



WAQUOIT BAY
NATIONAL
ESTUARINE
RESEARCH
RESERVE



2019 VISITOR GREETER, EDUCATION & COMMUNITY OUTREACH TRAINING

Waquoit Bay National Estuarine Research Reserve Visitor Center 131 Waquoit Highway, Waquoit

The Reserve needs trained volunteers to help us out as Visitor Greeters (sign up for a weekly 3 hour shift during the summer to staff our welcome desk at the Visitor Center), help out with school groups (typically in the fall/late spring) and to join our community outreach team. As an ambassador of the Waquoit Bay Reserve, training is required for these positions to be sure volunteers are prepared and equipped with the knowledge and information they need.

WORKING WITH THE PUBLIC: FIRST TIME VOLUNTEER TRAINING

Monday, June 3

1:00pm – 4:00pm

This session will focus on customer service and informal interpretation skill development. Our education staff will present a general overview of interpretive techniques to improve the way you communicate and interact as an ambassador of the Waquoit Bay Reserve. We will also cover a general overview of the Waquoit Bay Reserve and our mission.

This is a great refresher for returning volunteers, and a must for new volunteers.

INTRODUCTION TO WAQUOIT BAY RESERVE

Monday, June 10

1:00pm – 4:00pm

Learn all about Waquoit Bay Reserve including the history of the Reserve and how we use the properties today. We will talk about the cutting edge research projects over the years, and what our research team is doing today to learn about the coastal issues facing the bay. We will discuss the nuts and bolts of being a visitor greeter, visit and discuss exhibits inside and out, and review the most commonly asked questions about the Reserve.

This session is for new and returning volunteers.

MEET THE STAFF & FIELD TRIP

Wednesday, June 19

10:00am

Reserve staff will give brief presentations, and answer questions about their current projects. After lunch, we will visit other components of the Reserve and talk about what projects, research or recreational opportunities at these locations. *Lunch provided.*

This session is for new and returning volunteers.