



## Washington State Rehabilitation Council

# NOTICE OF PUBLIC MEETING

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### **People living with disabilities have the influence to shape the Vocational Rehabilitation services they receive. YOU ARE INVITED!**

Meeting:	DVR Customer Forum
Date:	Thursday, May 4, 2017
Time:	3:30 pm - 4:30 pm
Location:	Red Lion Hotel – Columbia Center 1101 Columbia Center Blvd. Kennewick, WA 99336
Food:	Will be provided

#### **Who we are:**

- The Washington State Rehabilitation Council is a group of disability allies and advocates. We work hard to make sure that DVR customers' voices are heard.

#### **We want to hear from you!**

- The purpose of this Customer Forum is to hear from you and others interested in DVR program improvement. We want to learn more about your experience as a DVR customer.
- This Customer Forum is a chance for you to share your honest feedback with us, so that we can help make DVR better.
- You are welcome to bring an advocate.

#### **At the forum, we will gather information on the following:**

1. My Counselor does a good job keeping in touch with me.
2. My counselor understands what is important to me.
3. My counselor understands how my disability affects me.
4. My counselor cares about my input.
5. DVR moves quickly enough for me.
6. Overall, I am satisfied with DVR.
7. Is there is something you would like DVR to hear?

#### **Can't come?**

Send feedback to [WSRCPublicForum@dshs.wa.gov](mailto:WSRCPublicForum@dshs.wa.gov). Please remember, you are not required to attend. This is not a regular DVR appointment with your counselor; this is an opportunity for you to share feedback to improve DVR.

#### **Reasonable Accommodations?**

Email [WSRCPublicForum@dshs.wa.gov](mailto:WSRCPublicForum@dshs.wa.gov) or call (866) 252-2939  
American Sign Language will be provided