

What if my SNOWANGEL doesn't show up?

Occasionally a volunteer may not be able to meet their scheduled time.

If your Snow Angel has not shown up and you have not heard from them please contact us.

We will follow up with the volunteer and where possible, arrange for a replacement.

Is there a fee for the resident or pay for the SNOWANGEL?

Since this is a volunteer program residents are not obligated to pay. Small gestures of appreciation such as a thank you card or hot chocolate are acceptable.

Questions or Concerns?

We invite all participants to call us with any concerns or questions.

Blackfalds FCSS
5016 Waghorn St
Blackfalds, AB T0M 0J0

Phone: 403.600.9066

Email: fcss@blackfalds.com



SNOWANGEL



BLACKFALDS
ALBERTA

What is the **SNOWANGEL** program?

The Snow Angel Program is a volunteer service by people who are able to commit to remove snow from a Blackfalds resident's driveway and/or walkway who may be impeded or incapable to do so throughout the winter season.

"Adopting" a drive/walkway is a fun and healthy way for all ages to enjoy the outdoors while contributing to improving the quality of life of someone in need.

Who can be a **SNOWANGEL**?

Anyone can! Whether you're an individual, family, business, community organization, church/youth group, classmates or BFF's, everyone are welcome to participate.

Studies have shown that when citizens actively work together for each other, crime decreases, health improves, resources can be redistributed and quality of life becomes better for all.

Safety Tips for Snow Removal can be found at:

www.blackfalds.com/fcss



How often will the resident's property need to be cleared?

Snow should be removed within 48 hours of every snowfall.

If you can not make it to the resident's home within 48 hours, please contact them and reschedule the very next time you are available.

If you are away, please notify the resident in advance and find a suitable replacement during your absence.

We encourage residents to provide shovels, ice chippers, ice melt, etc. and that they are easily accessible at all times.

In the event the resident does not have tools, you are required to supply your own.

How to become a **SNOWANGEL**

Please submit a volunteer application downloadable at www.blackfalds.com/fcss to:

Blackfalds Family & Community Support Services (FCSS)
5016 Waghorn Str
Blackfalds AB T0M 0J0

or fax to **403.885.0011**

Snow Angels are required to submit a Criminal Record Check and a Vulnerable Sector Check.

Once assessed, Snow Angels will be contacted to discuss a match with a resident in need of snow clearing in their neighbourhood.

As a Snow Angel you are committed to the same resident throughout the season and may adopt more than one driveway if desired.



SNOWANGEL Residents

Blackfalds residents are eligible for the program when they meet the following criteria:

1. Have a temporary or permanent condition or disability
2. Have no other capable members residing in your home or neighbourhood

Interested **senior** residents in need of the program can contact Blackfalds FCSS to be matched with a Snow Angel in their neighbourhood.

Is the **SNOWANGEL** program secure?

Snow Angels are only provided a first name, phone number and street name.

Once a match is made, you will be contacted and informed who your Snow Angel will be. A phone call from your Snow Angel will follow.

Service may vary depending on the number of Snow Angels in your area and their level of commitment. We cannot guarantee how soon or for how long the volunteer can commit.

We assume no responsibility for the actions of the volunteers and recommend residents exercise caution.