Get the Care you Need Anywhere, Anytime

See a Provider Online 24/7/365. Free for a limited time*.

MedStar eVisit makes it easy to connect with our trusted medical team from your smartphone, tablet, or computer 24 hours a day, seven days a week, 365 days a year. Your provider will offer consultation, diagnosis, and treatment recommendations. They'll even send prescriptions to your pharmacy or help you with a referral, if appropriate.

*MedStar eVisit brings care to you when you need it and is free for a limited time to manage the threat of COVID-19 and as a service to our community.

Download the MedStar eVisit app or sign up at MedStarHealth.org/eVisit, so when you need care, you will be ready.

How it works:

Sign Up: Create an account online in only a minute

Choose: Select from our list of available healthcare providers

Connect: Talk with a provider of your choice via secure video at home or on the go

MedStar Health

Get the Care you Need Anywhere, Anytime

What is MedStar eVisit?

- MedStar eVisit gives you 24/7/365 video access to trusted medical providers, making it easy to get the care you need, anywhere, anytime.
- You can connect with a medical provider via secured video from your smart phone, tablet, or computer for non-emergency medical conditions.

How does it work?

- **Sign Up** for free by creating an account–it takes only a minute. Download the **MedStar eVisit** app from your IOS or Android device or visit **MedStarHealth.org/eVisit** from your desktop.

- **Choose** from our list of healthcare providers who are available for consultation.

- **Connect** with a provider within minutes via secure video at home or on the go.

- Your provider will offer consultation, diagnosis, and treatment recommendations. They'll even send prescriptions to your pharmacy of choice or help you with a referral, if appropriate.

What are the most common conditions MedStar eVisit can treat?

- Cold or flu-like symptoms
- Seasonal allergies
- Sore throat
- Pink eye
- Rash or hives

- Nausea, vomiting, diarrhea
- Headaches or migraines
- Constipation
- Dry skin
- Sinus infection

- Joint or back pain
- Minor cuts or burns
- Urinary tract infection
- Yeast infection
- Tick-borne illness (Lyme)

MedStar eVisit providers can also screen for COVID-19 and help you with the next steps.

When should I <u>not</u> use MedStar eVisit?

- If you are experiencing severe flu symptoms including: difficulty breathing or shortness of breath, chest pain or discomfort, dizziness, confusion, severe or persistent vomiting, and/or flu-like symptoms that improve then worsen again
- When you require an in-person evaluation
- If you are experiencing a medical emergency, please call 911 or visit your nearest emergency department

Who can use MedStar eVisit?

Anyone can sign up and use MedStar eVisit! You do not need to be a MedStar Health employee or have MedStar Health insurance to use MedStar eVisit.

How much does MedStar eVisit cost?

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