



Preferred Partnership Handbook

Exclusive Access and Benefits for all Things Human Resources



About HR Covered

HR Covered provides HR support to over 1500 Canadian small businesses and not-for-profits. Our core focus is to help organizations maximize their human potential while limiting the liability for the employer. We provide expertise in five key areas: Human Resources, Employment Law, Health & Safety, Recruitment and Consulting. In Quebec, we operate under the title, Exact RH.

What Separates us From Our Competition?

We pride ourselves on having a comprehensive approach to HR that is backed by great service, a full 30-day money-back guarantee, and incredible value for our clients. We help organizations maximize their people potential while limiting the liability for the employer.



**THE LARGEST CANADIAN-OWNED
HR PROVIDER IN THE COUNTRY!**

Welcome to the Family

If you're reading this, you are now a member of the HR Covered Preferred Partnership program. As a preferred member you now have exclusive access to several HR offerings at no-charge.

- ✔ Unlimited access to our document library containing 700+ HR documents
- ✔ Free 30 minute *HR Health Check*
- ✔ *The Frontier*, HR Covered's National newsletter that covers key trends and policy changes
- ✔ Access to webinars on various current topics
- ✔ 50% off our recruiting commission

Plus

- ✔ If you need additional HR support, we offer various levels of professional HR services including Unlimited HR Advice, Unlimited Legislative Training and Unlimited Employment Law. Our paid HR services come with our industry leading 30-day money back guarantee

Documents Explained

Need a policy or an HR document? As a member, you can search, access and download directly from our library at no charge. Get the most up-to-date documents in accordance with the most recent federal and provincial regulations at the click of button.

- ✔ Unlimited downloads to 700+ HR documents in French and English
- ✔ Document templates you can customize in minutes
- ✔ Available in all jurisdictions (provincial and federal)
- ✔ Up-to-date with the latest laws and regulations
- ✔ Various HR forms such as Fitness to Work Forms
- ✔ Letters including disciplinary warnings
- ✔ Job descriptions
- ✔ Webinars
- ✔ Our HR newsletter archive
- ✔ Blogs

Complementary HR Health Check

Is your organization HR compliant?

HR Covered is offering all members a free 30 minute *HR Health Check* to evaluate your organization from a HR compliance perspective.

How to book your Free HR Health Check?

When you register for the document library (the last page of this document) you will be directed on how to book your free *HR Health Check*.

Why do I need to be HR Compliant?

With the constantly changing regulations across all provincial and federally regulated industries, HR compliance laws can be complex to understand and implement. There is a lot at stake, from heavy fines to court orders.

How does the HR Health Check work?

We perform an in-depth compliance assessment and provide you with an HR Compliance Checklist to help you understand the actions to take to get your business HR compliant.

What if I am not HR compliant?

You can act on your own. Or we can help by laying out a clear plan to get your organization HR compliant in 30 days or less.

What if I am HR compliant?

Great! You'll be able to breathe a sigh of relief and you can still access all the partnership perks, like free access to over 700 HR documents (job descriptions, letters, policies, and more), and other discounts like 50% off our recruiting commission.

Can I access additional HR services?

Yes. Our professional services are specifically tailored for small businesses. Plus, all of our paid HR services come with our industry leading 30-day money back guarantee and unlimited HR advice.

How much does it cost?

It's way cheaper than you think. Plus paying in full also amounts to a 25% discount compared to paying monthly.

HR Professional Services

HR Covered provides professional HR support for small businesses and not-for-profits with 88% of our clients representing organizations with one to 50 employees. In the big picture, HR Covered is a full support HR provider that helps organizations maximize their people's potential while limiting their liability.

Interested in learning more about our paid services? The first step is to register for the document library and book your free *HR Health Check*. Our experts would be happy to explore how we can provide exceptional HR support for your organization. The following are some of the services that we provide.

- ✔ Unlimited HR Advice
- ✔ Unlimited Legislative Training
- ✔ Unlimited Health & Safety
- ✔ Unlimited Employment Law
- ✔ Employee Assistance & Support
- ✔ Employee Disciplinary Actions & Terminations
- ✔ Recruitment
- ✔ HR Consulting
- ✔ And much more!



Testimonials

"HR Covered far exceeded our expectations. They are a pleasure to deal with. I can't recommend them enough."

– **Lynn Brophy**, Practice Manager, Selectpath

"To be able to supply that knowledge, to create things like training modules, a health & safety review, and create company policies... backing us up with that type of support has been extremely helpful."

– **Dan Duran**, Co-Founder & CTO, Bwired Technologies

"Like a lot of charities I wear a lot of hats... The benefit was it freed me up to do other things. Really took the time to understand who we are and what we do..."

– **Mary Catalfo**, Vice President Operations, Big Brother Big Sisters of Peel

"Very transparent, very upfront. Delivered exactly what they said they would do."

– **Kelly Gregorie**, Senior Vice President Operations, TryCycle Data Systems Inc.

"We partnered with HR Covered to help our small to medium size clients leverage the use of a professional HR firm to help with day-to-day HR requirement."

– **Doug Calow**, Principal, Calow Benefits

"We could not have done it without their support and knowledge. Thank you HR Covered!"

– **Hanna Schayer**, Chair, Hamilton Jewish Family Services

"HR Covered did a fantastic job finding us a great selection of candidates and, ultimately, the right person to fill a role. They offered advice and support throughout the process. We had been trying to find candidates separately for several months to no avail; HR Covered had our position filled within a month."

– **Michael Powell**, Vice President, Government Relations, Electricity Canada

We're Here to Serve You

Dear Preferred Member,

To access all of the perks and benefits of your preferred membership, including your free 30 minute *HR Health Check*, complementary access to the our document library, and our professional HR services, please click the link below.



Sincerely,

A handwritten signature in black ink, appearing to read 'Brett Rogers'.

Brett Rogers

Vice President of Partnerships
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**CLICK HERE REGISTER/LOGIN
TO OUR PARTNERSHIP PORTAL**



Learn more about our work at hrcovered.com
In Quebec, we operate under Exact RH, exactrh.com