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Marshall Medical Center Earns 2021 Leapfrog Top Hospital Award and "A" Rating for Outstanding Quality and Safety

Placerville, CA (December 7, 2021) – Highlighting its nationally recognized achievements in patient safety and quality, Marshall Medical Center was named a Top General Hospital nationally by The Leapfrog Group. Announced today, the Leapfrog Top Hospital award is widely acknowledged as one of the most competitive awards American hospitals can receive. The Top Hospital designation is bestowed by The Leapfrog Group, a national watchdog organization of employers and other purchasers recognized as the toughest standard-setters for healthcare safety and quality.

"In the past year Marshall has encouraged staff and providers to identify and report more safety risks prior to an incident occurring using the online Marshall Patient Safety Alert system and leadership follow ups to improve safety processes before an issue arises," says Cindy Rice, RN, Vice President of Clinical Nursing Services. "We also look for trends in safety issues during daily nursing huddles and formed a Quest for Zero committee which focuses on patient safety, including the prevention of patient falls and hospital acquired pressure injuries."

The quality of patient care across many areas of hospital performance is considered in establishing the qualifications for the award, including infection rates, surgery, maternity care, and the hospital's capacity to prevent medication and other errors. The rigorous standards are defined in each year's Top Hospital Methodology.

We are pleased to recognize Marshall as a Top Hospital this year," said Leah Binder, president and CEO of The Leapfrog Group. "Even with the continued strain of the COVID-19 pandemic, Marshall has demonstrated an extraordinary dedication to excellent health care in El Dorado County. We congratulate the board, leadership, staff and clinicians who put their patients first."

To qualify for the Top Hospitals distinction, hospitals must rank top among peers on the Leapfrog Hospital Survey, which assesses hospital performance on the highest standards for quality and patient safety. To see the full list of institutions honored as 2021 Top Hospitals, visit www.leapfroggroup.org/tophospitals.

In addition, Leapfrog recently released Hospital Safety Grades for nearly 3,000 hospitals nationwide, giving Marshall an "A." This grade is based on how well we prevent medical errors, accidents, injuries, and infections that kill or harm patients and reflects our performance on more than 30 evidence-based measures of patient safety, including post-operative sepsis, blood leakage, and kidney injury.

About The Leapfrog Group

Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey collects and transparently reports hospital performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information, they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections.

About Marshall Medical Center

Marshall Medical Center is an independent, nonprofit community healthcare. Marshall Medical Center includes Marshall Hospital, a fully accredited acute care facility with 111 beds in Placerville; several outpatient facilities in Cameron Park, El Dorado Hills and Georgetown; and many community health and education programs. Marshall has over 220 licensed practitioners and over 1,400 employees providing quality healthcare services to the residents of El Dorado County.

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