

Staff Highlight: Central Region Intergovernmental Unit

We recently welcomed some additions to the Central Region Intergovernmental Unit, and we are now a team of 6! This Unit processes all initiating and responding enforcement and modification intergovernmental cases for the Decorah, Marshalltown, Ottumwa, and Waterloo offices. The team members come from various offices within the Central Region, having case managers from each of the Central Region offices has been very beneficial to the Intergovernmental Unit.

Let's meet the Central Region Intergovernmental Team!

Amanda Winter comes from the Decorah office. She started with Child Support as a Clerk July 2020. Amanda became a case manager in early 2022 and joined the Intergovernmental team September 2022.

Angie Tucker comes from the Ottumwa office. She started with Child Support in August 2004. Angie became a case manager in 2018 and joined the Central Region Intergovernmental team September 2022.

Anna Wacha comes from the Marshalltown office. She started with Child Support in 2010. Anna has worked in the Grimes, Ankeny and Waterloo offices. Anna became an Intergovernmental Case Manager in 2021 and joined the Central Region Intergovernmental team in September 2022.

Erin Bloes, Lana Leuenberger and Nicole Westphal are from the Waterloo office.

Erin started with EPICS in 2005. She transitioned to Central Registry in 2012 and joined the Central Region Intergovernmental Team in May 2022.

Lana started with EPICS October 2000. She transitioned to Central Registry in February 2012 and joined the Central Region Intergovernmental Team in January 2014.

Nicole started child support July 2006 as a Clerk Specialist, later moving to her Case Manager role. Nicole has been on the Intergovernmental team since August 2015.

In addition to their Intergovernmental caseloads, Erin, Lana and Nicole handle all Central Registry duties for the State as well.

We are lucky to have such a dedicated team!