Reporting a Code Observation/Violation

HOW DO I REPORT AN OBSERVATION/VIOLATION?

There are several ways to report an observation/violation.

- You can access the city website, www.peachtreecornersga.gov – then under the "How Do I …"tab click "Report an Issue" in the pulldown menu and follow the instructions.

- Use the city's Corners Connect app. The free app is available for both iPhones and Android users. Search for "Corners Connect" app in the App Store (iPhones) and Play Store (Android phones). After you download the app – all you need to do is click the "PTC Fix It link and follow the prompts.

- Call City Hall directly – 678-691-1200.

WHAT HAPPENS WHEN A COMPLAINT IS RECEIVED?

Our Code Enforcement Officers will answer questions and investigate complaints from citizens on a wide variety of issues. Depending on the nature of the complaint and the results of the inspection, the Officer visits the reported property and works with the property owner/resident to correct any issues found. Depending on the type/size of the violation there may be more than one follow-up inspection required.

From the date the Notice of Violation (NOV) is issued, the owner/resident is given a specific time frame in which to correct violation(s) and come into compliance. A NOV can be verbal, a door hanger, a written notice and at times a phone call.

WHAT SHOULD I DO IF A RECEIVE A NOTICE OF VIOLATION?

Correct the violation either before or by the corrective action date given. If for any reason you are unable to come into compliance within the time frame given or have questions, please call the Code Enforcement Officer who issued the NOV to discuss the violation/resolution.

Our Code Enforcement Team works with the community through communication and education with a goal of voluntary compliance - while encouraging responsible property maintenance.

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