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REQUEST HELP:

Constituent Help Request -
Supervisor Lindsey P. Horvath



1. FREQUENTED SERVICES

County Resources:

211 (800)-339-6993

- County Referral for Housing Assistance, Food Programs, Health Care, and Mental Health Services.

Department of Aging and Disabilities (213)-291-0028

- Transportation, Disability Information & Access Line, Elder & Dependent Abuse Hotline.

Department of Consumer and Business Affairs (800)-593-8222

- Tenant, Workers & Consumer Protections, Mediation, Small Claims Court, Foreclosure Protections, Cannabis Management, Office of Immigrant Affairs.

Department of Mental Health (800) 854-7771

- Mental Health Resources, Alternative Crisis Response, Care Court, Hollywood 2.0, School Based Community Access Point, School Threat Assessment Response Team.

Department of Public Health (833)-540-0473

- Permits for Microenterprise Home Kitchen Operation™ (MEHKO). A new retail food facility where individuals operate a small-scale restaurant in their home.
- Permits, health inspections, health grade and certification for mobile food facilities (trucks and carts).

Department of Social Services (866)-613-3777

- CalFresh, CalWORKs, Cash Assistance Program for Immigrants, General Relief, Refugee Cash Assistance, In-Home Supportive Services (IHSS), Medi-Cal, GAIN/CALWORKS.

Mid-Valley Comprehensive Health Center (818) 627-3000

- Outpatient, Primary, Urgent, and Specialty Care Services.

Los Angeles Homeless Service Authority (800) 548-6047

- Resources for individuals and households experiencing homelessness or at-risk of becoming homeless.

Olive View – UCLA Medical Center (747) 210-3000

- Urgent Care, Emergency Services, Mental Health, Substance Abuse.

2. LEGAL RESOURCES

Office of Immigrant Affairs – DCBA (800) 593-8222

- Offers referrals to agencies for immigrant support resources, housing assistance, legal protections, and emergency shelter services for recent arrivals, long-term immigrants, and vulnerable populations at risk of homelessness in LA County.

CARECEN (213) 385-7800

- Provides low-cost immigration legal services, policy advocacy in immigration, and working for the rights all of all immigrants.

Bet Tzedek (323) 939-0506

- Free legal services for low-income individuals: justice/support for seniors and dependent adults, workers and small business owners, homeowners and unhoused individuals, children and families, LGBTQ individuals, etc.

LA City Civil and Human Rights and Equity Department (213) 978-1845

- Investigate claims in the private sector areas of commerce, education, employment and housing based on claims of discrimination.

CHIRLA - The Coalition for Humane Immigrant Rights (818) 532-6901

- Provides legal services, Immigrant advocacy, worker rights, youth leadership, and community support programs. 11243 Glenoaks Blvd. #9 Pacoima CA 91331.

3. FAMILY AND HEALTH CARE

El Nido Family Centers (818) 896-7776

- Family support, youth development, parenting programs, early childhood education, and violence prevention services. 11243 Glenoaks Boulevard Pacoima, CA 91331.

Clínica Romero – Healthcare is a Human Right Van Nuys: **(818) 782-9892**, San Fernando Valley Office: **(818) 994-9822**

- Health center that is dedicated to serving men, women, and children of the Greater Los Angeles Area. They help provide medical, dental and pharmaceutical services.

Pueblo y Salud | Prevention in San Fernando Valley (818) 837-2272

- Youth services, life skills training, parental services, and substance use prevention services. 1024 N. Maclay Ave. Suite M13, San Fernando, CA 91340.

Tarzana Treatment Centers (888) 777-8565

- Provides substance use disorder treatment, mental health disorder treatment, physical health disorder treatment, youth and family services.

Champions in Service (818) 891-9399

- Provides wrap-around services to those in the community who have been marginalized by poverty, drug addiction, and trauma. 12605 Osborne St., Arleta CA 91331.

El Proyecto del Barrio (818) 810-3500

- Provides Health and Human Services for underserved communities in the San Fernando and San Gabriel Valleys in four major areas: health & medical services, employment services for adults and youth, behavioral health services and child development services. 8932 Woodman Avenue, Arleta, CA 91331.

MEND Poverty (818) 897-2443

- MEND helps those are in need of food security, housing, employment, and care services.

North Valley Caring Services (818) 891-0481

- Safe parking, weekly food pantry, free shower and breakfast programs. Adult education: classes include English as a Second Language (ESL), parenting classes, and workforce development. Academic and enrichment programs for kids ages 5 years to 12 years old. Such as 1:1 tutoring, homework assistance and hands-on enrichment activities/clubs. 15453 Rayen Street, North Hills CA 91343.

4. UTILITIES

Maravilla Foundation (323) 721-4162

- Services include utility assistance, no-cost weatherization, lead paint removal, and appliance repair and replacement. 8534 Van Nuys Blvd, Panorama City, CA 91402.

5. BUSINESSES

ICON CDC (818) 616-4118

- Go-to hub for LA County small business owners, entrepreneurs, nonprofits, and social enterprises seeking help. Free permit assistance for sidewalk vendors and entrepreneurial training program. 5805 Sepulveda Blvd, Suite 801, Van Nuys, CA 91411.

6. KNOW YOUR RIGHTS

Report an ICE sighting (888) 624-4752

- Los Angeles Raids and Rapid Response Network

What to do if you encounter ICE:

- **STAY CALM.**
- **DO NOT OPEN THE DOOR.** If ICE officers knock on your door, do not open it unless they have a warrant. A judicial warrant is a warrant from a court, signed by a judge.
- **ICE CANNOT LEGALLY ENTER A PRIVATE SPACE**, such as a home or workplace, unless they have the explicit permission your employer or a judicial warrant.
- If ICE stops you on the streets, ask them if you are free to go. If you they say no, tell the agent you wish to remain silent and **DO NOT CONSENT** to any searches.
- **DO NOT ANSWER QUESTIONS.** Do not answer any questions about your immigration status or any other questions unless you have spoken with an attorney.
- **DO NOT SIGN ANY DOCUMENTS** unless you have spoken with an attorney and fully understand the document.
- **If detained, ASK TO SPEAK TO A LAWYER.** Ask to call a family member or friend if you have children with you or need to call in to work.
- **DO NOT LIE** to immigration officers.
- **If you are allowed to leave, REPORT THE ENCOUNTER** to **(888) 624-4752. NOTE THE OFFICER'S NAME AND BADGE NUMBER.**

What to Do if You or a Loved One is Detained:

- Ask your friend/family member for the A-number (A#).
- Locating someone in detention:
 - Use this link to locate your friend/family member if they have been detained by ICE: <https://locator.ice.gov/odls/#/search>
 - Search by either A# & country of birth, or person's biographical information.
 - ICE has information (including location and contact information) for the detention centers it uses on its website: <https://www.ice.gov/detention-facilities>
- Once you locate your friend/family member using the link above, you may contact the detention facility to schedule calls or visits. Some facilities allow for in-person visitation while others may provide for video-visitation only.
- Gather immigration and criminal documents if any.
- Locating immigration court hearing information:
 - Using the A #, you can look up their next immigration court hearing using this link: <https://acis.eoir.justice.gov/en/> or call **1-800-898-7180**.

7. IMMIGRANT WORKER PROTECTION ACT

Assembly Bill 450

- AB 450 applies to both public and private employers in California, prohibiting them from granting voluntary access to workplaces or employee records (like I-9 forms) to immigration enforcement agents without a subpoena or judicial warrant. Employers must notify employees promptly about any upcoming immigration inspections, including I-9 form reviews. The law also prohibits employers from re-verifying employees' employment eligibility unless required by federal law. Violations can result in penalties, with enforcement by California's Labor Commissioner or Attorney General.

8. EDUCATION

California Law AB 540

- AB 540 allows eligible undocumented, DACAmented, and other non-resident students to pay in-state tuition at California public colleges and universities (UC, CSU, and community colleges) provided they meet the requirements.

California DREAM Act

- The California Dream Act allows eligible undocumented and non-resident students to apply for state-funded financial aid at California public colleges and universities. It provides access to programs like Cal Grants, institutional grants, and fee waivers, helping make higher education more affordable for immigrant students who meet the eligibility criteria.

9. YOUTH

Special Immigrant Juveniles

- Special Immigrant Juvenile Status (SIJS) is a legal pathway for undocumented children in the United States who have been abused, neglected, or abandoned by one or both parents. It allows eligible minors to apply for lawful permanent residency (a green card), giving them the opportunity to stay in the U.S. and eventually pursue citizenship.
 - National Immigration Project – End SIJIS Backlog