Programs Offered:

ESOL
English as a second language virtual classroom training!

Hourly Employee Track
Intro certifications and trainings for all FOH and BOH hourly employees

Culinary Track
Includes culinary training and cook certification

Management Track
Certifications to ready an hourly employee to be promoted to a management role

Financial Empowerment
Financial training for all participants by our partners at Equitable Financial

Apply Today!

For more information contact

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Workforce Development Coordinator
mraefworkforce@themassrest.org
Office (508) 573-4181

NEW! Free Training for your employees!

Workforce Development opportunities for the Restaurant Industry
English Speakers of other Languages (ESOL)

- Beginner & Intermediate Virtual Courses
- 21 Weeks of class
  - 1.5hr Course/WK
  - M/W - Morning & Evening course options
- Focus on restaurant language

FREE!!

Hourly Track
- ServSafe Allergen/Massachusetts Allergen Awareness
- ServSafe Food Handler
- ServSafe Alcohol
- Unconscious Bias for Employees
- Sexual Harassment Prevention for Employees
- Financial Literacy

Culinary Track
- Rouxbe® Online Basic Culinary Training
  - Knife Skills
  - Cooking Methods
  - ....and more!
- ACF Fundamentals Cook Certification
- Financial Literacy

Management Track
- ServSafe Allergen/Massachusetts Allergen Awareness
- ServSafe Manager
- ServSafe Alcohol
- Unconscious Bias for Managers
- Financial Literacy
- Train 321 Full Course Suite
  - How to Deal with a Difficult Customer
  - Upselling
  - Workplace Ethics
  - ......and more!

Importance of Training & Development
- Tackle shortcomings
- Performance improvement
- Employee satisfaction
- Increased productivity
- Self-driven