

How to Register for *My Account*

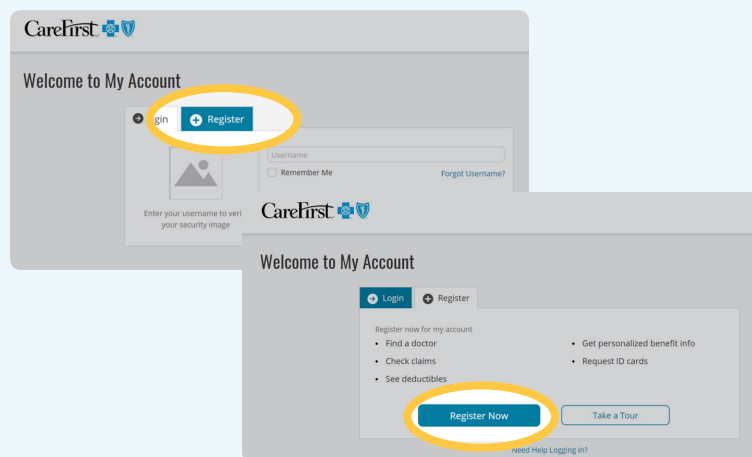
As a CareFirst BlueCross BlueShield member, you have secure online access to information and tools personalized just for you. By setting up a password-protected account, you can do all this and more:

- Find in-network doctors and facilities—nationwide
- Check your plan's benefits, copays, deductibles and out-of-pocket costs
- View, order or print your member ID card
- Review your claims status and Explanation of Benefits (EOBs)
- Download plan documents, such as authorization and claim forms
- Sign up for electronic communications

To register for *My Account*, follow these steps:

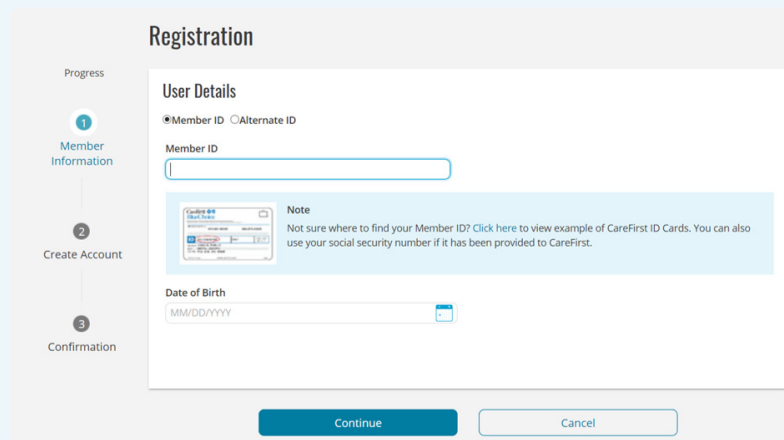
1

Visit carefirst.com/myaccount and select the *Register* tab, then choose *Register Now*.



2

Enter your member ID and your date of birth. You must be at least 12 years old to register.



3

Create a username and password following the requirements listed.

Registration: Create Account

Progress

1 Member Information

2 Create Account

3 Confirmation

User Name & Password

Create Username

Enter Username

Note

We recommend that you don't use personally identifiable information - such as first and last name, social security number, or date of birth - for your Username or Password.

Create Password

Enter Password

☐ Show Password

Confirm Password

Re-type Password

Note

Passwords are case-sensitive.

- Username must be 5-50 characters in length.
- Username must include one alpha character.
- Username must include at least one number that is not in the first and last position.
Ex: 1abcde2 x 1abcd2e2 ✓
- Username can include dot (.), dash (-) and underscore (_).
- Password must be between 6-20 characters.
- Password must contain at least 1 upper case letter.
- Password must contain at least 1 lower case letter.
- Password must contain at least 1 number.

4

Provide an email address for *My Account* notifications. You can also opt to go green by receiving emails instead of paper notices in the mail.

Email & Preferences

Email Address

user@address.com

Note

CareFirst will never provide your e-mail address to any outside source.

Paperless

Instead of paper delivery, you can receive electronic notices regarding your CareFirst BlueCross BlueShield (CareFirst) health care coverage via email and/or text messaging by providing your email address and/or phone number and consent below.

By subscribing to electronic communications, CareFirst will automatically alert you to content, such as alerts and reminders like Explanation of Benefits notifications, Health and Wellness news and other correspondence regarding your coverage.

Please note, you may change your email and consent information anytime by logging into www.carefirst.com/myaccount, or by calling the customer service phone number on your ID card. You can request a paper copy of electronic notices at any time by calling the customer service phone number on your ID card.

I understand that to access the information provided electronically via email, I must have the following:

☒ I agree to receive communications via email instead of paper

☐ I decline to receive communications via email instead of paper

Note

You may change this information by going to My Profile after logging into My Account.

5

Read and accept the Terms of Use. Then select *Create Account* to confirm your registration.

Terms of Use

By checking the "I have read and accept the terms of use", you agree to abide by these terms. That means:

- You are solely responsible for maintaining the confidentiality of your user ID and password
- You will not share your user ID and password with anyone else
- You will not invade the privacy of, or obtain the identity of, any other user of the My Account site
- You are responsible for all use of My Account services accessed through your user ID and password

Acceptance

☐ I have read and accept the terms of use

Create Account

Cancel

