

## United Way 2-1-1

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Resource number: 36903641  
Alternate name: United Way 211; 211; 2-1-1  
A program of: Greater Twin Cities United Way

### Description

Provides free and confidential health and human service information for people in Minnesota. 2-1-1 call centers are staffed 24/7 by trained information and referral specialists who assess needs and refer callers to the help they seek.

When accessing 2-1-1, individuals obtain information from a database of over 40,000 programs and services, which include information about housing, employment, transportation, health services, and eldercare.

In the event of a natural or public disaster, 2-1-1 works with local emergency management and disaster relief organizations to provide the public with information on resources not only during the disaster, but also throughout long-term recovery efforts.

### Phone Numbers

<b>Intake</b>	(651)291-0211	<b>Toll free</b>	(800)543-7709
<b>N11</b>	2-1-1	<b>Fax</b>	(651)286-2723
<b>Text</b>	898-211		

**Website** [www.211unitedway.org](http://www.211unitedway.org)

**Email**

### Site Information

<b>Location</b>	<b>Description of Location</b>
<b>Mailing Address</b>	<b>Disabilities Access</b>
<b>Hours</b>	<b>Public Transport (Bus and other)</b>

### Program Information

<b>Eligibility</b>	Anyone in Minnesota
<b>Languages Offered</b>	Hmong and Spanish; Interpreters available
<b>Payment Options</b>	
<b>Fees</b>	None
<b>Application Process</b>	Call; visit website
<b>Documents Required</b>	
<b>Normal Wait Time</b>	
<b>Capacity</b>	
<b>Volunteer Opportunities</b>	No

### Coverage Areas

MN - Statewide  
Minnesota

### Main Contact

**Name** (Private)  
**Title**

### Senior Contact

**Name**  
**Title**

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**Phone**  
**Email**

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