

EAP and Work-Life Services

Your company understands that job satisfaction and higher productivity are best achieved when employees' personal needs are being met, and when their work and personal lives are in balance. That's why your company offers you EAP and Work-Life Services – to help you meet your unique personal needs and life events.

What is an EAP?

An Employee Assistance Program (EAP) offers short-term counseling to help you and members of your household manage everyday life issues. Consultants are available to assist you with:

- Everyday needs and life events
- Weight control
- Emotional issues
- Relationship concerns
- Family relationships
- Coping with a serious illness
- Sleeping difficulties
- Loss of a loved one
- Eating disorders
- Workplace concerns
- Smoking cessation

What is Work-Life?

Work-Life offers extensive assistance, information, and support to help you achieve a better balance between work, life, and family to help make your life easier. You can access information and self-search locators to find resources and providers that can help you with:

- Convenience services
- Housing options
- Child care
- Financing college
- Home ownership
- Caregiving from a distance
- Moving and relocation
- Finding colleges and universities
- Services and education for children with special needs
- Adoption, pregnancy and infertility
- Adjusting to retirement
- Locating services and care for older adults
- Pet care
- Finding schools
- Tutors and test prep
- Child development
- Recreational activities
- Consumer education



What is the Legal and Financial Program?

As part of the EAP, you also have access to a free 30-minute consultation with a local attorney or financial counselor on issues such as real estate, retirement planning, divorce and separation, budgeting/debt reconstruction, and trusts and estates. Further legal and tax preparation services are discounted 25 percent.

You can also take advantage of Identity Theft Services including a 60-minute consultation and a free kit to help you restore your identity if you are a victim of identity theft.

What if I'm just looking for information?

You can access many useful articles, tip sheets, and checklists by calling or signing in to the EAP and Work-Life website. Many helpful topics are available, including relationships, communication, life in the workplace, and emotional well-being.

What else does the website offer?

It includes dozens of locators that allow you to search for health and wellness information, child care providers, adoption services, schools and colleges, daily living needs, older adult care, and much more. The site also offers calculators that can help you with everything from mortgage payment calculations to how much to save for your children's college education.

Who can use EAP and Work-Life?

All employees as well as household family members.

Are these services confidential?

Yes. EAP and Work-Life are confidential according to law.

Who pays for these services?

Your company pays all costs when you and members of your household use the program. If additional assistance or services are needed, you will receive referrals that consider your preferences, medical plan, and financial circumstances. Please refer to your insurance plan booklet or your Human Resources department for specific information about your medical plan.

How do I access these services?

EAP and Work-Life are convenient, confidential and provided at no cost to you and members of your household. We're here 24 hours, seven days a week, so call anytime.

Life made easier.

**Call (TTY: 711)
or visit us at Humana.com/eap**

Username:

Password:



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Services provided by Humana EAP and Work-Life Services.

Personal information about participants and members of their households remains confidential according to all applicable state and federal laws, unless disclosure is required by such laws.

The new EAP Connection Hub

Your digital connection for help overcoming life's challenges big and small.

You can easily connect with evidence-based well-being experiences wherever you are and when you're ready. Explore one or try them all – and pay discounted rates – for a well-being journey that's uniquely you.



by Humana

Connect with these digital well-being resources in the EAP app or on the EAP website.

Download the EAP by Humana app from the App Store or Google Play:

- EAP app username:
- EAP app password:

LIFE MADE EASIER. FOR FREE, CONFIDENTIAL EAP ASSISTANCE,

Call: TTY: 711

Sign In:

Username:

Password:

Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-866-454-5383 (TTY: 711).

Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-454-5383 (TTY: 711).

繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-454-5383 (TTY: 711).

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Talkspace is available direct-to-consumer at a discounted rate of 15%. This discount is only offered as a convenience to Employee Assistance Program (EAP) participants who may wish to use Talkspace. If you use Talkspace, you will be responsible for paying Talkspace directly. Talkspace services are not part of your EAP. Psychotherapy and other mental health services may be covered by your EAP or health coverage, if available. You may pay less out-of-pocket for mental health services by using these benefits, if available, than you would pay for Talkspace. Please refer to your EAP or health coverage documents for more information.

Links to third party apps are provided for your convenience. Humana Wellness, its parent and affiliates ("we") have not reviewed or verified the information provided within such applications and disclaims any responsibility for the content or accuracy. We are not liable for the negligent provision of services by a third party.

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Talkspace

Get support for whatever you're going through - at any time, from anywhere - with Talkspace. You and your household members can connect with a licensed therapist via text, video, and audio message for convenient and confidential online messaging therapy.



Stop, Breathe and Think

This digital program offers you a way to find peace – in five minutes! Use it to broaden your perspective and strengthen your resilience with meditations and other activities. Check in with yourself, what you're thinking, and how you're feeling. Then listen to a short meditation and notice the shift. Free to consumers for basic meditations.



Five Minute Journal

There are plenty of benefits to journaling, no matter how you do it. The Five Minute Journal app makes journaling easy even when you're on the go by asking you three morning questions designed to instill gratitude, set purpose for your day, and create empowering beliefs. Available for one-time fee of \$4.99.