



Quick List of QUESTIONS & ANSWERS

Q: When will I know the church is open?

A: At this time, the church will be closed until further notice. The Session meets monthly to review the current closing plans. You will be getting emails on the church's status regularly - we will let you know as soon as a decision is made to open our doors.

Q: How do we Worship while the church is closed?

A: Balmoral will continue worshipping online this Sunday (see also the article [Worship for this Sunday](#))

Q: Can people get into the church?

A: In general, NO. Please do NOT open the church building even if you have a key! Carla, the Worship team, the cleaning crew and other essential services will be in the church without Session approvals. This is a SAFETY issue for those who do have to be there.

At this time, the Session has approved the Elections for August 6 and November 3. SEED has also been given permission to open for the Fall in the Educational area. Both of these programs are implementing thorough procedures in line with CDC recommendations.

Q: How do I send my pledge?

A: Pledges can be sent by mail to the NEW P.O. Box address for the church, where the accountant will be picking up mail and making deposits and paying bills. Send checks to Balmoral Presbyterian Church, P.O. Box 17309, Memphis, TN 38187.

Q: Who do I contact if I need help from someone at Balmoral?

**A: Rev. Carla Meisterman provides Pastoral Care as always. If you just have questions, contact the Elder who contacted you.
(see also [Contact Information](#) below)**

Q: What if I actually get sick?

A: Contact your Primary Physician (or 911 if it's a medical emergency situation) first. As soon as you can, also let Carla or your Elder contact know.

If there are other questions that should be in our Quick List of questions for the next Newsletter, email them to Kathy Singleton (ksingle2@bellsouth.net) (Answers may also be emailed to you directly if it is a more urgent question)