

JANUARY-DECEMBER 2024

LOVE COLUMBIA SERVICES PROVIDED

2,898 total unique adults enrolled in programs
2,926 children included in their households

Services

Connections:

Receives and assesses all requests for Love Columbia Services.

Information Library:

Online and print resource library.

Path Forward:

Provides assessment and support to promote long term life improvement and may include strategic financial assistance to bridge a gap or accomplish goals.

Side by Side:

Provides individual coaching in 5 specific areas: budgeting, credit building, career/job search, housing search, and life purpose.

Healthy Homes & Tables:

Activities and support to strengthen families.

Extra Mile:

Provides individual money management education and coaching through a 16-week program that offers accountability, partnership, and opportunity to practice new skills.

Numbers

3,984 unique requests

- 48% referred to Love Columbia programs
- 22% community information/referral consultations
- 26% direct services (essential items, form completion, financial assistance, and delivery/transportation)
- 4% unable to reach or outside service area/scope

251,286 website views

504 participants

- 84% completed at least one goal
- 7,142 hours of supportive services
- 84% improved life satisfaction

2,035 participants

- 4,586 coaching sessions
- 624 credit building completions
- 443 households obtained permanent housing
- 786 households prevented eviction
- 180 individuals secured jobs or better jobs
- 154 VITA tax preparations
- 74 RentWell participants
- 22 Good Dads participants

69 adults and 193 children attended events

360 family activity kits distributed

104 participants

- 778 coaching sessions
- 82% completed at least 4 weeks
- 56% completed full 16-week program
 - 36% increased income while in program
 - 97% now follow a budget
 - 95% saved or paid off debt

\$100,221 total saved and debt paid

- \$40,066 debt paid off
- \$60,155 amount saved by participants

Services

Extra Mile Loans:

Provides no-interest loans to retire high-interest loans.

Transitional Housing:

Transitional homes, hotel stays, and leased properties to stabilize unhoused families and youth.

Homeownership:

First time homebuyer classes for down payment assistance.

The Love Seat:

Provides essential items and moving assistance for families in crisis or transition.

Love Tech:

Refurbishes computers for community donations.

Transportation:

Volunteer Engagement:

Strategic Financial Assistance Provided:

Rent, utilities, hotel stays, food, transportation, and other essential items.

Numbers

12 new payday relief loans \$12,809 loaned
89% repayment rate (overall rate from program beginning)

Love Forward Homes	Temporary Housing
1,788 nights of shelter	4,144 hotel nights
13 families with	162 households
52 children	127 families with 280 children

Youth Homelessness Demonstration Program

181 youth served through outreach and housing including 61 children
39 young adult households obtained housing

70 homeownership program graduates
36 pre-homeownership program attendees
29 purchased homes

Furniture	Housewares	Vouchers
196 households	149 households	150 store vouchers
\$128,355 in value	\$10,458 in value	\$9,299 in value

600 needs met for essential hygiene and household supplies (over 3,000 items distributed)
38 families moved

48 computers provided to nonprofits, churches and clients

198 clients received car repairs
46 received assistance to legalize vehicle
36 zero interest car purchase loans, \$24,543 loaned
24 car savings matching fund gifts
17 donated cars
1,123 gas cards and rides provided

379 volunteers
8,675 volunteer hours

\$1,460,607 total provided

46% public funding (State and federal grants)
54% private donations (Foundations, churches, businesses, and individuals)