

TERMS & CONDITIONS

PAYMENT & CANCELLATIONS

PAYMENT 20% (refundable in case of Covid-19*) deposit is required to confirm a booking. Balance due 30 days prior to arrival. **FLIGHTS** to be paid in full before they can be issued. Once issued, they become non-refundable. 3rd party accommodation and transfers – we will apply the respective Terms & Conditions.

CREDIT CARD facilities available at Stanley Safari Lodge, Nkwali and Pumulani Lodge. 4.5% surcharge applicable.

CANCELLATION due to Covid-19* up to 60 days prior to travel deposit of accommodation is refundable. Between 59 and 1 day before travel the payment can be used for future travel – no full refund will be given.

CANCELLATION due to any other reasons than Covid-19, our standard cancellation policy will apply as follows: confirmation to 91 days 20% of accommodation only, then of full invoice (excluding park costs) 90-61 days 25%, 60-31 days 50%, 30-0 days 100%.

PROVISIONAL BOOKINGS will be held for 14 days and then must be confirmed or released.

RATES AND CONDITIONS SUBJECT TO CHANGE WITHOUT NOTICE.

IN THE FOLLOWING EVENTS WE SPEAK OF COVID-19:

- The guest tested positive for Covid-19 at 14-0 days before travel.
- The guest will not be able to travel due to travel restrictions enforced by governments within their country, transit or destination (and no reasonable alternative can be made available for traveling):

* Mandatory quarantine (on arrival at destination) or by return (in country of residence)

* Closure of country borders.

EXISTING BOOKINGS TERMS & CONDITIONS

COVID OR FORCE MAJEURE

Since the start of this pandemic, we have put the following in place for existing bookings:

- Should guests not be able to travel due to travel restrictions enforced by Governments within their country of origin, transit or destination, booking can be amended/rescheduled accordingly.
- For postponements, travel needs to be within 18 months of existing travel dates.
- The booking value of an existing booking will be reserved for the new booking. Should the booking change to a higher rated season, the difference will be invoiced.
- A deposit is required in order to postpone an existing booking.
- Deposits and payments made can be kept in credit for any future bookings or payment.

NOTES

Park Costs (L) CCF & TL: Park Costs, (Luangwa) Conservation & Community Funds & Tourism Levy not in-

cluded in the nightly rate – to be added (non-commissionable).

Group rates 10+ full paying guests – 10% off rate.

Tour leaders with min group of 4 full paying guests, in guest accommodation (at our discretion) – US\$ 250 nett pppn.

Park Costs

These are fees and levies payable to the various Park Authorities where we operate. This goes towards the upkeep of our parks.

Conservation & Community Fund – for South Luangwa it is Luangwa Conservation & Community Fund (LCCF) Conservation and Community Levy (US\$10) is designed to help ensure the survival of the various areas/parks we work in for the long term future. Funds are split equally between community and conservation in each area.

South Luangwa

South Luangwa rates include: All meals, all game-viewing activities (2 per day – game drives or walking safaris), laundry, bar, transfers to/from Mfuwe Airport, meet & greet at Lusaka & Mfuwe.

South Luangwa rates exclude: Visas, flights, TL, LCCF & park costs.

Road transfers: South Luangwa inter-camp transfers included in the rate.

Private vehicle: Charged per day at US\$520 in High Season, US\$315 in Shoulder Season & US\$210 in Emerald Season. Group of 4+ will automatically get private vehicle.

NKWALI & LUANGWA RIVER CAMP

Child policy: Children over 7 years are welcome; 7 – 11 years = 45% of adult sharing rate (+ \$30 park costs, LCCF & TL); 12 – 16 years = 65% of adult sharing rate (+ \$60 park costs, LCCF & TL).

NSEFU & TENA TENA CAMP

Child policy: Children over the age of 12 years are welcome; no child rate.

LUANGWA SAFARI HOUSE

Child policy: Children over the age of 7 years are welcome. No child rate.

ROBIN'S HOUSE

Child policy: Children all ages welcome; 1-6 years = 20% of adult sharing rate (+ \$30 park costs, LCCF & TL for ages 5 years+; under 5 years = FOC); 7 – 11 years = 45% of adult sharing rate (+ \$30 park costs, LCCF & TL); 12 – 16 years = 65% of adult sharing rate (+\$60 park costs, LCCF & TL).

LUANGWA BUSH CAMPING

Child policy: Minimum age is 16 years. No child rate.

MOBILE WALKING SAFARI

These rates are based on per person sharing, full South Luangwa safari (1 night Nkwali, 5 nights mobile camp, 1 night Nsefu) or 9 nights (1 night Nkwali, 7 nights mobile camp, 1 night Nsefu).

Child policy: No children are permitted on the Mobile Walking Safari – minimum age is 21 years.

Livingstone

STANLEY SAFARI LODGE

Rates include: All meals, laundry, bar, transfers to/from Livingstone Airport, a guided tour of the Victoria Falls (Zambian and Zimbabwean side – visas and entry fees are not included), mountain biking, walking safaris in Mosi-Oa-Tunya National Park (to see Rhinos. Entry fees included), village and museum tour.

Rates exclude: Visas, flights and entry fees at Vic Falls (US\$20 per person subject to change) TL & CCF.

Child policy: All ages welcome; 1-6 years = 20% of adult sharing rate; 7-11 years = 45% of adult sharing rate; 12-16 years = 65% of adult sharing rate. Under 12yrs pay 50% of TL, CCF & park costs.

Road transfers: per seat, min 2, one way: Stanley-Vic Falls Apt/Hotels US\$60 (+/- 1 hr); Stanley-Kasane Apt/Hotels US\$80 (+/- 1 hr 45 min). Other routes available on request.

Majete Wildlife Reserve

MKULUMADZI LODGE

Rates include: All meals, laundry, bar, all gameviewing activities (2 per day – game drives or walking safaris), transfers to/from Nchalo/Majete Airstrip.

Rates exclude: Visas, airport taxes (Departure tax – Blantyre & Lilongwe \$7 pp. Landing fees Club Makokola \$10 pp), flights, TL, CCF & park costs.

Child policy: Children of all ages are welcome; 1-6 years = 20% of adult sharing rate (+ US\$20 park costs for ages 6 years+; under 5 years = FOC); 7 – 11 years = 45% of adult sharing rate (+ US\$20 park costs); 12 – 16 years = 65% of adult sharing rate (+ US\$40 park costs).

Air transfers: Price On Request: Lilongwe-Majete (+/- 1.5hr), Mfuwe-Majete (+/- 2hr 30 min), Mkulumadzi Lodge-Pumulani Lodge (+/- 1hr 10min).

Road transfers: per seat, min 2, one way: Lilongwe-Mkulumadzi Lodge US\$240 (6.5 hrs), Blantyre-Mkulumadzi Lodge US\$85 (2 hrs), Mkulumadzi Lodge-Pumulani Lodge \$230 (+/6 hrs). Other routes available on request.

Lilongwe National Park

KUTHENGO CAMP

Rates include: All meals, laundry, bar, all gameviewing activities (2 per day – game drives or walking safaris), transfers to/from Makanga Airstrip, a meet & greet person at Lilongwe Airport.

Rates exclude: Visas, airport taxes (Departure tax – Blantyre & Lilongwe \$7 pp. Landing fees Club Makokola \$10 pp), flights, TL, CCF & park costs.

Child policy: Children of all ages are welcome; 1-6 years = 20% of adult sharing rate (+ US\$20 park costs for ages 6 years+; under 5 years = FOC); 7 – 11 years = 45% of adult sharing rate (+ US\$20 park costs); 12 – 16 years = 65% of adult sharing rate (+ US\$65 park costs).

Air transfers: Price on Request: Mfuwe/Lilongwe (+/- 1hr); Lilongwe/Lilongwe (1hr).

Road transfers: per seat, min 2, one way: Mfuwe/Lilongwe \$355 (4+ hrs); Kuthengo/Mkulumadzi Lodge (4.5 hrs) from \$200; Kuthengo/Pumulani Lodge (2.5 hrs) from \$130; Blantyre/Kuthengo (3 hrs) from \$180; Lilongwe/Kuthengo (4.5 hrs) from \$200. Other routes available on request.

Lake Malawi

PUMULANI LODGE

Rates include: All meals, laundry, bar, transfers to/from Club Makokola, a meet & greet person at Lilongwe airport, all non-motorized activities (these include fishing, sailing, nature/village walks, sunset cruises on the dhow, kayaking). 4+ nights stay includes on snorkeling excursion.

Rates exclude: Visas, airport taxes (Departure tax – Blantyre & Lilongwe \$7 pp. Landing fees Club Makokola \$10 pp), flights, scuba diving, motorised watersports (snorkeling excursion, waterskiing, fun tube), TL & CCF.

Child policy: Children of all ages are welcome; 1-6 years = 20% of adult sharing rate (+ US\$5 CCF for ages 6 years+; under 5 years = FOC); 7 – 11 years = 45% of adult sharing rate (+ US\$5 CCF); 12 – 16 years = 65% of adult sharing rate (+ US\$10 CCF).

Air transfers: per seat, min 2, one way: Price on Request: Mfuwe-Lilongwe (+/- 1 hr); Lilongwe-Club Makokola (+/- 40 min); Mfuwe-Lilongwe-Club Makokola (+/- 3 hr).

Road transfers: per seat, min 2, one way: Lilongwe-Pumulani Lodge \$185 (3.5 hrs); Mfuwe-Lilongwe \$355 (4+ hrs); Pumulani Lodge-Blantyre \$200 (4 hrs). Other routes available on request.

Mana Pools National Park

JOHN'S CAMP

Rates include: All meals, laundry, local drinks, all gameviewing activities (2 per day – game drives and walking safaris), transfers to/from Mana Main and Mana West airstrip.

Rates exclude: Visas, flights, premium drinks, CCF, TL, Park costs, transfers in and out of Mana.

Child policy: Minimum age 12 years unless camp is booked exclusively. No child rates.

Air transfers: All min 2 seats one way. Victoria Falls/Mana Pools (2h 10mins) US\$530. Harare/Mana Pools (1.5hrs) US\$380.

Road transfers: per seat, min 2, one way. Lusaka/Chirundu road transfer (2.5hrs) \$180. Chirundu/Mana Pools boat transfer (1.5hrs) \$165. Other routes available on request.

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