MEMBER HIGHLIGHT

Have you met Marilyn Maldonado?

in her own words...



I am honored to be selected for the Member Highlight. I have traveled many a road to get to SDA. I began my work life, again, after being a stay at home mother for 18 years.

At AT&T I worked in the corporate office for Benefit communications. During this time, I went from being an assistant to a project manager with as many as 56 projects per year with the largest being annual enrollment for 500,000 employee/retirees. Since there were management employees and two different unions of employees with many sub-unions, this resulted in approximately 25 different books of benefits. Interestingly we had one group of retirees, 2 people still alive whose retiree benefits were bargained over 40 years ago. After 10 years with AT&T, they decided to move corporate headquarters to Richardson, Texas. And I stayed in SA.

My next endeavor led me to USAA where, once again, I was an admin for a VP and two executive directors. The VP liked my work ethic and I was moved over to Anti-Money Laundering Customer Identification. In this position, it was my responsibility to verify the identity of individuals with accounts or people being added to accounts, accessing various agencies to use as confirmation. I also worked with GPS to confirm check deposits locations were not in sanctioned countries. My work included verifying all green cards were current or a obtaining a copy of their naturalization papers. All these functions were eventually outsourced.

With this expertise it was easy to move over to Chase Bank. In addition to individual identity verification, I now had to verify companies, banks and board of directors. I did find a person at a board of directors meeting from a sanctioned country. And a bank in a sanctioned country being serviced though a legitimate bank. This office was moved to Tampa, FL.

In 2015 I arrived at Kimley-Horn! What an exciting and interesting industry and absolutely the best company and best people to work for and with, in my entire working career.

As for myself personally, I have one son, Amias, daughter-in-law, Lena and grandson, Emerson (4) who live in Austin. I love to read, go hiking and camping, and spending time in nature. I have lots of flowers and plants and have just started trying to grow a vegetable garden. Pre-CoVID I played African djembe drums in drum circles and drummed with a Native American tribe who teach the way of the Red Road. I've held gong meditations in the office, at senior community centers, metaphysical stores and festivals. I work at being my BEST self 24/7, offering praise and forgiveness my from loving heart to that part of me which wanders back to less than my best self.



I've learned so much in work and life and with my membership in SDA I have gained insight into smaller company office managers and the amount of detail they deal with daily. It's been a delight to listen and be a part of the exchange of information/ideas/tips with the SDA sisterhood/brotherhood and the specialty presenters provided monthly. The contributions SDA makes to the larger San Antonio community has been one of my favorite parts. Seeing the smiling faces and knowing that SDA has made someone else's life a little better exemplifies the giving spirit of who we are.

Please welcome our newest member
Joan Silva with Pfluger Architects, Inc.

Joan Silva is an Associate for Pfluger's San Antonio office and has been with the firm for 20 years. Her support of our San Antonio team and extended corporate responsibilities make her an invaluable team member. Joan's project knowledge is encyclopedic, and her organizational skills make that knowledge readily accessible. In addition to her many hats, Joan also plans all corporate events, including the annual, company-wide Pfluger Pfamily Retreat.



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