



UNLOCKING POTENTIAL

CHANGING THE FACE OF TECH

Per Scholas offers rigorous IT training courses, professional coaching, and job placement assistance with access to an employer network of 850+ companies. All at no cost to you.

# IT Support

ATLANTA, GA | BALTIMORE, MD | BOSTON, MA | CHICAGO, IL | CINCINNATI, OH | COLUMBUS, OH | DALLAS, TX | DENVER, CO | DETROIT, MI | HOUSTON, TX | INDIANAPOLIS, IN | LOS ANGELES, CA | NATIONAL CAPITAL REGION | NEWARK, NJ | NEW YORK, NY | NORTH CAROLINA | PHILADELPHIA, PA | PHOENIX, AZ | PITTSBURGH, PA | SEATTLE, WA | ST. LOUIS, MO

## What You'll Learn

### Fundamentals of IT Support

Understand basic IT infrastructure, configuration, and managing systems and devices.

### Computer Hardware and Operating Systems

Identify hardware components, disassemble and assembly. Configure device operating systems and support PC, mobile and IoT device hardware.

### IT Support Practices and Technologies

Learn to troubleshoot hardware and software problems on Windows, Mac, and Linux systems, and a variety of other devices.

### Possible jobs after graduation:

- ▶ Help Desk Analyst
- ▶ Desktop Support Technician
- ▶ Associate Network Engineer



### Tuition-Free Training

Receive hands-on learning and mentorship to prepare for the job, industry-recognized certifications (paid for by us), and your career.



### Dedicated Career Coaches + Learner Support

20% of our curriculum focuses on Professional Development with opportunities for mock interviews, resume refreshes, and other Job Search prep support with opportunities for one-on-one coaching now and after you graduate.

Our learners also work with the Learner Support team to gain financial control and design success plans for personal goals, wellness and more.



### Job Connections

Learners are connected to a network of 20k+ alumni and 850+ employer partners across the country.

**CompTIA A+ Certification,  
Google IT Support Professional  
Certificate**

**Duration: 12-15 Weeks**

### Software/Platform

WINDOWS  
UNIX/LINUX  
MAC OSX  
IOS & ANDROID  
COMMAND LINE  
DNS/DHCP/WDS & GPOS  
MICROSOFT WINDOWS SERVER  
2012 R2  
LINUX SERVER (UBUNTU, RED HAT, CENTOS)  
MICROSOFT OFFICE  
GOOGLE APPS

▶ **No Tech Experience Required**

**"After Per Scholas, I was suddenly getting interviews because Per Scholas is well-known and reputable. It has been night and day in terms of the difference between before and after Per Scholas."**



Christopher Rivera, IT Support

Per Scholas Boston Alumni