



SUMMER CAMP 2021 REGISTRATION

Questions & Answers

HOW DO I CONFIRM MY CHILD'S SPOT FOR THE 2021 SEASON?

Spots for the 2021 Summer Camp season are guaranteed for all 2020 registered families at the start of registration, however you still need to register to confirm your spot! Registration does not automatically roll over to the 2021 season.

Registration opens on Wednesday, July 1. [Please visit us online to register.](#)

HOW LONG ARE SPOTS GUARANTEED FOR 2020 REGISTERED FAMILIES?

At Wenonah, we've always worked around the interest each season in our programs and have adjusted all aspects of the experience accordingly each year with varying numbers (program schedules, accommodations, staff leadership).

We are prepared to be as flexible as ever in 2021 to provide our families with the options that interest them when registration begins on July 1, and will accommodate all 2020 registered families (including new registrations from your family) in all programs through July 31, 2020.

Those registered in the 2020 WEEnonah programs have their spots guaranteed in the same WEEnonah program for 2021 until July 31 (you still need to register to confirm your spot!).

We will review registration numbers beginning August 1 and may set some limits on programs so we encourage all 2020 registered families considering 2021 WEEnonah, ROOTS, POLARIS, WCIT and Wenonah Co-op programs to confirm their intent by July 31.

New families can register beginning on August 1. Spots are guaranteed to returning families (other than in WEEnonah, ROOTS, POLARIS, and WCIT) until **September 15, 2020**.

DO 2020 FAMILIES RECEIVE ANY DISCOUNT ON FEES FOR SUMMER CAMP 2021?

Yes! Fees are being held at 2020 rates for all 2020 registered Summer Camp families.

This discount is automatically applied to your registration until July 31, 2020.

If you are a 2020 registered family, and are registering after July 31, please contact us to request a discount code so your fees are set at 2020 rates.

IF I AM ADDING ADDITIONAL SPACE FOR ADDITIONAL CAMPERS, HOW ARE THEIR FEES ALIGNED?

For all 2020 registered families, you can add additional campers and / or additional weeks to your registration at 2020 rates.

I HAVE A CREDIT FROM THE 2020 SEASON. HOW WILL THAT BE APPLIED?

Families with a credit from the 2020 season will receive an email from us in the morning of July 1 with information on your credit amount.

For the time being, our database doesn't allow that credit amount to show when you are registering. If you requested your credit be applied to the 2021 season, rest assured it has been applied to your account! You will see your credit reflected after you submit your Summer Camp application.

WHAT IF MY CREDIT DOES NOT COVER THE FEES FOR THE PERIOD SELECTED?

After you apply your credit, if you owe on either your deposit or the balance on your Priority Fees (if you selected this option), you can pay the required balance to confirm your spot.

I SEE WENONAH NOW OFFERS INSTALLMENT PAYMENTS. CAN YOU TELL ME MORE ABOUT THAT?

New this year, we are pleased to offer installment payments to families. You can save on your Camp fees by paying the Priority Fee in three installments:

1. Deposit for the Period that you are registering for (\$400/week)
2. ½ balance of fees due on December 15, 2020
3. ½ balance of fees due on February 15, 2021

WHAT METHODS OF PAYMENT ARE ACCEPTED?

Families can apply their 2020 credit to cover all, or a portion of, their Camp fees.

Additional payment methods include:

- E-transfer (to be sent to admin@campwenonah.com)
- Cheque / Money Order, payable to *Camp Wenonah*. We are picking up mail addressed to:
1-3540 Commerce Court
Burlington, ON L7N 3L7
- Wire transfer (contact us for details)

In an effort to immediately reduce expenses, Wenonah has suspended the use of credit cards as a method of payment or refund until further notice.

MY CHILD IS INTERESTED IN ROOTS, POLARIS, WCIT, OR THE WENONAH CO-OP PROGRAM. WHAT SHOULD I KNOW ABOUT THESE OPTIONS?

We sent an email to families with a child registered in the 2020 ROOTS, POLARIS, and WCIT programs with information about options for the 2021 season.

[You can review that email here.](#)

Please note that 2020 registered WCITs have first priority for all Wenonah Co-op Program spots until July 31. If space is available after August 1, we may be able to open this program to other participants.

Questions about pre-leadership and leadership programs? Please contact Director of Leadership Woody at woody@campwenonah.com.

WITH CAMP NOT OPERATING IN 2020, DOES MY CHILD LOSE A YEAR TOWARDS A FIVE OR TEN YEAR CAMP AWARD?

No! 2020 counts as a year at Camp! Those that were to receive 2020 Five or Ten Year Camper Awards will receive them in 2021 during presentations at Camp. Everyone else will have one year added to their years at Camp.

MY CHILD IS AN INTERNATIONAL CAMPER. WHAT SHOULD I KNOW BEFORE I REGISTER?

We are so excited to welcome our international friends to Wenonah in 2021! As always, we are pleased to accommodate and support international campers from the moment they arrive at Pearson International Airport.

New for 2021: Look for information in March 2021 about our new all-inclusive package that covers airport transportation, early arrival at Camp, meals during travel to/from Camp, laundry, camper day-in-town, and more. This will be a required purchase for all international campers arriving at Pearson International Airport.

WE ARE ENROLLED IN THE WENONAH CHAMPIONS CIRCLE. WHAT SHOULD I KNOW ABOUT THIS INITIATIVE?

As part of this **lifetime acknowledgement**, those families who paid in full for the 2020 season (including those who paid their balance by June 30) and transferred those fees as a credit towards 2021 registration automatically receive a 5% discount on fees for all future Camp programs for **all members** of their current immediate family. These families are also automatically enrolled in **THE WENONAH CHAMPIONS CIRCLE**.

This benefit includes additional programs and weeks at Camp beyond your 2020 registration (for example, if you have registered for a one week program in 2020, membership in **THE WENONAH CHAMPIONS CIRCLE** will extend the 5% discount on fees to as many additional weeks you may choose in the future during each season AND for all additional family members).

The 2020 fee schedule stays in place for registered 2020 families for the 2021 season. **THE WENONAH CHAMPIONS CIRCLE** begins with Summer Camp fees in 2022, and extends to all future Spring & Fall weekends and Women's Weekend registration.

Question about **THE WENONAH CHAMPIONS CIRCLE**? Please contact Stewy at info@campwenonah.com.

I HAVE A QUESTION ABOUT THE 2021 SEASON. WHO CAN I CONTACT?

We are pleased (and grateful!) that Director of Administration Caron Brick has agreed to delay her retirement plans until mid-July to help us with registration.

Please reach out to Caron (caron@campwenonah.com) or Senior Director Mike Stewart (stewy@campwenonah.com) with any questions about Summer Camp 2021 registration.

Senior Director Jennifer "JJ" Jupp is available to answer any questions about your child's experience at Camp in 2021. You can reach JJ at jj@campwenonah.com

Director of Leadership Eoin "Woody" Wood is pleased to speak with any families considering ROOTS, POLARIS, WCIT, or the Wenonah Co-op Program in 2021. Please contact Woody at woody@campwenonah.com.

With our Burlington Office still required to be closed by the Province of Ontario, while we continue to pick up mail at our Main Office, we request all correspondence come in the form of an email. You can also reach us at info@campwenonah.com. We continue to do our best to respond in a timely fashion.