



Stay Housed L.A. County Fact Sheet

Overview:

Stay Housed L.A. County is a partnership between the County of Los Angeles, City of Los Angeles, tenant-led community organizations, and legal aid organizations to provide tenants with the information, services, resources, and support they need to exercise their rights so that they can remain safely in their homes.

Features of the Stay Housed L.A. County Program:

- **Countywide public information and awareness campaign** on tenant rights and resources via mass digital media advertisements and media stories on various platforms to reach millions of tenants in multiple languages
- **Targeted outreach and education** to directly engage with hundreds of thousands of tenants via virtual or in-person “know your rights” workshops, door-to-door canvassing, phone calls, text messages, and emails to connect them with Stay Housed L.A. County services and resources
- **Free limited legal assistance**, which includes one-on-one legal consultations, document preparation in response to a termination of tenancy notice, and out-of-court dispute resolution or negotiation services
- **Free full-scope legal representation**, which includes comprehensive legal services to prevent or resolve an eviction case, representation in court, and active defense against landlord harassment and retaliation
- **Short-term rental assistance**—up to \$30,000 or 18 months of retroactive or proactive assistance, whichever is less, to aid tenants in stabilizing their housing before, during, or after the conclusion of an eviction case. Only tenants earning less than 30% of the Area Median Income AND living in the unincorporated areas of the County can qualify for the full amount of \$30,000
- **Comprehensive legal assessments and referrals** to wraparound and supportive services to help tenants maintain housing stability during or after participation in the program

Eligibility Requirements:

Tenants seeking free limited legal assistance, full-scope legal representation, and/or short-term rental assistance must meet the following criteria:

- Received a Notice to Terminate Tenancy, a formal Unlawful Detainer (UD) complaint, or a Notice to Vacate (lockout notice); experienced harassment or retaliation from their landlord for exercising their rights; be experiencing a COVID-19 dispute with their landlord; and/or be experiencing a housing issue that could lead to displacement
- **Reside within the boundaries of the County, excluding the City of Los Angeles** (L.A. City residents can access Stay Housed L.A. services and resources through the City’s complementary Stay Housed L.A. program)
- **Have a household income at or below 80% Area Median Income (AMI)**, defined as \$100,900 a year for a family of four or \$70,650 a year for a single person household, and/or receive public benefits, such as Medi-Cal, CalFRESH, CalWORKs, General Assistance (GA)/General Relief (GR), Supplemental Security Income (SSI), etc. Tenants that have a household income at or below 30% of the AMI (\$37,850 for a family of four or \$26,500 for a single person) and live in the unincorporated areas of the County can qualify for enhanced rental assistance.

Resources:

Stay Housed L.A. website: www.stayhousedla.org

Stay Housed L.A. hotline: (888) 694-0040

Department of Consumer & Business Affairs (DCBA), Housing & Tenant Protections website: rent.lacounty.gov

DCBA Housing & Tenant Protections email: rent@dcba.lacounty.gov

DCBA tenant & landlord hotline: (800) 593-8222