

Per Scholas offers rigorous IT training courses, professional coaching, and job placement assistance with access to an employer network of 850+ companies. All at no cost to you.

IT Support

ATLANTA, GA | BALTIMORE, MD | BOSTON, MA | CHICAGO, IL | CINCINNATI, OH | COLUMBUS, OH | DALLAS, TX | DENVER, CO | DETROIT, MI | HOUSTON, TX
INDIANAPOLIS, IN | LOS ANGELES, CA | NATIONAL CAPITAL REGION | NEWARK, NJ | NEW YORK, NY | NORTH CAROLINA | PHILADELPHIA, PA | PHOENIX, AZ
PITTSBURGH, PA | SEATTLE, WA | ST. LOUIS, MO

What You'll Learn

Fundamentals of IT Support

Understand basic IT infrastructure, configuration, and managing systems and devices.

Computer Hardware and Operating Systems

Identify hardware components, disassemble and assemble. Configure device operating systems and support PC, mobile and IoT device hardware.

IT Support Practices and Technologies

Learn to troubleshoot hardware and software problems on Windows, Mac, and Linux systems, and a variety of other devices.

Possible jobs after graduation:

- ▶ Help Desk Analyst
- ▶ Desktop Support Technician
- ▶ Associate Network Engineer

**CompTIA A+ Certification,
Google IT Support Professional
Certificate**

Duration: 12-15 Weeks

Software/Platform

WINDOWS
UNIX/LINUX
MAC OSX
IOS & ANDROID
COMMAND LINE
DNS/DHCP/WDS & GPON
MICROSOFT WINDOWS SERVER
2012 R2
LINUX SERVER (UBUNTU, RED
HAT, CENTOS)
MICROSOFT OFFICE
GOOGLE APPS

▶ **No Tech Experience Required**



Tuition-Free Training

Receive hands-on learning and mentorship to prepare for the job, industry-recognized certifications (paid for by us), and your career.



Dedicated Career Coaches + Learner Support

20% of our curriculum focuses on Professional Development with opportunities for mock interviews, resume refreshes, and other Job Search prep support with opportunities for one-on-one coaching now and after you graduate.

Our learners also work with the Learner Support team to gain financial control and design success plans for personal goals, wellness and more.



Job Connections

Learners are connected to a network of 20k+ alumni and 850+ employer partners across the country.

"After Per Scholas, I was suddenly getting interviews because Per Scholas is well-known and reputable. It has been night and day in terms of the difference between before and after Per Scholas."



Christopher Rivera, IT Support

Per Scholas Boston Alumni