COVID-19 Community Toolbox

www.WPB.org/COVID19

West Palm Beach COVID-19 Response Unit

#WPBTogther #WPBCares
ADDITIONS AND UPDATES

Below are new items that have been added to the most recent edition of the COVID-19 Community Toolbox.

FOOD DISTRIBUTION & RESOURCES

FOOD DISTRIBUTION

True Fast Ministries
- Thursdays from 1:00 pm – 3:00 pm
- Saturdays starting at 12:00 pm (hot meal distribution)
- Providing hot meal distribution and grocery pickup
- *Registration is required. Call between 9:00 am – 11:00 am
- Phone: (561) 594-5689

PREPARED FOOD

St. Anne Catholic Church
- Thursdays and Fridays from 12:30 am – 2:00 pm
- Food Pantry for West Palm Beach Residents.
- Visit: 310 N Olive Ave.
- Phone: (561) 832-3757
RENTAL & HOUSING ASSISTANCE

**Migrant Workers Rental Assistance Program**

Esperanza Community Center

Assists eligible migrant workers residing in the City of West Palm Beach who experienced loss of income, reduction in hours, or unemployment as a result of the COVID-19 pandemic only with one time- rental assistance. Rental assistance is in the form of a one -time grant not to exceed $2,000 per household. The assistance is limited to a one-time payment equal to a maximum of 2 months’ rent.

Phone: (561) 560-3558

RESOURCES FOR RESIDENTS & NEIGHBORHOODS

FOR RESIDENTS AND FAMILIES

**“Dining on the Spot”**

*City of West Palm Beach*

The program will allow the service areas for city restaurants to extend beyond traditional café seating onto designated streets, into parking lots, and into alleyways for pedestrians and patrons to enjoy. Dining on the Spot locations will be open from 11:00 am until 10:00 pm and will be available to dining patrons only. Visit downtown West Palm Beach or Northwood Village to see current restaurants using this program.

If you are a restaurant who wants to utilize this program, please contact EcoDev@wpb.org.

Downtown restaurants participating website: [https://downtownwpb.com/DiningOnTheSpot/](https://downtownwpb.com/DiningOnTheSpot/)
District Cares Specialty Benefits

*Health Care District of Palm Beach County*

The Health Care District of Palm Beach County administers the District Cares specialty benefits for eligible patients of the C. L. Brumback Primary Care and Dental Clinics. The specialty benefits are available to uninsured residents of Palm Beach County who do not qualify for any other public assistance health coverage program and who meet income and residency requirements. Applications available online in both English and Spanish.

Phone: (561) 659-1270 (TTY 1-800-955-8771)

Web: [https://www.hcdpbc.org/for-patients/health-coverage/district-cares-specialty-benefits](https://www.hcdpbc.org/for-patients/health-coverage/district-cares-specialty-benefits)

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**BUSINESS RESOURCES**

**PALM BEACH COUNTY**

**PBC CARES Restart Business Grants Program**

Palm Beach County businesses that were negatively impacted by COVID-19 and are planning to reopen may be eligible for grants in amounts up to $25,000. The program’s guidelines, eligibility requirements, and application is accessible through the Palm Beach County website.

Phone: (561) 233-3600

Web: [http://pbcgov.com/hes](http://pbcgov.com/hes)
The West Palm Beach COVID-19 Community Toolbox is a resource document for residents, families, neighborhoods, and small businesses. In this toolbox you will find important contact information, programs and services, and resources available to assist in the recovery and relief of the COVID-19 pandemic. The Community Toolbox is updated regularly and will be available online for ease of use. Use this guide to easily connect with helpful resources and share with others who are in need.

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IMPORTANT CONTACT INFORMATION

In case of a medical, police or fire emergency, please call 911.

PALM BEACH COUNTY TESTING SITES

To be tested, individuals must be preapproved by phone screening and have an appointment. Before arriving to the testing center, please call (561) 804-0250 for a phone screening. If approved for testing, an appointment date and time slot will be provided.

FITTEAM Ballpark of the Palm Beaches: (561) 642-1000
South County Civic Center: (561) 804-0250

WEST PALM BEACH

24/7 Hotline: (561) 822-2222
City of West Palm Beach (Main Number): (561) 822-1200
Administration/Mayor’s Office: (561) 822-1400
Economic Development – for Help: (561) 822-1250
Community Development – for Help: (561) 822-1250
Vickers House: (561) 804-4970

Emergency Operations Center (EOC)
If you have resources that can be used for Emergency Operations, please email those requests to EOCLogistics@wpb.org.

Subscribe to West Palm Beach eNotifications for additional updates

Learn more about Census 2020
WEST PALM BEACH

PALM BEACH COUNTY SCHOOL DISTRICT

General questions-District Helpline (Mon – Fri, 8am – 5pm) (561) 969-5840
Technical questions-IT Service Desk (Mon – Fri, 6am – 5pm) (561) 242-4100
Student Mental Health Helpline (Mon – Fri, 8am – 4pm) (561) 432-6389

PALM BEACH COUNTY

Health Department: (866) 779-6121
County Hotline: (561) 712-6400

FOOD DISTRIBUTION & RESOURCES

PREPARED FOOD

Area Agency on Aging Palm Beach/Treasure Coast
Seniors who need food should contact the Elder Helpline at 866-684-5885. The PBC Senior Centers are still being used as distribution sites and Palm Tran continues to deliver food to the homes of seniors.
Phone: (866) 684-5885
Web: https://www.youragingresourcecenter.org/
The Lord’s Place
Monday through Friday from 10:30 am – 1:00 pm
Provides ‘Grab and Go’ lunches and connection to resources.
*Delivering shelf-stable food and hygiene packets on Tuesdays and Fridays.
Email: info@thelordsplace.org
Phone: (561) 494-0125
Web: https://thelordsplace.org/

Palm Beach County School District
See link for weekly schedule.
Provides ‘Grab and GO’ meal bags FREE to anyone up to age 18. Students are not required to be present, but some form of identification that identifies the student is required.
Phone: (561) 969-5840
Web: https://www.palmbeachschools.org/news/what_s_new/feeding_sites_open_during_school_closure

True Fast Ministries
Thursdays from 1:00 pm – 3:00 pm
Saturdays starting at 12:00 pm (hot meal distribution)
Providing hot meal distribution and grocery pickup
*Registration is required. Call between 9:00 am – 11:00 am
Phone: (561) 594-5689

Vita Nova
Thursdays from 11:00 am – 1:00 pm
Provides ‘Grab and Go’ meal bags.
The Spot at 2724 North Australian Avenue
Phone: (561) 725-2348

FLIPANY (Florida Introduces Physical Activity and Nutrition to Youth)
Monday through Friday 11:00 am – 1:00 pm *Some locations 3:00 pm – 5:00 pm.
Provides ‘Grab and Go’ meal backs for children ages 18 and younger.
Web: https://flipany.org/covid-19-updates
**FOOD DISTRIBUTION**

**Basics 4 Babies**
Call for availability.
Program that offers formula, baby food, and diapers for children ages birth-3 to families in Palm Beach County.
Phone: (561) 623-2800
Email: pantry@hmhbpbc.org

**Congregate Meal Program for Seniors**
*Meals on Wheels of the Palm Beaches*
Short-term emergency, shelf-stable meals focused on seniors age 65+ who are isolated and with no family assistance. Call for information or an assessment.
Phone: (561) 802-6979, ext. 2
Web: [https://www.mealsonwheelspalmbeaches.org/](https://www.mealsonwheelspalmbeaches.org/)

**Feeding South Florida**
Various times and locations for sites that provide groceries in a “drive-thru” style.

**Food Pantry from the Coalition for Independent Living Options, Inc.**
Available by appointment for individuals living with disabilities.
Email or call to set up an appointment.
Phone: (561) 966-4288, ext. 105
Email: cilo@cil.org

**Palm Beach County Food Bank**
Schedule of various agencies around Palm Beach County that provide food.
Phone: (561) 670-2518
Web: [https://www.pbcfoodbank.org/find-food](https://www.pbcfoodbank.org/find-food)
**UPDATE**

**St. Anne Catholic Church**
Thursdays and Fridays from 12:30 am – 2:00 pm
Food Pantry for West Palm Beach Residents.
Visit: 310 N Olive Ave.
Phone: (561) 832-3757

**Summer Food Service Program**
*Palm Beach County Youth Services Department*
Summer meals for kids and teens being served in your community. Open to all children 18 and younger. No enrollment and no cost. To find a nearby site:
Phone: (866) 348-6479
Text: FOOD to 877-877
Web: [www.fns.usda.gov/summerfoodrocks](http://www.fns.usda.gov/summerfoodrocks)

**The Salvation Army Northwest Community Center**
Saturdays 9:00 am – 11:00 am
Provides a drive-up, no contact, weeks’ worth of groceries to make meals.
600 Rosemary Ave. North
Phone: (561) 833-6767

**PET/ANIMAL FOOD**

**Peggy Adams Animal Rescue League**
Appointment must be scheduled.
Program that offers food for dogs or cats.
Web: [https://www.peggyadams.org/what-we-do/peggys-pantry](https://www.peggyadams.org/what-we-do/peggys-pantry)

**RESOURCES/PROGRAMS**

**West Palm Beach Eats**
Dine and shop local from home.
Web: [https://www.wpb.org/our-city/west-palm-eats](https://www.wpb.org/our-city/west-palm-eats)
SNAP Benefit Application Assistance
*City of West Palm Beach Housing and Community Development (HCD)*
The Department will walk applicants through the Food Stamps application process. To schedule an appointment, residents can call (561) 822-1274 (TTY: 800-955-8771) and leave a voicemail with their name and contact information. Calls will be returned within 48 hours.

Fresh Access Bucks (FAB) Dollar Match Program
*Feeding South Florida*
In response to the COVID-19 pandemic, Fresh Access Bucks (FAB) is extending unlimited dollar-for-dollar matches for all SNAP purchases on Florida-grown fruits and vegetables at participating markets through August 31, 2020.

Food Finder Map
*United Way of Palm Beach County*
An interactive tool using Google Maps to help people easily locate free food and hot meals in Palm Beach County.
Web: [https://www.google.com/maps/d/u/0/embed?mid=1mKqsIn49CLM8bXJWXF4ZnB8C47gLNRhpN&ll=26.635994739986234%2C-80.3890123999996&z=9](https://www.google.com/maps/d/u/0/embed?mid=1mKqsIn49CLM8bXJWXF4ZnB8C47gLNRhpN&ll=26.635994739986234%2C-80.3890123999996&z=9)

Homebound Food Guide
*Savor Our City*
A Resource Directory For "Homebound" Food Choices in South Florida
Web: [https://savorourcity.com/Homebound%20Covid19/WestPalm.html](https://savorourcity.com/Homebound%20Covid19/WestPalm.html)

The Socially Distanced Supper Club - West Palm Beach Chapter
A group of locals looking to support WPB’s most beloved restaurants, at a safe distance. The take-out ordering schedule can be found on the calendar post that is pinned to the top of the group’s Facebook page, and in their events section.
Web: [https://www.facebook.com/groups/eatlocalWPB/](https://www.facebook.com/groups/eatlocalWPB/)
Interested Restaurants: [https://tinyurl.com/ydav22oe](https://tinyurl.com/ydav22oe)
State of Florida Food Assistance Programs
Portal to apply for Supplemental Nutrition Assistance (SNAP) or Temporary Cash Assistance for Families. with Children (TANF)
Web: https://www.myflorida.com/accessflorida/

Online Purchasing for SNAP (Pilot Program)
State of Florida
Both Walmart and Amazon will offer online purchasing to SNAP customers statewide.
For assistance with placing an order online using an EBT card at Walmart, please click here.
For assistance with placing an order online using an EBT card at Amazon, please click here.

RENTAL & HOUSING ASSISTANCE

COVID-19 Rental Eviction Protection Program
City of West Palm Beach
Provides temporary rental assistance to eligible WPB residents to avoid displacement due to income loss resulting from COVID-19.
Phone: (561) 822-1250
Web: www.wpb.org/housing
Migrant Workers Rental Assistance Program
Esperanza Community Center
Assists eligible migrant workers residing in the City of West Palm Beach who experienced loss of income, reduction in hours, or unemployment as a result of the COVID-19 pandemic only with one time- rental assistance. Rental assistance is in the form of a one –time grant not to exceed $2,000 per household. The assistance is limited to a one-time payment equal to a maximum of 2 months’ rent.
Phone: (561) 560-3558

Eviction Prevention Program
Palm Beach County
Assists eligible individuals/families requiring temporary rental assistance to avoid displacement.
Phone: (561) 904-7900
Web: http://discover.pbcgov.org/communityservices/Pages/default.aspx

Foreclosure Prevention
Palm Beach County
Financial assistance program for eligible homeowners who are facing foreclosure due to unexpected loss of income.
Phone: (561) 233-3600
Web: http://discover.pbcgov.org/HES/Pages/Housing-Mortgage-Programs.aspx

Low-Income Home Energy Assistance Program (LIHEAP)
Community Action
Provides financial relief from high-energy costs to prevent service disconnection for eligible families.
Phone: (561) 355-4792
Web: http://discover.pbcgov.org/communityservices/communityaction/Pages/Utility-Assistance.aspx

#WPBTTogethe #WPBCares
RESOURCES FOR RESIDENTS & NEIGHBORHOODS

FINANCIAL ASSISTANCE

Energy/Utility Assistance  
*City of West Palm Beach*
Suspend West Palm Beach sanitation services and/or reduce or suspend services.
Email: publicworks@wpb.org
Phone: (561) 822-2075

West Palm Beach Non-Profits Directory
Easily find what you need with a comprehensive list of non-profit organizations providing services and resources during COVID-19.

West Palm Beach Shops
*City of West Palm Beach.*
Find a list of local stores offering online ordering, pickup, and delivery, as well as an Interactive Map of available city restaurants and businesses.
Web: [https://www.wpb.org/our-city/west-palm-shops](https://www.wpb.org/our-city/west-palm-shops)

211 Helpline
*211 Palm Beach/Treasure Coast*
211 HelpLine assists callers with crisis counseling, crisis & suicide intervention, information, assessment and referral to community services 24 hours a day, 365 days a year. Help is always free, confidential, and non-judgmental.
Phone: Dial 211
Text: Your zip code to 898211
Chat Online: [211palmbeach.org/get-help-now](https://211palmbeach.org/get-help-now)
Web: [www.211palmbeach.org](http://www.211palmbeach.org)
Financial Assistance for Independent Living
*The Coalition for Independent Living Options*
Palm Beach County residents that have at least one person in the home with a documented disability OR are aged over 60 with a documented disability, as well as meet other criteria, may qualify for financial assistance.
Phone: (561) 966-4288, ext. 101

Food Assistance Programs
*State of Florida*
Portal to apply for Supplemental Nutrition Assistance (SNAP) or Temporary Cash Assistance for Families with Children (TANF).
Web: [https://www.myflorida.com/accessflorida/](https://www.myflorida.com/accessflorida/)

Low Cost Internet and Computers
*Internet Essentials by Comcast*
Provides affordable computers and internet connection for eligible households. New customers are allowed two months of free internet service.
Phone: (855) 846-8376
Web: [https://www.internetessentials.com/](https://www.internetessentials.com/)

Low-Income Home Energy Assistance Program (LIHEAP)
*Community Action*
Provides financial relief from high-energy costs to prevent service disconnection for eligible families.
Phone: (561) 355-4792
Web: [http://discover.pbcgov.org/communityservices/communityaction/Pages/Utility-Assistance.aspx](http://discover.pbcgov.org/communityservices/communityaction/Pages/Utility-Assistance.aspx)
Reemployment Assistance Benefits
*State of Florida*
The state of Florida provides temporary, partial income replacement benefits and job assistance resources to unemployed workers who qualify for the program.
Phone: (800) 204-2418
Web: [http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits](http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits)

Reemployment Application Assistance
*Palm Beach County Libraries*
Paper unemployment applications in English, Spanish, and Creole are available to be picked up. Library staff are available to assist applicants by phone, email, and chat.
Web: [https://askalibrarian.org/local.php?LibraryName=Palm%20Beach%20County%20Library%20System&DepartmentNumber=22876](https://askalibrarian.org/local.php?LibraryName=Palm%20Beach%20County%20Library%20System&DepartmentNumber=22876)

*We’re Open”*
*WPTV*
An online map and list of businesses that are open in Palm Beach County
Web: [www.wptv.com/open](http://www.wptv.com/open)

FOR RESIDENTS AND FAMILIES

Coffee Break
*City of West Palm Beach Downtown Development Authority*
Weekly live web video show that provides tips and advice from local experts on daily life and community.
Web: [https://www.facebook.com/downtownwpb/live](https://www.facebook.com/downtownwpb/live)
Zoom: [https://zoom.us/j/919275704](https://zoom.us/j/919275704)
“Dining on the Spot”
City of West Palm Beach
The program will allow the service areas for city restaurants to extend beyond traditional café seating onto designated streets, into parking lots, and into alleyways for pedestrians and patrons to enjoy. Dining on the Spot locations will be open from 11:00 am until 10:00 pm and will be available to dining patrons only. Visit downtown West Palm Beach or Northwood Village to see current restaurants using this program.

If you are a restaurant who wants to utilize this program, please contact EcoDev@wpb.org.

Downtown restaurants participating
website: https://downtownwpb.com/DiningOnTheSpot/

DIY Family Event Guide
City of West Palm Beach Community Events Division
The City’s Community Events Division has developed a new “DIY Event Guide.” The content is an effort to help City residents recreate the City’s award-winning events at home due to current social distancing recommendations in light of COVID-19.
Web: www.wpb.org/events

FREE Digital & Social Media Services for Children, Families and Seniors
City of West Palm Beach Mandel Public Library
Patrons can call or email librarians to ask reference questions or enquire about local resources. You can also follow on Facebook for Virtual Storytimes, Live book recommendations, Art Class tutorials, Trivia Tuesdays, Ask a Librarian, and Book. Talks: www.facebook.com/mandelpubliclibrary
Email: mpl@wpbcitylibrary.org
Web: www.wpbcitylibrary.org
Online FREE ebooks, audiobooks, movies, music, graphic novels and more: www.wpb.org/digitallibrary
“It Starts in Parks”  
*City of West Palm Beach Parks and Recreation Department*  
Educational DIY arts and crafts video clips.  
Link:  
https://www.youtube.com/playlist?list=PLBStMaSddHhwQxQYnavFltxQhRw_yMEyh

**Online Library Resources and Activities**  
*City of West Palm Beach Mandel Public Library*  
Online DIY crafting tutorials and other virtual library resources.  
Web: https://www.youtube.com/user/MyCityLibrary/videos

“Science in 60 Seconds” Educational Videos  
*City of West Palm Beach Grassy Waters Preserve*  
Online educational science videos from the City of West Palm Beach.  
Web:  
https://www.youtube.com/playlist?list=PLBStMaSddHhzGw0K4z95KedAKAy6y4gZ

**211 Helpline**  
*211 Palm Beach/Treasure Coast*  
211 HelpLine assists callers with crisis counseling, crisis & suicide intervention, information, assessment and referral to community services 24 hours a day, 365 days a year. Help is always free, confidential, and non-judgmental.  
Phone: Dial 211  
Text: Your zip code to 898211  
Chat Online: 211palmbeach.org/get-help-now  
Web: www.211palmbeach.org
Counseling Services for Youth and Their Families – Free
*CINS/FINS Prevention Services*
Non-residential Counseling for youth ages 6-17 and their families.
Phone 24/7: (561) 868-4456

Counseling Services for Children and Adults
*Children’s Home Society*
Individual and Family Counseling (IFC) provides services are provided to children and adults struggling with emotional and behavioral challenges, through in home, at school and tele-health counseling
Email referrals to PB_Clinical_Referrals@chsfl.org
Phone (561) 868-4300

Crisis Text Line
Crisis Text Line serves anyone, in any type of crisis, providing access to free, 24/7 support via text.
Phone: Text TALK to 741741

Digital Learning Information and Resources
*Palm Beach County School District*
Online-learning information, guides and resources for parents and students.
Web: [https://www.palmbeachschools.org/students_parents/digital_learning](https://www.palmbeachschools.org/students_parents/digital_learning)

**District Cares Specialty Benefits**
*Health Care District of Palm Beach County*
The Health Care District of Palm Beach County administers the District Cares specialty benefits for eligible patients of the C. L. Brumback Primary Care and Dental Clinics. The specialty benefits are available to uninsured residents of Palm Beach County who do not qualify for any other public assistance health coverage program and who meet income and residency requirements. Applications available online in both English and Spanish.
Phone: (561) 659-1270 (TTY 1-800-955-8771)
Web: [https://www.hcdpbc.org/for-patients/health-coverage/district-cares-specialty-benefits](https://www.hcdpbc.org/for-patients/health-coverage/district-cares-specialty-benefits)

#WPBTogether #WPBCares
Emotional and Spiritual Hotline
*The Salvation Army*
Emotional and spiritual care hotline is available to all residents 7 days a week from 9 am – 9 pm.
Phone: (844) 458-4673

Free Diapers for Babies
*The Cotton Bottom Diaper Bank*
Provides free diapers, wipes, and potty-training kits to families in need.
Phone: (561) 231-0258
Email: info@cottonbottomdb.org
Web: [http://www.cottonbottomdb.org/how-we-can-help/](http://www.cottonbottomdb.org/how-we-can-help/)
Donate:
[https://www.amazon.com/hz/wishlist/ls/1M9MGV81QGXH3?ref_=wl_share](https://www.amazon.com/hz/wishlist/ls/1M9MGV81QGXH3?ref_=wl_share)

Mental Health Services and Support
*Palm Beach County Youth Services Department’s Residential Treatment and Family Counseling (RTFC) Division*
Mental health services provided by the Palm Beach County Youth Services Department’s Residential Treatment and Family Counseling (RTFC) Division are now available to the public via Telemental Health.
*Education & Training Center:* (561) 233-4460
*Highridge Family Center:* (561) 625-2540
*Youth and Family Counseling (YFC):* (561) 242-5714
Web: [http://discover.pbcgov.org/youthservices/Pages/default.aspx](http://discover.pbcgov.org/youthservices/Pages/default.aspx)

Mental Health Support
*Mental Health America PBC*
Offers a range of support and information services from virtual support groups and free virtual counseling for uninsured individuals.
Phone: (561) 501-4357
**Mental Health Support**  
*National Alliance on Mental Illness PBC (NAMI)*  
NAMI can help navigate individuals or a loved one experiencing anxiety, depression, loneliness or other mental health challenges to mental health support. Individuals can be connected to a resource or therapist if they are insured or uninsured.  
Phone: (561) 588-3477  
Web: [www.NAMIpbc.org](http://www.NAMIpbc.org)

**Remote Homework Help for Students (Virtual)**  
*City of West Palm Beach Mandel Public Library*  
Families can schedule a 30-minute session with the library’s certified teachers to receive help in all subjects and projects. The sessions will take place either by phone or online using Google Hangouts. Families can reserve a spot with a teacher by completing a [Google Form](http://www.google.com/forms), then a library staff member will contact applicants to schedule the session.  
Phone: (561) 868-7701  
Web: [http://wpbcitylibrary.org/](http://wpbcitylibrary.org/)

**Respite Shelter Program**  
*Safe Harbor*  
Services are available for youth, ages 10-17, who may be in crisis and need respite; struggling with parents. Counseling available for families. Domestic Violence respite and Probation respite services also available.  
Phone 24/7: (561) 868-4456  
Web: [www.chsfl.org/](http://www.chsfl.org/)
**Veteran Services**  
*Palm Beach Vet Center - West Palm Beach VA Medical Center*

The Vet Centers are currently open for Veterans and their families. Meetings with individuals, groups, families and other services are being provided by phone and video. Speak with a counselor or schedule an appointment.

Phone: (561) 442-1201  
Web: [http://floridavets.org/](http://floridavets.org/)  
National Veteran Crisis Hotline: (800) 273-8255  
Florida Veterans Support Line: (844) MyFLVet (693-5838)

**Virtual Cultural Experiences, Tours & Classes**  
*Palm Beach County Cultural Council*

Although many cultural organizations throughout The Palm Beaches are currently closed to the public, the Cultural Council has provided a list of Virtual Cultural Experiences, Tours & Classes perfect for the whole family to enjoy.


**“Want to Chat” Program**  
*Drug Abuse Treatment Association (DATA)*

The free “Want to Chat” program is available for youth or adults experiencing anxiety, depression or stress and would benefit from learning some coping skills during the COVID-19 pandemic. To learn more, call Monday through Friday, 8pm – 5pm.

Phone: (561) 844-3556

**FOR SENIORS**

**Serving Our Seniors (SOS)**  
*City of West Palm Beach*

Provides temporary assistance for critical needs to low income elderly residents in the city of West Palm Beach. The Program will assist seniors in the event of an emergency and/or financial hardship for eligible activities.

Phone: (561) 804-4970  
Web: [https://www.wpb.org/government/available-programs-and-incentives](https://www.wpb.org/government/available-programs-and-incentives)
Aging and Disability Resource Center (ADRC)
Area Agency on Aging/211
Helpline for seniors ages 60+ for information on food, food stamps, COVID-19 such as testing sites, and questions on Medicare or Medicaid.
Phone: (866) 684-5885
Web: http://www.youradrc.org/

Project: VITAL
State of Florida Department of Elder Affairs
Connects Florida Seniors to Their Families Through Virtual Technology to Help Mitigate the Effects of Social Isolation.
Phone: (850) 414-2004
Web: www.elderaffairs.org

Report Abuse or Neglect of Vulnerable Adults
Florida Department of Children and Families
Florida Abuse Hotline: (800) 962-2873
Web: https://reportabuse.dcf.state.fl.us/

Sunshine Daily Telephone Reassurance
211 Palm Beach/Treasure Coast
Sunshine Daily is a program where seniors, or homebound or disabled individuals, can received a free telephone call to check on their wellbeing.
Phone: Dial 211
Web: https://211palmbeach.org/sunshine

Music and Robotic Pet Therapy for People Living with Dementia
Department of Elder Affairs
DOEA has developed an online form to allow individuals or their caregivers to request MP3 Players or a therapeutic robotic cat or dog to combat social isolation and ensure seniors remain engaged during the practice of social distancing to stop the spread of COVID19.
Web: http://www.elderaffairs.org/doea/livable_communities.php
*Then look for the "click here" link in the left margin, under Programs and Services
PBSO Senior Assistance Program
The Palm Beach County Sheriff’s Office has established a new program to assist our senior residents who are unable to get out of their homes to go to the grocery store or the pharmacy. All orders must be PREPAID.
Phone 8:00 am – 4:00 pm: (561) 688-3918 or (561) 681-7241
Email: nastk@pbso.org or burrelln@pbso.org
Phone after 4:00 pm: (561) 307-5422
Web: http://www.pbso.org/volunteer-help-for-the-elderly/

Zoom Training for Seniors
Florida State University’s Institute for Successful Longevity
Older adults can fight social isolation by learning how to navigate Zoom video platform to stay connected with friends and family, accesses learning opportunities, and stay engaged with the community.
Web: https://isl.fsu.edu/article/isl-launches-zoom-initiative-help-older-adults-fight-social-isolation

FOR CHILDREN

Expanded Learning Opportunities
Primetime Palm Beach County
Online learning resources with wide range of hands-on learning experiences.
Web: https://www.primetimepbc.org/children-youth/elos/

Child Care – Free for First Responders
Early Learning Coalition of Palm Beach County
Free child care for parents who are first responders or health care workers. This funding is retroactive to April 1, 2020, for children birth to 13 years old, and available regardless of income.
Phone: (561) 514-3300
Digital Learning Content
Junior Achievement of the Palm Beaches & Treasure Coast
Free JA content & activities for all grade levels and subjects. Once you join, you can use the content in your Google Classroom.
Email: Kspitzig@juniorachievement.com
Web: https://palmbeachtreasurecoast.ja.org/news/blog/ja-programs-can-integrate-into-your-google-classroom

How to Talk to Your Kids About Coronavirus
PBS For Kids
Guide for parents on how they can talk to their children about the coronavirus pandemic.
Web: https://www.pbs.org/parents/thrive/how-to-talk-to-your-kids-about-coronavirus

Mom’s DESK: Directory of Educational Sites for Kids
A helpful directory for free online educational resources for kids. Updated weekly.
Web: https://momsdesk.org/

Resources for Special Needs Children
The Child Mind Institute
Clinical and supportive resources for special needs children and their parents.
Web: https://childmind.org/coping-during-covid-19-resources-for-parents/

Tele-Health Therapy for Girls
PACE Center for Girls PBC
Pace currently has openings for tele-health therapy services provided through their Reach Program – for any girl residing in Palm Beach County, 8-18 years of age.
Phone: (561) 472-1990
Tutoring Services
*KLR E-Learning*
Virtual tutoring hours available Tuesday through Thursday
Email: klr@klr-consultants.com

Virtual Field Trips
*Palm Beach Zoo & Conservation Society*
Don’t miss seeing the Zoo from an entirely new perspective.
Follow on Facebook and Instagram (@palmbeachzoo).
Visit: https://www.youtube.com/channel/UC25LBJw98K0K6r4eTQgtNYQ

Virtual Science Programs
*The South Florida Science Center and Aquarium*
STEM education resource for our community and beyond.
Follow the latest virtual programming Instagram, Facebook and Twitter @SFScienceCenter.
Web: https://www.sfsciencecenter.org/virtual

BUSINESS RESOURCES

WEST PALM BEACH PROGRAMS

Businesses and Economic Assistance Resource Center
The City of West Palm Beach is providing a comprehensive business and economic resource guide including federal, state, and local assistance programs.

#WPBTogether #WPBCares
COVID-19 Community Toolbox

WEST PALM BEACH

Commercial Sanitation Services Suspension Program
Any commercial businesses wishing to suspend sanitation services as a result of the COVID-19 pandemic may email a request, pursuant to Mayor Keith A. James’ Executive Order 2020-07.
Email: publicworks@wpb.org
Phone: (561) 822-2075

COVID-19 Recovery and Assistance Program
The City of West Palm Beach and Downtown Development Authority provides short-term loans to eligible West Palm Beach businesses impacted by COVID-19
Email: EcoDev@wpb.org

West Palm Beach Eats Promotion
Promotional efforts to encourage residents to support City businesses through online or phone orders for pickup and delivery. Add your restaurant to the list.
Email: EcoDev@wpb.org
Web: https://www.wpb.org/our-city/west-palm-eats

PALM BEACH COUNTY

Business Recovery Resources
*The Business Development Board of Palm Beach County*
The Business Development Board of Palm Beach County, in partnership with Palm Beach County, local chambers of commerce and municipalities, has launched a comprehensive website to help companies struggling from the COVID-19 pandemic. This website will provide weekly news updates, resources, and will feature a 2 pm Town Hall call every Friday.
Web: https://bizhelppbc.com/

#WPBTogether  #WPBCares
PBC CARES Restart Business Grants Program
Palm Beach County businesses that were negatively impacted by COVID-19 and are planning to reopen may be eligible for grants in amounts up to $25,000. The program’s guidelines, eligibility requirements, and application is accessible through the Palm Beach County website.
Phone: (561) 233-3600
Web: http://pbcgov.com/hes

Small Business “Tuesday Tips” Teleconference (Weekly)
Palm Beach County Office of Equal Business Opportunity
The teleconference will be presented weekly for the small business community and will include tips for sustaining business in response to COVID-19 and other information to support local small businesses.
Email: oebo@pbcgov.org
Phone: (561) 616-6840

FLORIDA PROGRAMS

Florida Emergency Bridge Loan
State of Florida short-term, interest-free working capital loans intended to “bridge the gap” between the time of a catastrophe hits and when a business has secured longer term recovery resources.
Phone: (833) 832-4494
Email: FloridaBusinessLoanFund@deo.myflorida.com
Web: http://floridajobs.org/rebuildflorida/businessrecovery

Reemployment Assistance Benefits
The state of Florida provides temporary, partial income replacement benefits and job assistance resources to unemployed workers who qualify for the program.
Phone: (800) 204-2418
Web: http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits
NATIONAL PROGRAMS

Small Business Administration
Provides funding options made possible by the federal CARES Act including Paycheck Protection, EIDL Loan Advance, SBA Express Bridge Loans, and SBA Debt Relief.
Email: answerdesk@sba.gov
Web: https://www.sba.gov/funding-programs/loans/coronavirus-relief-options

FEDERAL SMALL BUSINESS TAX PROVISIONS

Get information on coronavirus (COVID-19) tax relief for businesses and tax-exempt entities.

LOAN APPLICATIONS ASSISTANCE

People and consultants that can help you make the right decisions for your business at no cost to you.

- Small Business Development Center at Florida Atlantic University
- Palm Beach SCORE
- Florida Women’s Business Center
- Subscribe to SBA emails and updates on available webinars and other resources
VOLUNTEER TO HELP & STAY CONNECTED

5 ways to be a good neighbor

- Make a phone call to your next-door neighbor
- Create a neighborhood phone tree to check on the elderly and vulnerable
- Walk around your neighborhood while social distancing
- Create a neighborhood resource of supplies and materials to share
- Stay connected with city updates and share them with your neighbors

Sign-up to Volunteer to Help

City of West Palm Beach COVID-19 Response Unit (CRU)
West Palm Beach has launched a COVID-19 Response Unit to help our city with the long-term recovery and relief efforts associated with the COVID-19 epidemic. As part of this effort, volunteers to assist our most vulnerable residents are needed. If you are interested in volunteering with COVID-19 relief efforts, please visit www.WPB.org/COVID19.

Receive the latest news and updates

City of West Palm Beach
Phone: (561) 822-1200 (TTY 800-955-8771)
Web: www.wpb.org

Subscribe to the Insider Newsletter

https://www.wpb.org/government/communications/insider-newsletters

#ClosetDeposit Challenge

City of West Palm Beach
The City of West Palm Beach’s COVID-19 Response Unit’s Housing & Homeless group has launched the #ClosetDeposit Challenge to help some of our city’s most vulnerable residents. For those who are able, please consider putting together a care package of hygiene products and dropping them off Tues, Wed, Thurs from 12pm – 5pm at VITA NOVA (2724 N. Australian Ave.).

#WPBCares #ClosetDeposit

#WPBTWgether #WPBCares
**Coffee Break**  
*City of West Palm Beach Downtown Development Authority (DDA)*  
Weekly live web video show that provides tips and advice from local experts on daily life and community.  
Web: [https://www.facebook.com/downtownwpb/live](https://www.facebook.com/downtownwpb/live)  
Zoom: [https://zoom.us/j/919275704](https://zoom.us/j/919275704)

**COVID-19 Community Town Hall Series**  
West Palm Beach has launched a series of Tele-Town and Virtual Community Town Halls to share resources, programs, and field questions from residents. You can watch the Town Halls online.  
Web: [https://www.youtube.com/playlist?list=PLBStMaSddHhzfsNWo12EjpPBCRaeeAluN](https://www.youtube.com/playlist?list=PLBStMaSddHhzfsNWo12EjpPBCRaeeAluN)

**West Palm Beach Facebook Page- En Español**  
News and updates on the City of West Palm Beach on Facebook. Noticias y novedades sobre el Ciudad de West Palm Beach en Facebook.  
Facebook: @CityofWestPalmBeachEnEspanol  
Web: [https://www.facebook.com/CityofWestPalmBeachEnEspanol/](https://www.facebook.com/CityofWestPalmBeachEnEspanol/)

**West Palm Beach Together Fund**  
*City of West Palm Beach*  
Donations will be used to satisfy the needs of West Palm Beach citizens and business owners adversely impacted by COVID-19 mitigation. These needs may include meals, housing/rental assistance, and small business assistance.  
Mayor Keith A. James established the West Palm Beach COVID-19 Response Unit (CRU), expanding the emergency operations plan under Human Services to focus on key needs. The CRU enhances the work already being done by the city’s emergency management team to support the health and public safety of the community. The CRU is integrated into the city’s emergency plan to focus on priorities and needs relating to COVID-19. The focus of the CRU is to coordinate, innovate, and optimize services, polices, best practices, and resources needed to respond to community needs today, and into the future.