



MOUNT HOPE SUNDAY SERVICE

Belmont // 9AM & 11AM // 35 Person Capacity Limit
Burlington // 9AM & 11AM // 55 Person Capacity Limit

REGISTRATION

- + Because of limited seating at both of our facilities, we are requiring pre-registration. You may register for the service by clicking on the link in the email you received.
- + Each person who plans to attend will be required to register. This includes all members of a family who will be attending.
- + A new registration will be required for each week.
- + In the registration, you will be asked a few questions regarding your exposure to the COVID-19 virus or to those who may have tested positive for the virus.
- + **We highly recommend that individuals in vulnerable groups NOT attend our live services and continue to worship along with us online. Vulnerable individuals are defined as individuals over the age of 65 or those with serious underlying conditions including high blood pressure, chronic lung disease, diabetes, obesity, asthma, and those whose immune system is compromised.**
- + We do not recommend that visitors from outside Massachusetts attend at this time. If you have recently traveled back in from out-of-state, we recommend that you do not attend for a minimum of two weeks.

SUNDAY MORNING BEFORE SERVICE

- + Please enter the facility through the **front doors in Burlington** and through the **Ramp Entrance in Belmont**.
- + As you make your way to our facility, our Hospitality Team will welcome you in. While you may not be able to see them smiling because of their masks, they are excited to see you!
- + **Check-in** at the Hospitality Table. Our Hospitality Team will check you in to the service. During check-ins, your registration will be confirmed.
- + **Masks are required in the facility.** While indoors, masks are required while moving around the facility. ***While attendees are seated at their seats, they may remove their masks.*** However, masks are required while singing. Attendees under the age of 2 or those who have a medical condition that makes it harder to breathe with a mask are exempted from this requirement. Face mask should cover the nose and mouth.
- + For children between age 2 and 5, the wearing of a face mask is at the discretion of the child's parent or guardian. Children under the age of 2 should not wear a face covering or mask.
- + We highly recommend the use of Hand Sanitizers that are available at the check-in area, in the restrooms, and by each entrance to our sanctuary.
- + Our Hospitality Team will leave all doors open to create a touch free environment.
- + Our Hospitality Team will maintain a 6' distance as best as possible.
- + Connect Cards will not be passed out. Instead, you may use the card at the Connect Center to communicate any prayer requests, praise reports, or next-steps with us. All announcements will be displayed on the screens in the sanctuary.

- + **Seating:** A member of our Hospitality team will show you to your seat(s). We have arranged the sanctuary in sections of Four, Three, and Two Seats in Burlington. In Belmont, you will be seated in a row and the chairs around you will be marked off.
- + For larger families, our Hospitality Team will cautiously move necessary chairs or seat you in two sections, if needed.
- + We will be seating our guests from front to back in Burlington and from back to front in Belmont. This will help prevent having to walk past other people to get to your seats.

DURING SERVICE:

- + Our Gatherings will last approximately 1 hour and will include a worship set, prayer, and a word from our Pastors.
- + Our Nursery, MH Kids Adventure Ministry, and Ignite YC Ministry will not be available for the moment.
- + Parents with little children are asked to use discretion when bringing young children. We ask that children remain in service with parents at all times. Please ensure that little children do not move around the sanctuary. Please note that the Nursery, Kids Ministry and Youth areas will not be available to use.
- + If you would like to use the restrooms while in the facility, you are welcome to do so. We will be cleaning our restrooms during and after our service has concluded.
- + On the first Sunday of every month, we will partake in communion. We will serve communion in sealed packs that contain both the bread and juice. These packs will be placed on your seats prior to the start of service.
- + For the foreseeable future, we will not be collecting offering during our services. We encourage everyone to still give online, or to mail in their offering. If you would like to still give in-person, please use the Connect Card boxes by the Sanctuary doors in Burlington. In Belmont, you may use the Giving Box by the Connect Center.

AFTER SERVICE:

- + After service has concluded, we will dismiss you row-by-row from back to front.
- + After dismissal, we encourage you and your family to exit the facility as quickly as possible.
- + Between services, we will disinfect our sanctuary and high-traffic areas using a fogger. We ask that everyone leave the facilities during this time.
- + We encourage you not to socialize in the hallways or lobby. If you would like to say hello to each other outside our facility, please feel free to do so while maintaining a 6' distance.

OTHER NOTES

- + Additional precautions and restrictions may be added at the recommendations of the Pastoral Staff and Relaunch Teams
- + For the foreseeable future, all food service including Coffee will be suspended. We ask that you refrain from bringing food and drinks into the facility during this time.
- + In the scenario where a person who attended our service tests positive for the COVID-19 virus, we will inform everyone who attended that service of their potential exposure. If you feel unwell or find out that you have tested positive, we ask that you inform us immediately.
- + All major touchpoints will be wiped down before and after service. This includes handrails, door handles, restrooms, etc.
- + The Sanctuary will be cleaned, and chairs disinfected before and after service.