patrons to exit the water until the bottom of the pool is clearly visible.

Facility Closures

During extended closures due to inclement weather, the staff reserves the right to close the facility for the day.

Bodily Fluids Incident – Lagoon

If there is a Bodily Fluid(s) Incident, the onsite staff should be notified immediately.

- If the bodily fluid is formed, the water should be cleared to a distance of 200 ft.
- If the bodily fluid is liquid, the water should be cleared to a distance of 400 ft. For reference, the Shores Resort pool deck is roughly 200 ft.
- Closure of the immediate area will be for no less than 30 minutes, depending on maintenance approval.

Bodily Fluids Incident – Pool/Spa Areas

- If the bodily fluid is formed, the pool/spa area(s) are to remain closed for no less than 30 minutes.
- If the bodily fluid is liquid, the pool/spa area(s) are to remain closed for no less than 13 hours, depending on maintenance approval.

Lost & Found

Staff will maintain a lost and found at The Shores Resort Recreation Office. Items will be kept for two weeks, and efforts will be made to find the owner of the lost items. If items are unclaimed after two weeks, the Association may dispose of the item(s) at the discretion of the Association.

Security Cameras

The Association maintains security cameras around the property for security purposes.

Dissension

When a patron is not following posted rules and regulations or has become disorderly and disturbs others within the amenities or common areas, staff may ask the patron to leave. The staff may suspend Access to any individual with or without cause.

Rules

Lagoon General Rules are posted outside each public entrance, and the Water Vessel Rules are posted at the dock outside The Shores Resort Pool area. The rules at The Lagoon are as follows:

The Lagoon General Rules and Regulations

1. Only Desert Color residents and their approved guests are permitted to use the Lagoon. The Association may grant permission to other individuals or groups from time to time for events.
2. Residents and their guests shall conduct themselves courteously and respectfully at all times.
3. All residents and their guests use The Shores Resort and Lagoon at their own risk. Desert Color St. George, LLC, its management company, contractors, or employees are not liable in any manner whatsoever for any personal injury, damage, loss, or theft occurring in, on, or around this amenity site.
4. All who use The Shores Resort and Lagoon and the amenities are expected to leave the areas clean and tidy.
5. No smoking, vaping, or use of any other tobacco product is permitted.
6. No alcohol will be permitted unless it is sold onsite by a licensed and Association-approved vendor who is licensed and contracted.
7. All people, bags, and other items are subject to search at the facility's staff discretion.

8. No pets are allowed in The Shores Resort and Lagoon amenities.
9. Residents and their guests shall respect, protect, and preserve all the amenity property. Each resident is strictly liable for all costs related to damage to the property caused by the resident, their family members, guests, or tenants.
10. The pool deck cabanas are provided as a rental option for residents and their guests. This furniture is not to be removed from its respective area.
11. All furniture within The Shores Resort Pool, Colcada Pool, and Hot Tubs, and deck (excluding cabanas) is on a first-come, first-served basis.
12. Residents and guests cannot leave their belongings unattended to reserve space for people who are not present. Any personal belongings found being used in such a manner may be removed and stored by staff.
13. Food and drinks are not allowed in the water.
14. Glass is strictly prohibited inside the Lagoon and The Shores Resort premises. Staff reserves the right to confiscate any glass found within the premises immediately.
15. Management reserves the right to cease Lagoon and Pool operations at the onset of inclement weather.
16. No paddleboards or kayaks are to be used or stored inside buoy areas. When your paddleboards or kayaks are not used, please do not store them on the beach entrances or walkways. Please utilize the dock or in-water lounge areas when on/off-boarding your paddleboard or kayak.
17. Any person with an infectious disease transmissible by water will be excluded from using the Pool, Hot Tub, and Lagoon.

18. A person with exposed sub-epidermal tissue, including open blisters, cuts, or other lesions, may not use the Pool, Hot Tub, or Lagoon.
19. A person who has or has had diarrhea within the last two weeks caused by an unknown source or from any infectious or fecal-borne disease may not enter the Pool, Hot Tub, or Lagoon.
20. Any child under three (3) years old, any child not toilet trained, and anyone who lacks control of defecation shall wear a water-resistant swim diaper and waterproof swimwear. Swim diapers and waterproof swimwear shall have waist and leg openings fitted to be in contact with the waist and leg around the entire circumference. Swim diapers may be available in the recreation office.
21. Deep water access
 - Individuals using a watercraft may be outside the designated swimming area. Those under 18 must have a USCG-approved Personal Flotation Device.
 - Adults (age 18+) using an inflatable or foam material lounge may be outside the designated swimming area without a USCG-approved Personal Flotation Device.
 - Adults (age 18+) may access deep waters for swimming purposes.
 - Diving from the beach promenade or pool deck/jacuzzi is strictly prohibited.
22. All personal water vessels must undergo an inspection and receive an Association-distributed permit to be used at the Lagoon.
23. All people under age 13 using water vessels must wear a Coast Guard-approved Personal Flotation Device outside the buoys while in/on the water. Patrons aged 13-17 must have a flotation device on the vessel.
24. Management and staff have the right to refuse any water vessel.
25. Please get in touch with Management for an approved list of watercraft and inflatables.

26. In the event patrol services or the police department is called to address any incident, the Association reserves the right to remove any and all individuals from the facilities and may revoke privileges for all unit participants pending a hearing with the Board of Directors.

Disclaimer: By entering the Lagoon and The Shores Resort premises, you acknowledge your understanding of and agree to all the terms outlined in the Desert Color Facility Use Guidelines and Rules and Regulations (Waiver).

Water Vessel Rentals

Kayaks and paddleboards are available for rent on-site. The Association will provide approved life preservers as they are available in size and number as needed. If the Association does not have the appropriate size for patrons utilizing rental equipment, patrons are responsible for providing their well-fitting approved personal flotation device.

Completion of a Water Vessel Agreement must be filled out for every rental. Anyone over 16 years old can complete a rental by themselves with a parent's signature. An adult must accompany those under 14 years old on the same vessel (paddleboard/kayak) or a separate vessel. Credit/Debit card payments are the only form of payment for rentals.

Facility Rentals for The Shores Resort

All inquiries and reservations regarding rentals of The Shores Resort and Lagoon are to contact the administration team at the Association office. All reservations must be set up and approved two to four weeks before the event, depending on the space you want to reserve. You may email desertcolorca@ccmnet.com or call the Association phone number at 435.562.5483.

Resort Pickleball Courts

Akoya Pearl Community Park

Hours: 7 am – 10 pm

Everyone over the age of 8 must wear a wristband while within the amenities.

Court Usage:

1. Desert Color Residents and Resort guests only.
2. Wristbands required.
3. Courts are for pickleball only. No soccer, futsal, bike riding, skateboarding, roller skating, rollerblading, scooters, or other similar activities allowed on courts.
4. Keep courts clean and uncluttered.
5. Pets are strictly prohibited on the courts.
6. No food, alcohol, glass bottles, smoking, or vaping allowed on courts.
7. Cover-ups/shirts must be worn at all times.
8. Children under the age of 14 must be accompanied by a responsible adult. (18 years and older).

Playing Etiquette:

1. Show common courtesy and respect for all players and spectators.
2. Unsportsmanlike conduct will not be tolerated.
3. Profane language is prohibited.
4. Shoes with non-marking soles only.
5. Limit noise from music.
6. If the ball is hit onto another court while playing, please yell “Ball On.”
7. Please wait until the play has stopped before crossing the courts.
8. Be respectful.

Open Play Etiquette:

1. When courts are full:
 - A. Games are limited to 11 wins by 2 (20-minute time limit per match if players are challenging)

All courts and skill levels are open to challengers.

- B. Please respect the court's skill level when challenging as a team.
 - C. Players need to be ready to enter the court once the game has finished.
 - D. Players are allowed to challenge onto a court in one of two ways.
 1. As a team (2)
 - Winners stay (court winners are allowed 3 consecutive games when paddles are in the queue.)
 2. As a foursome
 - All four players need to exit the court after their game.
2. How to find a match:
 - A. Find a partner or foursome.
 1. Observe and respect court skill level.
 2. Politely challenge in as a team or foursome.

“EQUAL PLAY” Paddle Challenge System

1. Games will be played to 11 wins by 2 (20-minute time limit per match if players are challenging)
2. Place paddle(s) in the queue. Paddles are used as a challenge.
3. Once a challenge is submitted, the individual or team has the next available game.
4. “Equal Play Paddle Challenge” is available for all skill levels and age players.
5. Players can challenge in as an individual or a team by placing 1 or 2 paddles in the queue.
6. Court winners are allowed 3 consecutive games when the paddles are in the queue.
7. Players are not allowed to skip ahead in the queue.
8. Teams or individuals must be present to challenge or to move up in the queue.

9. All courts are subject to “Equal Play Paddle Challenge” rules.

Feel free to contact our office with any questions.
desertcolorca@ccmcnet.com
435-562-5483



Waiver Link