



## DELAWARE HEALTH AND SOCIAL SERVICES

DIVISION OF SOCIAL SERVICES

*Deliver, Support, Serve*

### **REMINDER:**

**You can still participate in the 2020/2021  
Child Care Market Rate Survey!**

#### **What is the Child Care Market Rate Survey?**

This survey is a federal requirement conducted by the Division of Social Services (DSS) to determine child-care prices charged by providers throughout the state. The results of this study will be used to calculate Delaware's child-care market rate, which is used as the standard for state reimbursement rate policies and helps the state determine how much money to pay child-care providers. Your participation is important and will help the state get the most accurate information needed to calculate reimbursement rates.

#### **Who will be calling you to conduct this survey?**

*Research America* is a research firm that will be calling to speak with you to complete this survey. You will be asked about your enrollment and child-care rates. Provider information will be kept confidential.

#### **How can you prepare to participate in this telephone survey?**

DSS team members can help you prepare for this survey by filling out a worksheet that can be used during the completion of the telephone survey. If you have misplaced this worksheet, you can request a new one.

To participate in the Market Rate Survey, please call *Research America* at (215) 744-7677.

*DSS appreciates the work that you do!*