



MISSION

Family Promise of Lake Houston will provide a caring and positive environment for homeless children and their families while they design and execute a plan to break the cycle of homelessness in their lives.

OVERVIEW

Families begin their stay with us on a Sunday evening and spend the evening hours each night until the following Sunday morning. Families leave early each day, between 5-6 a.m. to attend various activities - work, school, training, etc.

Volunteers from our church bring in home-cooked meals and enjoy time with the families eating together. During the evening other volunteers arrive to take over responsibility, including our overnight volunteers who bring their pillow's and P.J's for a good nights rest and serve as an emergency resource should one be needed.

Volunteers also serve in other capacities as well – shopping for groceries for breakfast and snack items for the week, setting up and tearing down the guest bedrooms at the beginning and end of the week.

Family Promise of Lake Houston provides comprehensive training for all of our Host Congregations and a support system for the Host Coordinators at each church.

Our guest families agree to participate fully in a self-sufficiency program and adhere to all of the program guidelines and rules during their stay in the network. Family Promise of Lake Houston is a sober program and requires all participants to agree to random drug testing as a condition of acceptance into FPLH.

During the day, families go to their "home base" - the Life Skills Center at Family Promise of Lake Houston, where they complete weekly goals, Life Skills Classes, Budgeting, Parenting, and GED Fast Track Certification. They access community resources to search for job training and affordable housing. The key to their success is the fact that every family is connected to the community through volunteers at the congregations as well as through mentors in our Family Mentoring Program. Families are able to build a new community network that helps them achieve their goals of independence.

VOLUNTEERING

Each of our guest families will have their own "bedroom" upstairs in Fellowship Hall. The families enjoy dinner in the main area of Fellowship Hall downstairs.

Our host volunteers treat our families with respect and compassion, understanding that all people encounter trials in their lives and our responsibility is to care for people without judgement.

Kingwood Christian Church also provides the families with snacks for the week in the Fellowship Hall kitchen, beverages (milk, coffee, juice, water, tea), and grab and go breakfast items (cereal bars, protein drinks, bagels, etc.)

Families are expected to arrive at Kingwood Christian Church at 6:00PM each day.

TRAINING

Family Promise of Lake Houston requires each volunteer, regardless of role, to complete an online training and pass a short comprehension quiz, as well as a signed agreement. These three items should be completed once every two years by each volunteer. If you need assistance or have questions, please feel free to reach out to Nancy Gatmaitan or the church office.



Training (PDF)



Quiz



Confidentiality
Agreement

HOST SCHEDULE

- Dinner Host: Dinner should be served at 6:00PM, sharp! Please arrive by 5:50PM.
- Overnight Host: 8:00pm 6:00am
- Breakfast: Grab and Go Supplies

DINNER HOST

The Dinner Host provides and serves a home-cooked meal for our guests and themselves. Typically about two weeks before our guest arrive, Kingwood Christian Church will receive a profile for each of our guest families that outlines each person's name, age, and any dietary restrictions and/or preferences. This information will be shared with volunteers via email.

- Dinner should be ready to serve at 6:00PM, sharp!
- Please enjoy dinner with our guest families.
- Families are expected to clear their own tables and wash their dishes after dinner.
- Communicate what you will be cooking so the families do not have repeat meals.
- The Overnight Host will relieve the Dinner Host. Please ensure the Fellowship Hall kitchen is left clean and tidy before leaving.

OVERNIGHT HOST

The Overnight Host has their own sleeping space in the Youth Room of Fellowship Hall (downstairs). The overnight host acts as a resource in the event of an emergency and is responsible for communicating with Kingwood Christiaan Church leadership, Emergency Personnel, and Family Promise leadership.

- It is okay to sleep! Bring your own pillow and blanket.
- Arrive by 8:00PM leave anytime after 6:00AM.

FAMILIES VOLUNTEERING TOGETHER

Kids and Youth are welcome and encouraged to volunteer with you! However, an adult (18+) must be present at all times for the volunteer role.

CONTACTS

Emergency: 911

Kingwood Christian Church 3910 W Lake Houston Pkwy Fellowship Hall Building Kingwood, TX 77339

Nearest Cross Street: W Lake Houston Pkwy & Brook Shadow Drive

Kingwood Christian Church

Nancy Gatmaitan: (765) 437-1317

Mission & Outreach Chair, Family Promise Coordinator for KWCC

Erin Dickey: (337) 304-3038

Associate Pastor, Kingwood Christian Church

Jason Poteet: (713) 927-1227

Operations & Communications, Kingwood Christian Church

Chad Mattingly: (417) 773-9812

Senior Pastor, Kingwood Christian Church

Family Promise

Family Promise Emergency On-Call: (346) 345-9672

Police Presence: In the event that the police are called for any reason or if they appear in response to another report - call the FPLH emergency phone and then advise your churches' Coordinator.

Medical Emergency: In event of a medical emergency, call 911 first and then your Host Coordinator. The coordinator will determine the appropriate next points of contact. If a guest is transported to the hospital by ambulance, please call or text the Executive Director to inform.

Fire: In event of fire, call 911, follow your churches' evacuation procedure, then call your Host Coordinator. The coordinator will determine the appropriate next points of contact.

Media/Press: If for some reason the media is present (a reporter of any type), please do not give any statement or allow access to the families. Call the after-hours phone and wait for staff arrival to determine the best course of action.