As an Asheville native, Heidi has lived in or around the mountains or foothills of the Carolinas throughout her life. She earned an Associate of Applied Science in Business Administration here at A-B Tech, after which Heidi's career path has included business, retail, and banking. Her career has also been spent in higher education where she has experience in financial aid, student support, adult & graduate studies, and advancement. Heidi is a team player who can work well with others in diverse and evolving work environments. Her skillsets include research, navigating systems, event planning, customer service, community outreach, project management & academic counseling /advising in synchronous and asynchronous learning environments.

While balancing work, family, and multiple life challenges, Heidi battled cancer, obtained a bachelor's degree from Western Governors University, and earned a certificate in CompTIA Project+. As a cancer survivor she often conveys how the diagnosis of cancer holistically and powerfully transformed her life. One of her favorite quotes is by Dolly Parton "Storms, make trees take deeper roots." and Heidi credits the storms of life for reshaping her into a more fluid, adaptable, and transformational person. Heidi believes the silver lining to life's storms is learning to manage one's reactions to whatever happens, because in her words "that alone, can make all the difference"!

Heidi is highly creative, loves music and is deeply spiritual. She is resourceful, a crafter and enjoys exploring or collaborating on a variety of endeavors. When not at work Heidi spends time with family, friends, and her fur babies.