

## ATTENDEE FEEDBACK FROM PREVIOUS “EFFECTIVE CREDIT MANAGEMENT PROGRAMMES”

- “Very informative and very interactive”
- “Information shared will work for our customers and my family. Documents will be shared amongst staff of the department”
- “Great and well put together”
- “Very good. Well-presented and most importantly practical exercises”
- “The tools provided via the manual will assist with ensuring that we grant quality loans and reduce our delinquency”
- “Insightful. Programme was well structured thoughts, knowledge, processes were explained”
- “The programme has introduced me to a number of new ideas and concepts I wish to take to my credit union”
- “Thorough review of the credit assessment process. The segment on recoveries was well received and appreciated”
- “The presenter was excellent in delivery of program materials. He is knowledgeable and fluent on subject matter”
- “Excellent, material in depth, precise & presentation well throughout. Easy to follow along, interactive, informative”
- “Very informative and production programme. I received more information than I expected”
- “Excellent customer service, re: Staff and presenters”



## EFFECTIVE CREDIT MANAGEMENT 2025

### DATE

Thursday July 17th  
and  
Friday July 18th

### LOCATION

Arthur Lok Jack  
Global School of Business,  
Mount Hope, Trinidad



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