



# LANGUAGE ACCESS SERVICES TRAINING



## *BEST PRACTICES for DHS Contracted Providers*

What is translation? What is interpretation? What is the difference between telephonic and video remote interpretation? How do I know if my client needs in-language services? How do I provide in-language services?

In this training, you will learn how to recognize and address language barriers to ensure that your clients receive quality care and services.



**Facilitated by**

*Community Programs*

**2 training dates offered!**

**Wed. 6/25, 1pm - 2pm**

**Thurs. 6/26, 11am - 12pm**