

UPDATES

Browser address bar: <https://lp.constantcontactpages.com/cu/aV0sWyo>

HOUSING FOR HEALTH

Permanent Housing ICMS Information Center

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Guides & Cheat Sheets The Focus CHAMP Login Trainings & Office Hours ICMS Glossaries

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ACCESS ON WEB

Stats

Visits

11476

Engagements

35805

Engagement rate

100%

The Info Center is
essential to your work:

11,476

Visits

35,805

Engagements

100%

Engagement Rate

New Site/Hosting for Info Center

Timeline:

- October - December – Page Transition & Development
- January – February – Feedback & QoL Updates
- February – Onward – New Page/Content Development

Info Center Moving to homeless.lacounty.gov

Now through
December 2024

January through
February 2025

February 2025
onward

- Your current bookmarked link still works
- We're building the new site behind the scenes
- No action needed from you

- New site goes live for testing
- We'll gather your feedback
- Training sessions available

- Simple new URL
- All your resources in one official location
- Old links will point to the new location

New Site/Hosting for Info Center

Expected Improvements:

- **Part of New Main County Site** = More discoverability, easier access
- **More Robust Tools** = More page features, multimedia, etc.
- **Faster Design Turnover** = Content can be added/updated faster
- **Simpler URLs** = Easier to share links to specific pages
- **Improved traffic monitoring** = Pages can be better adapted based on how we see that they're used

What's Getting Better



Easy to Remember & Share

No more long Constant Contact links



Faster Updates

New policies and forms posted same-day

No waiting for landing page updates



Search & Organization

Find documents faster with improved navigation

Filter by program, document type, or date



Enhanced Features

Video tutorials and multimedia guides

Mobile-friendly for field access



Better Analytics

We can see which resources you use most

Improve content based on your actual needs

New Site/Hosting for Info Center

During the Site Transition:

- Critical updates to the original platform pages will be ongoing
- Expect new content and additions to original platform to taper
- Eventually, Info Center pages will include banner with update explanation and link to the new site

During the Transition - What to Expect



Your current link keeps working

- Don't delete your bookmark yet
- All critical updates continue as normal



New content slows down temporarily

- Essential updates only on the old site
- New content launches on the new site



You'll see a notification banner

- Clear announcement when new site is ready
- Direct link to new Info Center

Thank you!

Questions?

Thank you! ❤️

Any Questions?

Design Team

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