



LA COUNTY
**Homeless
Services
& Housing**

JULY - DECEMBER 2026

TRAINING CATALOG



Safe. Healthy. Home.

Introduction

Welcome to the course catalog from Los Angeles County Department of Homeless Services & Housing (HSH). The HSH Training Team's mission is to deliver transformative educational opportunities that enhance, support, and empower the HSH workforce and community partners to achieve knowledge and skills that will improve the lives of the people, families, and communities they serve. Our team serves HSH, Office of Diversion and Reentry, the Harm Reduction Division, and all of our community providers.

HSH Training Team offers a wide range of trainings both for internal staff and external staff at contracted community providers. We have nearly 45 training sessions per month, including trainings on motivational interviewing, documentation, trauma-informed care, and much more. We facilitate these trainings in person, online, and through e-learning platforms.

Registration is done through our learning management system, TalentWorks. Upon successful completion of a course, your attendance will be recorded and you will be able to print your certificate. Attendees should stay for the entire course and complete a quiz if required or they may not be marked as complete. Thank you for your interest and we look forward to supporting your professional development.

Please note that the dates and details of sessions described in this catalog may change due to facilitator availability - and new course additions. In the event of changes to the dates or courses are added, this catalog will be updated and we will share out in our regular e-mail communication to all TalentWorks users.



HSH Training is the new name for the Community Programs Training Team. Some materials and trainings may still be labeled with "Community Programs" while we update our content.

Register for Training on TalentWorks!

TalentWorks is LA County's online learning platform where you can access your trainings, view training schedules, and register.

[TalentWorks Website Link](#)

Log In

For Community Providers:

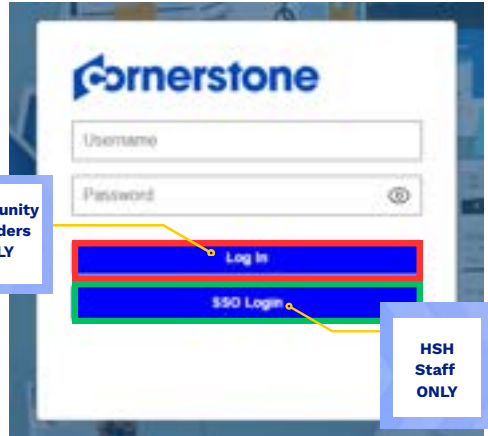
1. Enter your username (work email).
2. Enter your password (if logging in for the first time, do not include spaces with the temporary password).
3. Select **Log in (ignore SSO Login)**.

Community
Providers
ONLY

For HSH Staff*:

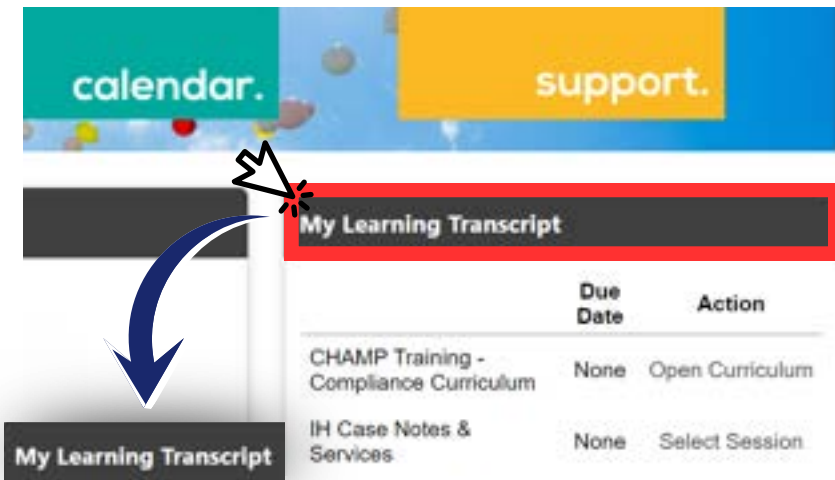
Username and password are not needed.
Simply click on **SSO Login**.

**This is for users with lacounty.gov at the end of their email address*



Registration for Training

4. On the homepage, select **My Learning Transcript** OR simply type “HSH” in the **search feature** in the top right-hand corner.



More information and instructions for using TalentWorks can be found in the [TalentWorks User Guide & FAQ](#)



LA COUNTY Homeless Services & Housing

Together with our partners, HSH's mission is to lead a unified countrywide response to homelessness that combines housing, health, and social services. Our vision is a just and compassionate system of care that prevents and ends homelessness in Los Angeles County.

The Department of Homeless Services and Housing (HSH) **consolidates our countywide response to homelessness.** The driving force behind HSH is increasing accountability and transparency, improving care for people experiencing or at risk of homelessness, and streamlining collaboration with partners including services providers, the County's 88 cities, and unincorporated areas to deliver high-quality, life-saving care.

In collaboration with our partners, we deliver a variety of innovative programs and initiatives to prevent and end homelessness, including connecting people to interim and permanent housing, supporting clients with benefits assistance, providing wraparound clinical services, employing targeted homelessness prevention, and overseeing encampment outreach efforts.

The department was formed following a [motion](#) passed by the Los Angeles County Board of Supervisors in April 2025 and was officially launched January 1, 2026.



We believe everyone deserves high-quality care focused on the whole person.

We strive for just and equitable housing and services for all LA County residents.

We hold ourselves accountable to the whole county by being transparent and trustworthy.

We focus on collaboration to build a better system of care.

We persevere with a solutions-oriented response to community needs.

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HSB Training will continue to provide training opportunities to both the ODR and Harm Reduction teams.

Office of Diversion and Reentry and Harm Reduction Division

OFFICE OF DIVERSION AND REENTRY

The Office of Diversion and Reentry (ODR), within the Los Angeles County Department of Health Services, develops and implements programs to divert people with serious mental, physical and/or behavioral health needs away from the LA County jail system and into community-based care, including access to interim and permanent housing solutions.

Since it began in 2015, ODR has launched many successful innovative programs, helping to safely remove thousands of individuals from the jail system and supporting thousands more who have been released from incarceration or are on probation supervision in the community.



The **Harm Reduction Division** collaborates with communities to support health and wellness services, promote education, and advance policies for the health, dignity, and agency of people who use drugs, experience homelessness, are justice-involved, or are engaged in sex work. The division supports direct services, including outreach, overdose response teams, drop-in spaces, contingency management, drug checking, and naloxone distribution in jails and throughout LA County. Additionally, they focus on capacity building and training, including workforce development programs, training for community members, housing services, and healthcare providers, and maintain a clearinghouse for harm reduction supplies and naloxone. The division also supports community engagement with listening sessions and a county-wide Harm Reduction Steering Committee.

Documentation Series

Training Overview

Welcome to the Documentation Series, a comprehensive training program comprised of three essential sessions: the 5x5 Assessment & Housing Acuity Index (HAI), Care Plans, and Services & Case Notes. This series is mandatory for case managers and supervisors in HSH and ODR programs to ensure strict adherence to LA County Policies and Procedures. Each training session includes a quiz, and participants must score at least 70% to successfully complete the course. Registration for the series is facilitated through TalentWorks.

The 5x5 Assessment Training aims to provide in-depth instruction on administering 5x5 Assessments. Attendees will receive detailed guidance on identifying the assessed domains and understanding scoring procedures. This training is designed to equip attendees with the knowledge and skills to conduct 5x5 Assessments proficiently.

In the Care Plan Training, participants will be guided through the process of developing participant care plans based on the 5x5 assessment scores and creating SMART goals with aligned action steps. Several examples will be provided to aid in visual comprehension. We will also emphasize policy compliance and the essential frequency of care plans.

Finally, the series concludes with the Services and Case Notes Training. This session will provide a comprehensive understanding of the services offered, their definitions, and their application to the CHAMP system. The training will underscore the importance of documenting services in case notes, as well as reviewing case notes and their formats.



SHS DOCUMENTATION SERIES: HOUSING & SERVICES (H&S)



H&S 5x5 Assessment

Facilitated by: Roy Barker Jr.

Intended Audience: SHS ICMS staff

Date

Thursday, 07/02/2026

Thursday, 08/06/2026

Thursday, 09/03/2026

Thursday, 10/01/2026

Thursday, 11/05/2026

Thursday, 12/03/2026

Time

9:00 am - 12:00 pm

9:00 am - 12:00 pm

9:00 am - 12:00 pm

9:00 am - 12:00 pm

9:00 am - 12:00 pm

9:00 am - 12:00 pm



H&S Care Plans

Facilitated by: Cynthia E. Lopez

Intended Audience: SHS ICMS staff

Date

Monday, 07/13/2026

Monday, 08/10/2026

Monday, 09/21/2026

Tuesday, 10/13/2026

Monday, 11/09/2026

Wednesday, 12/16/2026

Time

11:00 am - 12:30 pm

11:00 am - 12:30 pm

11:00 am - 12:30 pm

11:00 am - 12:30 pm

11:00 am - 12:30 pm

11:00 am - 12:30 pm



H&S Services & Case Notes

Facilitated by: Jennifer Sanchez

Intended Audience: SHS ICMS staff

Date

Monday, 07/20/2026

Monday, 08/17/2026

Thursday, 09/17/2026

Thursday, 10/22/2026

Monday, 11/16/2026

Wednesday, 12/16/2026

Time

1:00 pm - 4:00 pm

1:00 pm - 4:00 pm

9:00 am - 12:00 pm

9:00 am - 12:00 pm

1:00 pm - 4:00 pm

11:00 am - 12:30 pm

SHS DOCUMENTATION SERIES: INTERIM HOUSING (IH)



IH 5x5 Assessment

Facilitated by: Roy Barker Jr.

Intended Audience: SHS IH staff

<u>Date</u>	<u>Time</u>
Wednesday, 07/01/2026	1:00 pm - 3:00 pm
Wednesday, 08/05/2026	1:00 pm - 3:00 pm
Wednesday, 09/02/2026	1:00 pm - 3:00 pm
Wednesday, 10/07/2026	1:00 pm - 3:00 pm
Wednesday, 11/04/2026	1:00 pm - 3:00 pm
Wednesday, 12/02/2026	1:00 pm - 3:00 pm



IH Care Plans

Facilitated by: Cynthia E. Lopez

Intended Audience: SHS IH staff

<u>Date</u>	<u>Time</u>
Monday, 07/13/2026	9:00 am - 10:30 am
Monday, 08/10/2026	9:00 am - 10:30 am
Monday, 09/21/2026	9:00 am - 10:30 am
Tuesday, 10/13/2026	9:00 am - 10:30 am
Monday, 11/09/2026	9:00 am - 10:30 am
Monday, 12/14/2026	9:00 am - 10:30 am



IH Services & Case Notes

Facilitated by: Jennifer Sanchez

Intended Audience: SHS IH staff

<u>Date</u>	<u>Time</u>
Thursday, 07/16/2026	11:00 am - 12:30 pm
Thursday, 08/13/2026	11:00 am - 12:30 pm
Thursday, 09/24/2026	11:00 am - 12:30 pm
Thursday, 10/15/2026	11:00 am - 12:30 pm
Thursday, 11/12/2026	11:00 am - 12:30 pm
Monday, 12/14/2026	11:00 am - 12:30 pm

**DOCUMENTATION SERIES:
OFFICE OF DIVERSION & REENTRY
(ODR)**



ODR 5x5 Assessment

Facilitated by: Roy Barker Jr.

Intended Audience: ODR staff

<u>Date</u>	<u>Time</u>
Monday, 07/06/2026	9:00 am -12:00 pm
Monday, 08/03/2026	9:00 am -12:00 pm
Wednesday, 09/02/2026	9:00 am -12:00 pm
Monday, 10/05/2026	9:00 am -12:00 pm
Monday, 11/02/2026	9:00 am -12:00 pm
Monday, 12/07/2026	9:00 am -12:00 pm



ODR Care Plans

Facilitated by: Cynthia E. Lopez

Intended Audience: ODR staff

<u>Date</u>	<u>Time</u>
Thursday, 07/16/2026	9:00 am - 10:30 am
Thursday, 08/13/2026	9:00 am - 10:30 am
Thursday, 09/24/2026	9:00 am - 10:30 am
Thursday, 10/15/2026	9:00 am - 10:30 am
Thursday, 11/12/2026	9:00 am - 10:30 am
Thursday, 12/17/2026	9:00 am - 10:30 am



ODR Services & Case Notes

Facilitated by: Jennifer Sanchez

Intended Audience: ODR staff

<u>Date</u>	<u>Time</u>
Thursday, 07/23/2026	9:00 am - 12:00 pm
Thursday, 08/20/2026	9:00 am - 12:00 pm
Monday, 09/14/2026	1:00 pm - 4:00 pm
Monday, 10/19/2026	1:00 pm - 4:00 pm
Thursday, 11/19/2026	9:00 am - 12:00 pm
Thursday, 12/17/2026	11:00 am - 12:30 pm

Case Management Support

Effective case management is crucial for enhancing the quality of care and ensuring successful outcomes for participants.

The **Case Management Support** section of our training catalog is designed to provide comprehensive education and resources for community providers and partners working in **HSH** and **ODR**.



This section offers a diverse selection of training sessions that address critical aspects of case management and working with program participants, from understanding healthcare systems to dealing with complex participant behaviors.

These training offerings are designed to equip case managers with the knowledge and skills necessary to navigate the complexities of participant care. By participating in these sessions, case managers can enhance their competencies, improve participant outcomes, and foster a more supportive and effective care environment.



Trainings At a Glance

- **Accessing Healthcare: Medi-Cal Expansion & Updates** - Covers recent changes and expansions in Medi-Cal to better assist clients in accessing essential healthcare services.
- **Boundaries in the Workplace** - Trauma-informed and harm reduction approaches to boundaries, ensuring interactions with participants and community members remain person-centered while maintaining professional integrity.
- **Cultural Humility Capacity Building** - Develop cultural awareness to serve diverse communities by examining power and privilege within institutional structures and skill-building to provide affirming care.
- **Engaging People Who Use Drugs - A Harm Reduction Approach** - The whys of substance use and how to compassionately & collaboratively support individuals using substances.
- **Engaging Pregnant People Experiencing Homelessness (PEH)** - This training provides practical tools and communication strategies to help providers engage pregnant people experiencing homelessness, discuss resources, and support their reproductive health goals
- **Harm Reduction and Stages of Change** - Understanding harm reduction principles and the stages of change to effectively support clients in community settings.
- **Hoarding Workgroup** - Approaches to managing and supporting clients with hoarding behaviors within community programs.
- **Intimate Partner Violence** - Comprehensive training on identifying, addressing, and supporting clients experiencing intimate partner violence (Part 1 and Part 2).
- **Journey from In-Home Care Giving to In-Home Support Services** - Educates participants on accessing and applying for both the IHCG and IHSS caregiving programs in LA County, detailing the differences between these distinct programs while also covering available resources and best practices for supporting clients with Activities of Daily Living (ADLs).
- **Los Angeles Housing Assessment Tool (LA HAT)** - The Los Angeles Housing Assessment Tool (LA HAT) is the new CES triage tool for adults that replaces the former VI-SPDAT/CES Survey for Adults. The purpose of the LA HAT is to assess a person's vulnerability to possible adverse events while experiencing homelessness. It will be used to assist with connections to services and housing.
- **Liberatory Harm Reduction** - Learn what harm reduction is and how to actionize it.
- **Motivational Interviewing** - Multi-part series (Parts 1-3) covering basic techniques, advanced strategies, and continued development and refinement of motivational interviewing skills to enhance client engagement and motivation.
- **Overdose Education and Naloxone Distribution (OEND)** - Now offered in English and Spanish - Recognizing, responding to, and reversing opioid overdoses, and distributing naloxone.
- **Question, Persuade, Refer (QPR - Help Prevent Suicide)** - Includes when and how to screen for suicide risk in your work setting (if appropriate) and how to support someone in crisis. More, you will learn to identify and arrange an expert referral for evidence-based suicide-specific assessment and treatment.
- **Substance Use Disorder (SUD) 101** - Tailored for staff who are new to supporting people who use drugs. Learn more about factors that lead to SUD & how to have conversations around it.
- **Supporting Transitional Age Youth (TAY) in Permanent Supportive Housing** - The session is designed and led by providers and youth with lived experience—focused on supporting transitional age youth (TAY) in Permanent Supportive Housing. Participants will use the Attachment, Self-Regulation, & Competencies (ARC) framework to develop practical skills that foster stability and well-being for young residents. Additionally, attendees will deepen their understanding of the Los Angeles TAY population and learn how to navigate key local resources effectively.
- **Trauma-Informed Care** - Introduction to trauma-informed care principles and advanced concepts for supporting clients with complex trauma histories (Part 1 and Part 2).
- **Trauma-Informed De-escalation & 911 to 211** - Trauma-informed de-escalation strategies and transitioning crisis responses from emergency services (911) to community-based support systems (211).
- **Understanding Client Mental Health** - Recognizing and addressing various mental health issues within the context of community programs.
- **Working with Difficult Client Situations & Client De-escalation** - Techniques for managing challenging client situations and effective de-escalation strategies.

Case Management Support

Accessing Healthcare: Medi-Cal Expansion & Updates

Facilitated by: Aldrin Labadlabad

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This course covers recent updates in medical policy and who is eligible for the expanded Medi-Cal program. Participants will understand the changes and how they improve healthcare. Covered topics include: who is eligible, how to apply, and how recent policy changes impact access to healthcare. Participants will gain valuable insights into the program and how these changes will impact patients, providers, and the healthcare sector.

Date

Thursday, 07/02/2026

Thursday, 08/06/2026

Thursday, 09/03/2026

Thursday, 10/01/2026

Thursday, 11/05/2026

Thursday, 12/03/2026

Time

2:00 PM - 4:00 PM

2:00 PM - 4:00 PM

2:00 PM - 4:00 PM

2:00 PM - 4:00 PM

2:00 PM - 4:00 PM

2:00 PM - 4:00 PM



Boundaries in the Workplace

Presented by: WE-RC

Facilitated by: Dr. Clayton

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This training provides workers in social service support roles with foundational skills to establish and maintain professional boundaries. The material will focus on trauma-informed and harm reduction approaches to boundaries, ensuring interactions with participants and community members remain person-centered while maintaining professional integrity. The training also explores how these boundary-setting strategies can be applied within workplace dynamics to foster a healthy, collaborative work environment.

Date

Thursday, 07/09/2026

Thursday, 08/13/2026

Thursday, 09/10/2026

Thursday, 10/08/2026

Thursday, 11/12/2026

Thursday, 12/10/2026

Time

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

Cultural Humility Capacity Building

Presented by: WE-RC

Facilitated by: Dr. Clayton

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This presentation will develop awareness around diverse cultural backgrounds and identities to better serve participants from various communities and workforce members effectively. Participants will critically examine the dynamics of power and privilege within institutional structures while demonstrating the ability to provide affirming care by actively listening and respecting diverse cultural backgrounds and experiences. By the end of the training participant will develop empathy and sensitivity toward colleagues and participants cultural differences and experiences, allowing for more compassionate and respectful interactions.

Date

Thursday, 07/16/2026

Thursday, 08/20/2026

Thursday, 09/17/2026

Thursday, 10/15/2026

Thursday, 11/19/2026

Thursday, 12/17/2026

Time

9:00 AM - 12:00 AM

9:00 AM - 12:00 AM

9:00 AM - 12:00 AM

9:00 AM - 12:00 AM

9:00 AM - 12:00 AM

9:00 AM - 12:00 AM

Engaging People Who Use Drugs: A Harm Reduction Approach

Facilitated by: Community Health Project Los Angeles (CHPLA)
Intended Audience: HSH, ODR, & HRD Staff & Providers
Setting: Virtual

This engaging 1-hour virtual training supports attendees in identifying the whys of substance use and ways to show up for individuals using substances. Attendees will also develop/enhance a practical approach to services grounded in compassion and collaboration, discuss strategies for navigating complex behaviors, and learn and practice specific language and navigation in common scenarios.

Date

Wednesday, 07/08/2026
Wednesday, 08/12/2026
Wednesday, 09/09/2026
Wednesday, 10/14/2026
Wednesday, 11/04/2026
Wednesday, 12/02/2026

Time

10:00 AM - 11:30 AM
10:00 AM - 11:30 AM
10:00 AM - 11:30 AM
10:00 AM - 11:30 AM
10:00 AM - 11:30 AM
10:00 AM - 11:30 AM



NEW

Engaging Pregnant People Experiencing Homelessness (PEH)

Facilitated by: Community Health Project Los Angeles (CHPLA) & HSH Training Team

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This 3-hour training was developed in partnership with individuals with lived experience navigating pregnancy and homelessness, along with LA County service providers. Trainees will reflect on challenges in engaging pregnant PEH, receive scripting for asking about pregnancy status, identify tools and strategies for first interactions and maintaining engagement and walk through resource connections based on a patient/client's reproductive goals. A resource guide accompanies this training, outlining various resources for pregnant PEH in LA County.

Date

Wednesday, 07/29/2026

Wednesday, 08/26/2026

Wednesday, 09/30/2026

Thursday, 10/29/2026

Monday, 11/30/2026

Thursday, 12/10/2026

Time

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM



Harm Reduction and Stages of Change

Facilitated by: Homeless Health Care Los Angeles (HHCLA)

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This training is an overview of Harm Reduction principles, practices and approaches according to each stage of change that clients may navigate.

Date

Wednesday, 07/22/2026

Wednesday, 08/19/2026

Wednesday, 09/16/2026

Wednesday, 10/21/2026

Wednesday, 12/16/2026

Time

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM



Hoarding Workgroup

Facilitated by: Dr. Danielle Schlichter & Dr. Jose Antonio Aguilar

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

The purpose of this group is to find ways to work with challenging hoarding cases. This group aims to be practical, devise ways to problem solve and solution focused. Practical methods and tips on how to work with clients to contain and manage hoarding behaviors are offered.

Date

Monday, 07/13/2026

Monday, 08/10/2026

Monday, 09/14/2026

Monday, 10/19/2026

Monday, 11/09/2026

Monday, 12/14/2026

Time

11:00 AM - 1:00 PM

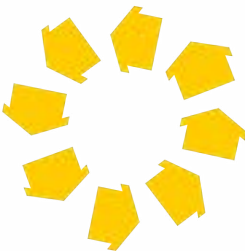
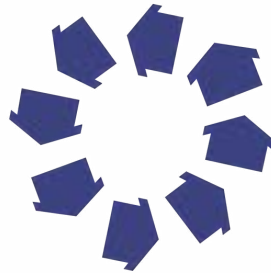
11:00 AM - 1:00 PM

11:00 AM - 1:00 PM

11:00 AM - 1:00 PM

11:00 AM - 1:00 PM

11:00 AM - 1:00 PM



Intimate Partner Violence (2 parts)

Facilitated by: Matt Harwood

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This six-hour, two-part interactive course is designed to be fun as well as to assist participants in gaining knowledge about, learning the current expanded definition of Domestic Violence (Intimate Partner Violence), prevalence of Intimate Partner Violence, traits of perpetrators and victims, Impact on victims and society, impact on children, cultural factors, basic assessment and treatment methods.

Part 1

Date

Wednesday, 07/01/2026
Wednesday, 08/05/2026
Wednesday, 09/02/2026
Wednesday, 10/07/2026
Wednesday, 11/04/2026
Wednesday, 12/02/2026

Time

9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM

Part 2

Date

Wednesday, 07/08/2026
Wednesday, 08/12/2026
Wednesday, 09/09/2026
Wednesday, 10/14/2026
Wednesday, 11/18/2026
Wednesday, 12/09/2026

Time

9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM
9:00 AM - 12:00 PM

Together We Can



Journey from In-Home Care Giving (IHCG) to In-Home Support Services (IHSS)

Facilitated by: Connie Mitchell, MSW from HSH Housing & Services

Intended Audience: All HSH Interim Housing and Housing & Services providers

Setting: Virtual

Journey from IHCG to IHSS is designed to help participants understand how to access both caregiving programs along the continuum of services available to LA County residents who face challenges with Activities of Daily Living (ADLs). This course will guide attendees through the application processes for successfully obtaining IHCG (a temporary caregiving program under HSH Housing for Health) and IHSS (a state-funded program through the Department of Social Services). While both programs work alongside each other to provide caregiving services, they are distinct and separate. The training will also cover resources available for clients needing ADL support, along with best practices for service delivery.

Date

Monday, 07/27/2026

Monday, 08/24/2026

Monday, 09/28/2026

Monday, 10/26/2026

Monday, 11/16/2026

Monday, 12/14/2026

Time

9:30 AM - 10:30 AM

9:30 AM - 10:30 AM

9:30 AM - 10:30 AM

9:30 AM - 10:30 AM

9:30 AM - 10:30 AM

9:30 AM - 10:30 AM

Los Angeles Housing Assessment Tool (LA HAT)

Facilitated by: HSH Training Team

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: In-Person

The Los Angeles Housing Assessment Tool (LA HAT) is a revised 19-items CES triage tool for adults that replaces the former VI-SPDAT/CES Survey for Adults. The purpose of the LA HAT is to assess a person's vulnerability to possible adverse events while experiencing homelessness that can be used to help connect the person to the appropriate level of services and prioritize them to the right type of housing.

The HSH Training Team is offering in-person LA HAT trainings to interested organizations in the regions they serve. This 6-hour training is a requirement to have the LA HAT tool turned on in HMIS.

If interested in having LA HAT training come to you, please email the HSH Training Team at HSHTraining@hsh.lacounty.gov

LiberatorY Harm Reduction

Facilitated by: Community Health Project Los Angeles (CHPLA)

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

Attendees in this 1-hour virtual training will learn how to define harm reduction and learn more on the histories of liberatory harm reduction. They will also learn the principles of harm reduction and what harm reduction looks like in action. Attendees will also have the opportunity to practice applying a harm reduction lens to services.

Date

Wednesday, 07/15/2026

Wednesday, 08/19/2026

Wednesday, 09/16/2026

Wednesday, 10/21/2026

Wednesday, 12/09/2026

Time

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM



Motivational Interviewing (3 parts)

Facilitated by: Matt Harwood

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

Part 1 and Part 2 are required for completion. This six-Hour, two-part interactive course is designed for case managers and clinicians that are new to the subject or would like a refresher. The Motivational Interviewing (MI) intervention is introduced and the five basic skills are taught. Practice exercises are used to reinforce those skills with emphasis moving toward change talk. The purpose is to make motivational interviewing more natural to the case manager/clinician. A voluntary two-hour session to practice is offered as a Part 3 to this training series.

Part 1

<u>Date</u>	<u>Time</u>
Monday, 07/06/2026	9:00 AM - 12:00 PM
Monday, 08/03/2026	9:00 AM - 12:00 PM
Monday, 09/14/2026	9:00 AM - 12:00 PM
Monday, 10/05/2026	9:00 AM - 12:00 PM
Monday, 11/02/2026	9:00 AM - 12:00 PM
Monday, 12/07/2026	9:00 AM - 12:00 PM

Part 2

<u>Date</u>	<u>Time</u>
Monday, 07/13/2026	9:00 AM - 12:00 PM
Monday, 08/10/2026	9:00 AM - 12:00 PM
Monday, 09/21/2026	9:00 AM - 12:00 PM
Monday, 10/19/2026	9:00 AM - 12:00 PM
Monday, 11/09/2026	9:00 AM - 12:00 PM
Monday, 12/14/2026	9:00 AM - 12:00 PM

Part 3: Follow Up *optional*

<u>Date</u>	<u>Time</u>
Monday, 07/20/2026	9:00 AM - 11:00 AM
Monday, 08/17/2026	9:00 AM - 11:00 AM
Monday, 09/28/2026	9:00 AM - 11:00 AM
Monday, 10/26/2026	9:00 AM - 11:00 AM
Monday, 11/16/2026	9:00 AM - 11:00 AM

Overdose Education & Naloxone Distribution (OEND)

Facilitated by: Community Health Project Los Angeles (CHPLA)

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This one-hour virtual training educates attendees on recognizing, responding to and reversing opioid overdoses, and distributing naloxone.

After this training, attendees will be able to:

- Identify overdose risks and prevention strategies
- Understand what happens during overdose and how naloxone works
- Respond to overdose, administer naloxone, and provide aftercare
- Discuss ideas for naloxone distribution within your own program

Date

Wednesday, 07/22/2026

Wednesday, 08/26/2026

Wednesday, 09/23/2026

Wednesday, 10/28/2026

Wednesday, 11/18/2026

Wednesday, 12/16/2026

Time

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM

10:00 AM - 11:00 AM



Question, Persuade, Refer (QPR- Help Prevent Suicide)

Facilitated by: Jennifer Sanchez (Certified QPR Gatekeeper trainer)

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: In-Person

This training is in person with locations for each day listed below. The QPR Gatekeeper Training for Suicide Prevention™ is a course that includes when and how to screen for suicide risk in your work setting (if appropriate), and how to support someone in crisis. More, you will learn to identify and arrange an expert referral for evidence-based suicide-specific assessment and treatment.

This skills-based training program is designed to teach those in the helping professions how to recognize people in crisis, identify suicide warning signs, and apply the mental health equivalent of CPR to someone who may be at risk of suicide. This training program is intended to prevent suicide not just among patients, but among employees, colleagues, co-workers, friends, and family members.

Jennifer, the facilitator, is a QPR Gatekeeper trainer certified by the QPR Institute.

E-mail HSHtraining@hsh.lacounty.gov if you would like for us to bring this training to your agency!

<u>Date</u>	<u>Time</u>	<u>Location</u>
Monday, 07/27/2026	8:00 AM - 12:00 AM	SPA 6 - Rancho Los Amigos
Wednesday, 08/24/2026	8:00 AM - 12:00 PM	SPA 2 – Zev Yaroslavsky Family Support Center
Monday, 09/28/2026	8:00 AM - 12:00 PM	SPA 6 – Rancho Los Amigos
Monday, 10/26/2026	8:00 AM - 12:00 PM	SPA 2 – Van Nuys Sequoia Room
Monday, 11/02/2026	8:00 AM - 12:00 PM	SPA 6 – Rancho Los Amigos



Substance Use Disorder (SUD) 101

Facilitated by: Olivia Bagdade

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This course designed to help Housing for Health (HSH) & Office of Diversion & Re-entry (ODR) staff who are new to supporting people who use drugs. You will learn what factors lead to addiction, also known as substance use disorder, and how to have conversations around it. We will also review an abundance of community resources that are available to support you and your clients, tailored to individual needs and locations. This course also includes a brief introduction to Harm Reduction, focusing on what it is and why it's a central strategy in client-driven supports.

Date

Wednesday, 07/15/2026

Wednesday, 08/05/2026

Wednesday, 09/09/2026

Wednesday, 10/07/2026

Wednesday, 11/18/2026

Time

10:00 AM - 11:30 AM

10:00 AM - 11:30 AM

10:00 AM - 11:30 AM

10:00 AM - 11:30 AM

10:00 AM - 11:30 AM



Supporting Transitional Age Youth (TAY) in Permanent Supportive Housing (PSH)

Facilitated by: LA Emissary

Intended Audience: HSH, ODR, & HRD Staff & Providers

In this interactive session, you will move beyond basic theory to understand the real-world context of Transitional Age Youth in Los Angeles. We will dive deep into the ARC Model (Attachment, Self-Regulation, & Competencies)—a powerful framework for helping youth build the skills they need for long-term housing retention and personal growth. You will leave with a concrete understanding of local LA County resources and how to connect youth to them.

Big things are coming this summer and fall!

We are rolling out specialized TAY training sessions in July and September 2026.

- Check our Landing Page: For real-time updates and launch dates.
- Read the Monthly Newsletter: For the latest information and registration links.

Don't miss out—stay connected!



The Many Faces of Trauma

Facilitated by: Greg Carlsson

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

A three-hour interactive workshop designed for frontline workers involved with the “unhoused.” The workshop helps participants gain a working understanding of Primary, Secondary and Vicarious Trauma as well as Compassion Fatigue and Burnout. Different exercises will be introduced to address and lessen where one might hold the residual effects of trauma and anxiety in their bodies and minds. Breakout rooms with dyads will also be utilized to reiterate the concepts learned from the training.

Date

Tuesday, 07/28/2026

Tuesday, 08/25/2026

Tuesday, 09/22/2026

Tuesday, 10/27/2026

Tuesday, 11/17/2026

Tuesday, 12/15/2026

Time

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM



Trauma-Informed Care (2 parts)

Facilitated by: Homeless Health Care Los Angeles (HHCLA)

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

Part 1 and Part 2 are required for completion. In Part 1, participants will learn how to spot and describe trauma and traumatic events. Participants will engage in dialogue and group discussion to understand the process of traumatic stress and its impact on service providers and clients. They will also define trauma informed care and core principles of this evidence-based practice. This lens will be used to understand burnout and vicarious trauma and their relationship to service provision. In Part 2, this training will continue the conversation of trauma and trauma-impacted individuals by further exploring practices through scenario & roleplay activities, as well as start to look at how trauma impacts whole communities and environments and how to enact change on a larger scale.

Part 1

Date

Wednesday, 07/08/2026

Wednesday, 08/05/2026

Wednesday, 09/02/2026

Wednesday, 10/07/2026

Wednesday, 11/04/2026

Wednesday, 12/02/2026

Time

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

1:00 PM - 4:00 PM

Part 2

Date

Wednesday, 07/15/2026

Wednesday, 08/12/2026

Wednesday, 09/09/2026

Wednesday, 10/14/2026

Wednesday, 11/18/2026

Wednesday, 12/09/2026

Time

1:00 PM - 4:00 PM

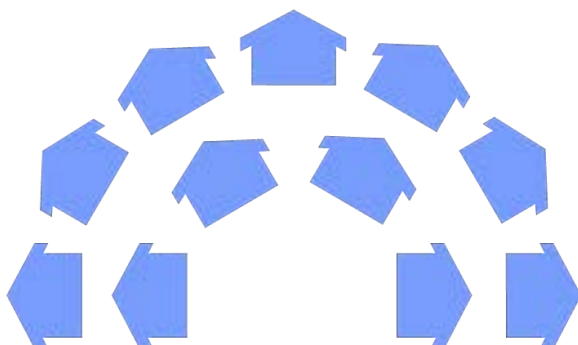
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Trauma-Informed De-escalation and 911 to 211

Facilitated by: Dr. Clayton

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This training is designed for frontline staff in housing, recovery, and social services within the Department of HSH and partnering agencies. The focus is on trauma-informed de-escalation strategies and transitioning crisis responses from emergency services (911) to community-based support systems (211). The goal is to equip participants with skills to manage crises effectively while reducing reliance on law enforcement interventions and promoting safety, dignity, and empowerment for individuals in distress.

Date

Wednesday, 07/22/2026

Wednesday, 08/26/2026

Wednesday, 09/23/2026

Wednesday, 10/28/2026

Wednesday, 12/16/2026

Time

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM

9:00 AM - 12:00 PM



Understanding Client Mental Health

Facilitated by: Matt Harwood

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This three-hour interactive course is designed to identify and discuss mental health issues and presentations in our client population. Differences between psychological/emotional symptoms and treatments, psychiatric symptoms and treatments, neurological/developmental symptoms and treatments will be discussed. We will explore your role and how to respond to these clients. Various methods will be used including: Interactive Lecture/Discussion, PowerPoint Presentations, interactive activities, role play examples.

Date

Tuesday, 07/21/2026

Tuesday, 08/25/2026

Tuesday, 09/15/2026

Tuesday, 10/27/2026

Tuesday, 11/17/2026

Tuesday, 12/15/2026

Time

1:00 PM - 4:00 PM

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1:00 PM - 4:00 PM

Working with Difficult Client Situations & Client De-escalation

Facilitated by: Matt Harwood

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This 3-hour interactive course is designed to identify and discuss difficult behavior presentations in our client population. These include: angry, violent manipulative, sexually inappropriate, or intoxication related behaviors. Methods of responding to these behaviors will also be presented and discussed.

Date

Wednesday, 07/15/2026

Wednesday, 08/19/2026

Wednesday, 09/16/2026

Wednesday, 10/21/2026

Wednesday, 12/16/2026

Time

9:00 AM - 12:00 PM

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Wellness Process Groups

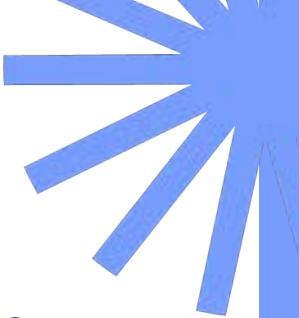
In the demanding field of case management and health services, maintaining the well-being and resilience of staff is essential for delivering high-quality care and support to clients.

The **Wellness Process Groups** section of our training catalog is dedicated to promoting the mental, emotional, and physical well-being of community programs providers. These process groups offer targeted support and strategies to help staff manage stress, prevent burnout, and enhance their overall resilience.



These wellness groups are designed to equip community programs partners and providers with the knowledge and skills necessary to thrive in their roles, ensuring they can provide the best possible care and support to their clients while maintaining their own health and well-being.

Wellness Process Groups may be attended more than once!



Wellness Process Groups At a Glance

- **Case Management Process Group** - Provides case managers with tools and techniques to build resilience, manage stress, and improve their ability to support clients effectively
- **The Many Faces of Trauma** - This workshop on vicarious trauma explores the diverse manifestations of trauma and appropriate interventions within community programs.
- **Partners Process Group** - Designed for community program workers and partners to develop resilience skills, foster collaboration, and address shared challenges in community settings

*** Wellness Process Groups may be attended more than once! ***



Case Management Process Group

Facilitated by: Greg Carlsson

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

This is a support group to help case management staff process some of the more challenging experiences and aspects of the case management work.

This training is interactive. The trainer requests that you utilize your computer's mic and camera to receive the full training experience.

Date

Tuesday, 07/07/2026

Tuesday, 08/11/2026

Tuesday, 09/08/2026

Tuesday, 10/13/2026

Tuesday, 11/10/2026

Tuesday, 12/08/2026

Time

9:00 AM - 11:00 AM

9:00 AM - 11:00 AM

9:00 AM - 11:00 AM

9:00 AM - 11:00 AM

9:00 AM - 11:00 AM

9:00 AM - 11:00 AM

The Many Faces of Trauma

Facilitated by: Greg Carlsson

Intended Audience: HSH, ODR, & HRD Staff & Providers

Setting: Virtual

A three-hour interactive workshop designed for frontline workers involved with the "unhoused." The workshop helps participants gain a working understanding of Primary, Secondary and Vicarious Trauma as well as Compassion Fatigue and Burnout. Different exercises will be introduced to address and lessen where one might hold the residual effects of trauma and anxiety in their bodies and minds. Breakout rooms with dyads will also be utilized to reiterate the concepts learned from the training.

Date

Tuesday, 07/28/2026

Tuesday, 08/25/2026

Tuesday, 09/22/2026

Tuesday, 10/27/2026

Tuesday, 11/17/2026

Tuesday, 12/15/2026

Time

9:00 AM - 12:00 PM

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9:00 AM - 12:00 PM

Partners Process Group

Facilitated by: Pamela Haddad
Intended Audience: HSH, ODR, & HRD Staff & Providers
Setting: Virtual

This process group will allow participants to share how the work they do is impacting them both at work and outside of work. The group is a place where everyone is able to express themselves and be heard, and a place to recognize that you are not alone feeling the way you feel. Participants will be able to practice different techniques to support you in handling the day-to-day stressors. The facilitator will also include guided meditations, breath work and movement. Participants are asked to have paper, colored pencils or pens available when attending this virtual session.

Date

Thursday, 07/23/2026
Thursday, 08/20/2026
Thursday, 09/17/2026
Thursday, 10/15/2026
Thursday, 11/19/2026
Thursday, 12/17/2026

Time

1:00 PM - 3:00 PM
1:00 PM - 3:00 PM
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1:00 PM - 3:00 PM



E- Courses

These courses are designed to be practical, engaging, and directly applicable to your day-to-day work. Be sure to check them out and share with your teams!

General Assistance Requests (GAR) for ICMS

Learn how to accurately complete GAR forms to reduce delays and ensure timely support for FHSP participants. Covers GAR types, timelines, and step-by-step guidance on filling out the form. This course is available for both ODR and HFH ICMS.

Disability Justice

Gain an introduction to disability justice, including key concepts like ableism, disability awareness, and intersectionality. This course offers historical context, explores overlapping identities, and provides guidance on confronting ableism to foster more respectful and inclusive care. This course is available to all ODR and HFH providers.

Additional Coordinated Trainings

In addition to our structured training sessions, we also offer a range of **other coordinated training** opportunities that are communicated via email to TalentWorks learners as dates become available. These trainings provide valuable knowledge and skills across various topics essential for skill development and case management.

Additional training offerings are designed to ensure that our learners have access to a wide range of educational resources, helping them to stay informed and effective in their roles. **Notifications about these trainings, including dates and registration details, will be sent via email as they become available.**



Additional training sessions will be announced through email as they become available.



THANK YOU

We are committed to supporting your work through training and wellness opportunities.

If there is a need for specific training, please email us at HSHtraining@HSH.LACounty.gov



LA COUNTY
**Homeless
Services
& Housing**

Training

