

Subject: T8000 Printheads

We are consolidating the T8000 print head field kits into one offering, thereby eliminating the standard-duty and heavy-duty choices. All printheads will have the more durable coating which was previously only included with the heavy-duty heads – and with no price increase!

The consolidation of T8000 printhead field kits is combined with the consolidation of printhead part numbers. Effective immediately you can order the printheads with more durable coating under the standard printhead part numbers:

Part Number	Description
258704-001	FIELD KIT,PRNTHD ASSY,T8204 (Plastic Head Covers)
258704-002	FIELD KIT,PRNTHD ASSY,T8304 (Plastic Head Covers)
258707-001	FIELD KIT,PRNTHD ASSY,T8204 (Metal Head Covers)
258707-002	FIELD KIT,PRNTHD ASSY,T8304 (Metal Head Covers)
258705-001	FIELD KIT,PRNTHD ASSY,T8206
258705-002	FIELD KIT,PRNTHD ASSY,T8306
258706-001	FIELD KIT,PRNTHD ASSY,T8208
258706-002	FIELD KIT,PRNTHD ASSY,T8308

FAQ's

What is the benefit of the more durable coating?

There are four primary print head failure modes: (1) Exceeding the printhead pulse life due to print volume, (2) Excessive heat applied to the print head, (3) Physical wear due to abrasion from the labels. (4) Damage from airborne particulates. The durable coating provides around 50% better abrasion head life and can also mitigate premature printhead failures for printers located in dusty environments.

I see the part numbers are still based on the standard duty printheads. Have the printheads with more durable coating already phased into these kits?

Yes, we started updating the standard duty field kits with the more durable coating printhead several months ago and the transition for all printhead field kits is now complete.

Can I still order the heavy-duty field kits?

Once our supply of heavy-duty printhead kits has been used up, orders will be migrated to the part numbers shown above.

Is there any change to the printhead warranty?

There is no change to the printhead warranty (which is on the Support page of our website).

If you have any further questions, please contact your Printronix Auto ID sales representative. Or send an email to EMEA_Sales@PrintronixAutoID.com