

6

KEY FACTORS IN TRANSITIONING BACK TO THE OFFICE

Back to the office? Will that really happen?

Yes, but what it looks like may vary.

At most we may see hybrid environments that account for partial work from home employees and others back in an office location. Regardless, there will be some kind of transition back into some kind of office and we want you to be prepared. What will the transition back to the office look like? Following are the top of mind six key factors to into account prior to transitioning back to an office context.

1 ASSESS OFFICE SPACE

Do you need as much physical space as you have? Does it make sense to hire remote workers, sometimes in different parts of the country where unemployment is lower?

2 ANALYZE IT SPEND

The cost of bandwidth is decreasing every year. Consider more efficient technologies to put in place, such as moving from an MPLS network to an SDWAN solution. Save money where you can to use on more valuable resources.

3 MAXIMIZE TOOL USAGE

Utilize all the tools at your disposal. Many hosted phone providers include services like video calling, chat between employees, text messaging to customers from your main business number. Learn which features are available to you.

4 DEVELOP A STRATEGY

Take time to develop a cohesive strategy; especially for those who remain working from home. What is their context and circumstance? Will they have child care? Do they have the tools and/or are they an "at risk" population?

5 MAINTAIN FLEXIBILITY

We're ready to get back to work and feel productive. In the current climate productivity may look different than it has before. If the work allows for it, allow for more flexible hours and address management.

6 LEAD WITH SUPPORT

As a leader, maintain a supportive, positive position. It's important to understand that some employees may be handling this crisis better than others. Your support will be rewarded with loyalty and dedication to the organization.