

Workflow for Employees and Physicians with concerns regarding exposure to COVID-19

1. If Physicians or staff members have concerns or questions regarding their own exposure to COVID-19 they can call the Internal One Riverside Service Area COVID-19 Information line at 951-602-4410 and leave a voice mail with their name and contact information. They will receive a call back from an RN during regular business hours who will ask them some simple screening questions.
 - a. If the Physician or Staff member has Fever, Cough, and or Shortness of breath- **the RN will sign an order for a screening test for COVID-19 “COVID-19 (SARS-COV-2), RNA, PCR, KP LAB” in KP HealthConnect (per a Standing Order), and the caller will be advised where to go for the screening test**
2. We have testing sites set up at RMC, MVMC, Palm Desert MOB, and the Murrieta MOB. Swabs and supplies are at each of these sites.
 - a. A nasopharyngeal swabbed specimen will be collected.
 - b. The specimen will be transported refrigerated (on ice packs) to the local KP lab for processing.
3. If there are any questions about this process contact Cari Thompkins at 951-473-7050