Via email to health profession stakeholders:
From: Proactive Risk Management Projects, Health Canada
Date: October 6, 2022
Subject: Health Canada Webinar: Raising Awareness – Avoiding Unauthorized Health Products Online

Dear stakeholders,

The Health Product Compliance Directorate (HPCD) of the Regulatory Operations and Enforcement Branch (ROEB) within Health Canada carries out proactive risk management projects (PRMP) to verify and promote compliance, as well as gather information regarding industry's compliance against specific regulatory requirements. These projects complement Health Canada's routine inspection programs and reactive market surveillance activities.

As a compliance promotion initiative, we would like to invite all health care professionals to attend a WebEx webinar entitled: **Raising Awareness – Avoiding Unauthorized Health Products Online (Information Session for Health Care Professionals)**. This is a save the date and invitation to register for webinars occurring in November 2022. Feel free to share this invitation with members of your college/association and other health care professionals, as applicable.

What will be discussed?

This webinar is intended to increase awareness of the prevalence of unauthorized and/or adulterated health products in the online market place. This webinar will also provide resources to health care professionals in order to guide patients to legitimate sources of compliant health products. Below is a list of the various topics that will be covered in the webinar:

1) Regulatory requirements for importation of health products
2) Risks of buying health products online
3) Commercial importation and importing health products as a healthcare practitioner
4) Information on Health Canada's online tools and programs (reporting of adverse drug reaction and complaints, public advisory on recalls and safety alerts)

When will these take place?

We will host five (5) sessions via WebEx:

- November 8, 2022 at 2-3pm EST (English session)
- November 9, 2022 at 11am-12pm EST (French session)
- November 15, 2022 at 11am-12pm EST (English session)
- November 24, 2022 at 2-3pm EST (English session)
- November 29, 2022 at 1-2pm EST (French session)

How to register and access the webinar?

Use the following link https://canada.webex.com/webappng/sites/canada/webinar/webinarSeries/register/8ed3ac0089ca4702bcbd6a8039ab7d79 to register for the session of your choice by **November 4, 2022**. To complete the registration, your name and e-mail address will be required.

Shortly after your registration is confirmed, WebEx will send the link to the session to the email address provided. You will be re-directed to download WebEx Meetings when you click on the link.

To avoid any technical issues, ensure WebEx Meetings is downloaded prior to the start of the session. Please join the webinar 10 minutes prior to the scheduled start time using the online link provided to allow for the use of the chat function during the session. For all technical issues, please contact the WebEx Help Line at 1-866-662-0663.

Privacy Notice

The personal information you provide to Health Canada will be collected by the Strategic Operations Unit and the Border Program within ROEB under the authority of the *Department of Health Act* *s.4(2)* and is handled in accordance with the *Privacy Act*.

We require your contact information (name and e-mail) to register you to the WebEx webinar and to share relevant materials including a handout and a satisfaction survey following the webinar. If you choose not to provide the contact information, you will not be able to enrol into the webinar.

You have the right to complain to the Privacy Commissioner of Canada if you feel that your personal information has been handled improperly. For more information about these rights, or about how we handle your personal information, please refer to the personal information bank (PIB) of Outreach Activities PSU 938 or contact the Strategic Operations Unit at prmp-pgpr@hc-sc.gc.ca.

If you have any questions, please contact us at prmp-pgpr@hc-sc.gc.ca
Sincerely,
Proactive Risk Management Project team
Health Canada