

# COVID-19 Resource

## Hotlines and Help Lines

November 17, 2020

### Dakota County COVID-19 Hotline

Dakota County is expanding its COVID-19 hotline to connect residents to a range of local resources during the pandemic. Public health staff answering the hotline will assist callers seeking help in Dakota County for housing, financial support, physical and mental health and other issues related to the COVID-19 pandemic.

The county's COVID-19 hotline number is 952-891-7834. It is open Monday–Friday from 10:00 a.m. to 4 p.m. Language interpreters are available.

### MINNESOTA CORONAVIRUS (COVID-19) HOTLINES:



- **Minnesota Department of Health COVID-19 Hotline for Community Mitigation**
  - Schools, Child Care, Business Questions:
    - (651)297-1304 or 1-800-657-3504
    - 9 am – 4 pm/Monday – Friday
- **Minnesota Department of Health COVID-19 Hotline for Health and Testing Questions:**
  - (651)201-3920 or 1-800-657-3903
  - 9 am – 4 pm/Monday – Friday
  - [COVID-19 testing locations map](#)
- **Minnesota Mental Health Crisis Supports**
  - **Mental Health Crisis Line- \*\*CRISIS(\*\*24747)**
  - **Crisis Text Line**-Text MN to 741741 Free Support 24/7
  - [The Trevor Project](#) at 866-600-2670
  - [Minnesota Farm and Rural Helpline](#) 833-600-2670
  - National Suicide Prevention Lifeline at 1-800-273-TALK
  - Dakota County Crisis Response Unit 952-891-7171
- **Minnesota Department of Health COVID-19 Hotline for Housing Questions:**
  - Single Family Residences: (651)296-8125
  - Multi-Family Residences: (651)297-4455
  - 9 am – 4 pm/Monday – Friday
- **State of Minnesota: Discrimination Helpline**
  - Minnesotans can call the Discrimination Helpline at (651)539-1133 or 1(833)454-0148 or complete and [submit this online form](#). Translation/interpretation services are available.



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- **Minnesota Department of Public Safety Stay At Home Order Concerns:** (651)793-3746  
 [sahviolations@state.mn.us](mailto:sahviolations@state.mn.us)
- **CLUES-Comunidades Latinas En Servicio COVID-19 Hotline:** Call or text (651)768-0000  
 8:30 am – 5 pm/Monday – Friday. Provides information about COVID-19 resources, how CLUES programs and services are being affected, and what additional community resources are available.
- **Mn Black Community COVID-19 Hotline** (651)254-1154

### Greater Twin Cities First Call for Help

- 1-800-543-7709
- Local 651-291-0211
- Free and confidential
- Available 24-7 in all languages
- Life chat with a referral specialist
- Texting available Monday-Friday 8-7 text your zip code to 898-211
- **COVID-19 Resource Hotline: If you know someone is in need, dial 211 or text the letters MNCOVID to 898-211**
- [Click Here](#) to access website

### Minnesota Help Network: [www.mnhelp.info](http://www.mnhelp.info)

- Minnesota's largest data base of social service programs.
- How to Videos
- Chat Features Monday-Friday 8:00-4:30
- This data base supports three major help lines.
- **Disability HUB 1-888-333-2466** [click here](#) to access online resources
- **Senior Linkage Line 1-800-333-2433** [click here](#) for more information
- **LinkVET 1-888-546-5838** [click here](#) for more information

### Help for Older Adults:

[HelpOlderAdultsMN.org](http://HelpOlderAdultsMN.org) a searchable resource finder tool with up-to-date information on services specific to older adults, tribal elders and caregivers during the COVID-19 pandemic.



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### Help for Individuals with Disabilities

The Disability Hub continues to be a valuable resource for information and COVID related needs. For more information call 1-866-333-2468 or visit [Disability Hub MN](#).

### Dakota County Community Resource Guide for Children and Families

- Community Resource Guide for Children and Families in Dakota County. [Click here](#) to access on the Dakota County Website.
- Community Resource Guide for Children and Families in Dakota County. [Click here](#) to access this document in Spanish

### Dakota County Adult Mental Health Resources

- [Adult Mental Health Services](#)
- [Adult Services](#)
- Dakota County Crisis Response unit (952)-891-7171
- [Minnesota Warm Line](#) (651)288-0400 or text "Support" to 85511. Peer to Peer support for mental health recovery. Open Monday-Saturday, 12 pm to 10 pm

### Fast Tracker [www.fasttrackermn.org](http://www.fasttrackermn.org)

- Fast-Tracker-Is an online data base to look for mental health and substance disorder resources

### Dakota County Early Childhood Resources

- [Click here](#) to access the Early Childhood Resources Directory in English
- [Click here](#) to access Early Childhood Resource Directory in Spanish

### Children's Mental Health Resources

- [Click here](#) to access Mental Health Directory for Children and Youth -English
- [Click here](#) to access Mental Health Directory for Children and Youth-Spanish
- Dakota County Children's Mental Health Intake 952-891-7459

