



Training Update for HFH Housing & Services 10/29/25



The Community Programs Training Team's mission is to deliver transformative educational opportunities that enhance, support, and empower the Community Programs workforce and partners to achieve knowledge and skills that will improve the lives of the people, families, and the communities they serve. The team serves Housing for Health, Office of Diversion and Reentry, the Harm Reduction Division and all our community providers.

We are transitioning to HSH

RESOURCES

6 Month Training Catalog

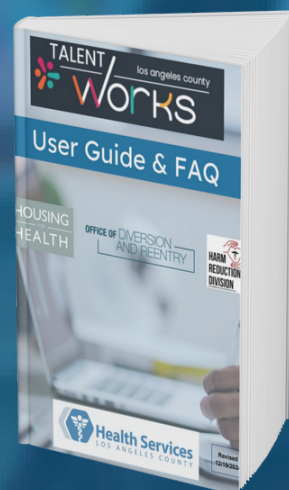
CPTT provides a 6-month catalog to support access and planning to meet all your training needs

TalentWorks support

Any question you may have - we are here to support you in troubleshooting TalentWorks questions or get you to the right administrator!

TalentWorks User Guide & FAQ for Community Programs

Access an easy to use guide to support your TalentWorks experience in registering for trainings, accessing certificates, etc.



➔ [Click me to go to the Community Programs Training Resources](#)



Welcome to the Community Programs Training resource page. This is a one-stop site to access Community Programs training resources! Click on the item below you'd like to learn more about.

TalentWorks

Registration to attend a training is done through our learning management system, TalentWorks. Upon successful completion of a course, your attendance will be recorded, and you will be able to print your certificate.



[Register for training](#)

Community Programs Training Catalog

Community Programs offers a wide range of trainings both for internal DHS staff and external staff at contracted community providers. We have nearly 45 training sessions per month, including motivational interviewing, documentation, trauma-informed care, and much more. We facilitate these trainings in person, online, and through e-learning platforms.



[View the Catalog](#)



TalentWorks User Guide & FAQ

This User Guide & FAQ supports users in accessing training offerings and navigating the TalentWorks Learning Management System.

[View the User Guide](#)



E-mail us for help!

The Community Programs training team is here to help you! If you are having TalentWorks log-in issues, need assistance to register for a training, or any other training questions, please contact us.



[Email Community Programs Training Team](#)



Register today by logging into your TalentWorks account and clicking on the course in your **Learning Transcript**, where you will see all courses available to you.



5x5 & Housing Acuity Training



Care Plans



Services & Case Notes



Interpersonal Relationship Violence



Connecting to Medi-Cal



Motivational Interviewing



Trauma Informed Care



HFH 101



Understanding Client Mental Health



Hoarding Workgroup



Harm Reduction & Stages of Change



Trauma Informed De-Escalation



Case Management Process Groups



Vicarious Trauma Workshop



Boundaries in the Workplace



Naloxone & Opioid Reversal Training



Click here to go directly to the TalentWorks log-in page. You'll find these courses in your Learning Transcript. Select a session today!

training.communityprograms@dhs.lacounty.gov

What does QPR mean?



Question



Persuade



Refer



QPR stands for Question, Persuade, and Refer – the 3 simple steps anyone can learn to help save a life from suicide.

Just as people trained in CPR and the Heimlich Maneuver help save thousands of lives each year, people trained in QPR learn how to recognize the warning signs of a suicide crisis and how to question, persuade, and refer someone to help. Each year thousands of Americans, like you, are saying "Yes" to saving the life of a friend, colleague, sibling, or neighbor.

We are bringing this training to you! Would you like a training on QPR?

- In Person with a max of 35 people
- Email: training.communityprograms@dhs.lacounty.gov to coordinate a training at your agency

Best Practices on Language Access Services (LAS) for DHS contracted providers - Community Programs

Why should CP contracted providers attend this training?

- LA County Board has mandated all County departments to improve language access and equity
- DHS is dedicated to Equity, Diversity, Inclusion, and Anti-racism
- LAS are required under Scope of Work for Housing for Health and is part of the monitoring process
- Community Programs surveyed contracted providers on their LAS needs, and it was requested that we provide resources, including trainings on Best Practices
- Best practices for our clients/participants



What will we learn from the training?

- Understand the requirements and importance of language access services (LAS) for Community Programs' clients/participants
- Recognize how to identify language access needs
- Learn helpful tips for working with Interpreter Services
- Obtain resources, including Community Programs Resource List

[Sign up for next training on Thursday, November 13th, from 1pm – 2pm - REGISTER ON TALENTWORKS](#)



E-COURSES



1. Documentation Refresher: Improving Documentation for HFH Interim Housing
2. General Assistant Requests (GAR)
3. Core Tenets of HFH ICMS
4. Disability Justice
5. IHOP 101 for HFH ICMS

Performance Evaluation training available [HERE](#)

learning.

performance.

calendar.

support.



Welcome to **TalentWorks**, the County's new talent management experience!

- **Inactivity for 10 minutes or longer may disrupt recording of training progress**
- Recommended browser: Use latest version of Microsoft Edge
- Turn off pop-up blockers
- Allow cookies

My Inbox

View Transcript
(7 approved training selection(s))
(Registered for 17 training selection(s))

View Form Approval Requests
(1 form(s) pending your approval)

My Performance Tasks

My Learning Transcript

	Due Date	Action
Engaging Pregnant People Experiencing Homelessness (PEH) - Community Programs	None	Withdraw
Core Tenets of HFH ICMS	None	Open Curriculum
Documentation Refresher: Improving Documentation for HFH Housing & Services	None	Open Curriculum

*Click here to go directly to the TalentWorks log-in page. You'll find all courses available to you in your **Learning Transcript**. Select a session today!*

Transcript: ELYSSA ROSEN-SMITH

View Team

Use the transcript to manage all active training.

0 HRS
AGGREGATE TRAINING COMPLETED




FISCAL YEAR ENDING **6/30/2026** COST **\$0.00**

QUICK TIPS
Use the search field to locate by title

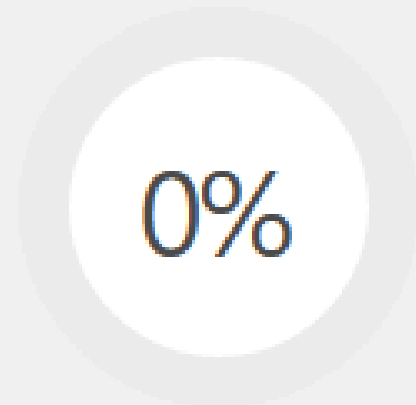
Filter by Training Status Sort by Filter by Training Type
Active Date Added All Types

Search by Keyword
Search

Search Results (59)

-  **Engaging Pregnant People Experiencing Homelessness (PEH) - Community Programs (Starts 8/21/2025)**
Due : No Due Date Status : Registered Training Type : Session Training Status : Active **View Training D...**
-  **Core Tenets of HFH ICMS**
Due : No Due Date Status : In Progress Training Type : Curriculum Training Status : Active **Open Curriculum**
-  **Documentation Refresher: Improving Documentation for HFH Housing & Services**
Due : No Due Date Status : In Progress Training Type : Curriculum Training Status : Active **Open Curriculum**

*Click here to go directly to the TalentWorks log-in page. You'll find all courses available to you in your **Learning Transcript**. Select a session today!*

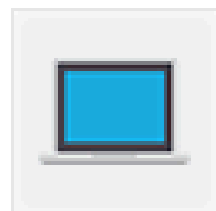


CURRICULUM PROGRESS

Documentation Refresher: Improving Documentation for HFH Housing & Services

Options ▾

This 2-module e-course supports **HFH Housing & Services** (H&S) CHAMP users in sharpening their documentation skills. Learners will first quickly review the core elements from the Documentation Series: (1) completing an assessment to score a participant (5x5 and HAI), (2) creating a Care Plan that includes SMART goals and action steps, and (3) logging services and case notes. The second module provides a participant scenario drawn from HFH H&S and will provide demos in CHAMP on how to complete each part of documentation for the participant. Each documentation area begins with a concise mini-lecture and then jumps into a guided CHAMP demo.

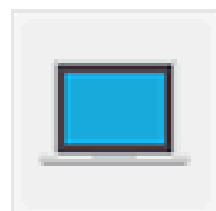


Documentation Series Refresher

Status : In Progress Due : No Due Date Training Hours : 30 min

This e-course supports HFH and ODR CHAMP users in sharpening their documentation skills. Learners will have the opportunity to quickly review the...

Launch



Improving Documentation for HFH Housing & Services

Status : Pending Prior Training Due : No Due Date Training Hours : 30 min

This e-course supports HFH Housing & Services (H&S) CHAMP users in sharpening their documentation skills. The course provides a participant...

*Click [here](#) to go directly to the TalentWorks log-in page. You'll find all courses available to you in your **Learning Transcript**. Select a session today!*



Thank You!!

Links:

- [Community Programs Resources Page](#)
- [See all November Training available to you by clicking here!](#)
- [TalentWorks Log-in page](#)

 training.communityprograms@dhs.lacounty.gov