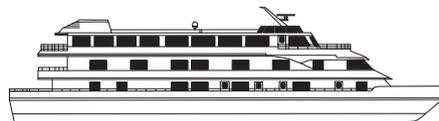




LORD *of the* HIGHLANDS

2022 CRUISE DIRECTORY

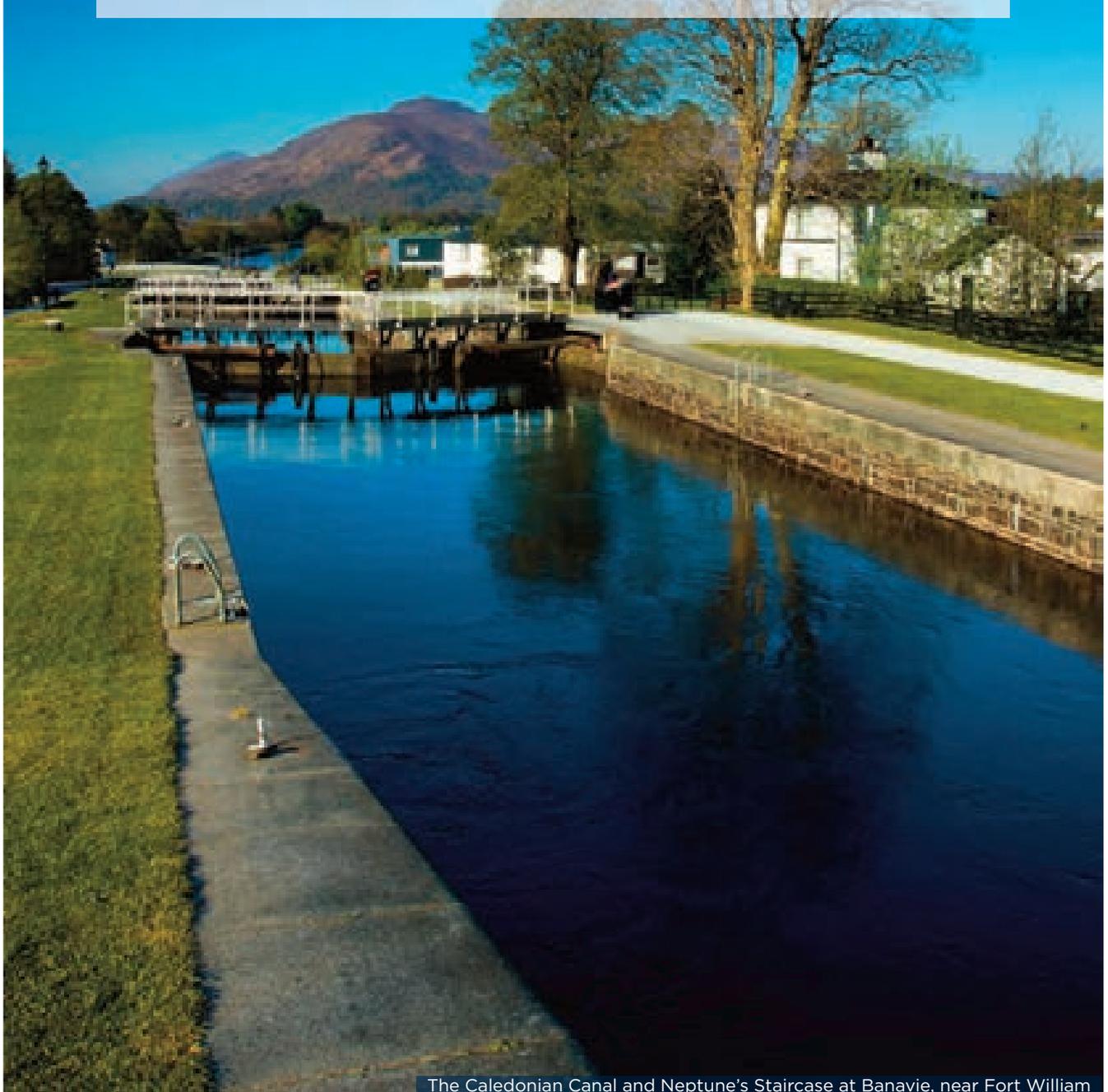
The Caledonian Canal, The Great Glen and The Highlands & Islands of Scotland



hebridean.co.uk

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The Caledonian Canal and Neptune's Staircase at Banavie, near Fort William



Welcome to *Lord of the Highlands*

The latest addition to the Hebridean Island Cruises Fleet

Purpose built to transit the historic locks of the Caledonian Canal following a multi-million pound rebuild over the last two years, *Lord of the Highlands* is the latest addition to Hebridean Island Cruises' fleet of beautiful and intimate ships.

Inspired by the success of her larger sister, *Hebridean Princess*, *Lord of the Highlands* continues the Hebridean tradition of providing the highest quality holidays afloat. The convivial company of just 40 fellow guests ensures that a relaxed house party atmosphere is typical on every cruise.

With rich hardwood finishes, offset by cream panelling, *Lord of the Highlands* is reminiscent of a Pullman carriage from the golden age. The splendid and elevated upper deck affords spectacular views from the picture windows as guests dine in the Caledonian Restaurant or relax in the Panorama Lounge with a drink from the well-stocked bar.

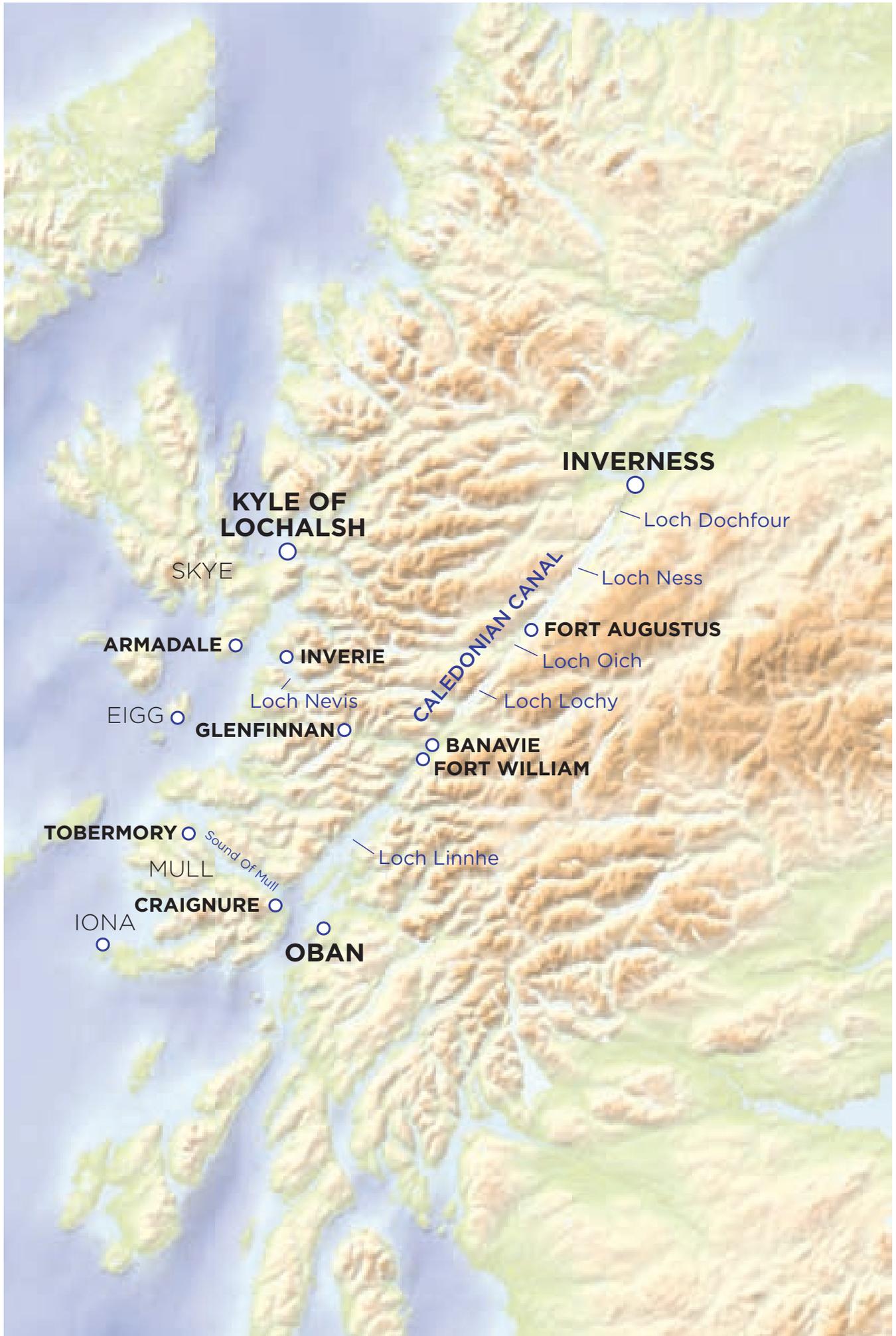
There are twenty outward facing pictured windowed cabins, spread over two decks, including a suite and four with small private balconies.

If you have never tried cruising before and have feared the anonymity of the modern cruise ships, *Lord of the Highlands* will reassure you that there is an alternative. And if you are a seasoned cruiser, but have resigned yourself to the conclusion that every cruise ship is the same, fear not. Hebridean's style is one which will delight even the most jaded palate with her typically British country house atmosphere, unusual touches, and cosy areas.

Lord of the Highlands is the antithesis of everything you may hate about cruising. Forty fellow guests is a comfortable number to get to know over a week and this unusual style of cruising inevitably attracts like-minded souls. Small numbers ensure there is every chance that, once on board, you will find new friends – and the most unexpected of mutual acquaintances.

At mealtimes you dine with fellow guests in the Caledonian Restaurant and your steward will know you by name, have your dietary preferences already memorised and will surprise you in their ability to anticipate your every need – often before you even thought of it yourself!

We very much look forward to welcoming you as one of the first guests on board *Lord of the Highlands*.



A VOYAGE OF DISCOVERY

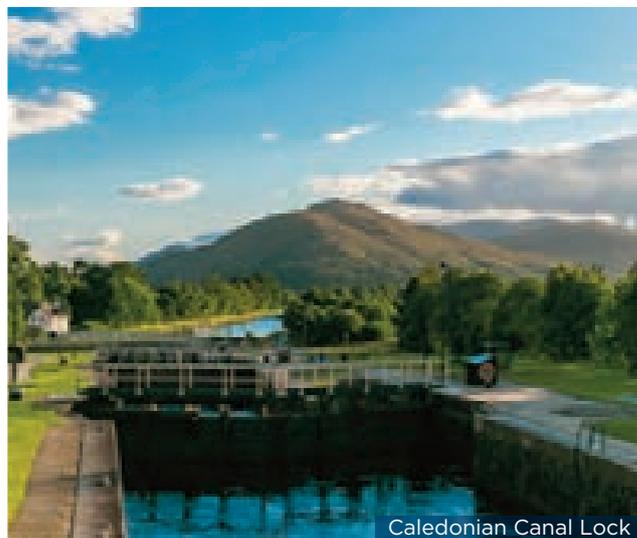
Exploring Scotland from the water is the very best way to discover the dramatic beauty of this diverse nation, full of history and intrigue.

The Caledonian Canal

The Caledonian Canal is considered by some as one of the greatest waterways of the world, it certainly is a very beautiful one. Running from Inverness in the north east to Fort William (Corpach) in the south west, this 62 mile coast to coast channel passes through pretty towns and villages, scenic lochs, and stunning countryside.

The canal was designed by Thomas Telford and William Jessop and constructed between 1803 and 1822 at a cost of £840,000. It features 29 locks, 10 swing bridges and four aqueducts and was built as an essential route to allow naval, cargo and leisure steam ships avoid the treacherous waters around the north coast of Scotland. Only one third of the entire length is man-made, the rest being formed by four natural lochs.

Impoverished Highlanders, suffering in the wake of the Highland Clearances, dug the 37 mile canal by hand and it remains an outstanding feat of engineering, but by the time it was finished the world had moved on, and the canal was not wide enough to accommodate modern ships.



Caledonian Canal Lock



Corpach and Ben Nevis

The Great Glen

Scotland's Great Glen is the result of a dramatic tectonic collision that raised the Scottish Highlands and opened a giant crack across the entire width of the country. Surrounded by some of the UK's highest mountains and filled with four immense lochs, Loch Lochy, Loch Oich, Loch Ness and Loch Dochfour, the glen is rich in Highland heritage.

Running arrow-straight from Fort William in the south west to Inverness in the north east, the glen has always been an important highway and is a popular touring route for those interested in exploring Scotland's history and the scenic beauty of the lochs and mountains.

Scotland's Western Seaboard

The west coast of Scotland is a treasure trove of delights, with its sweeping landscapes, big skies, dramatic seascapes, idyllic islands, romantic castles and spectacular wildlife. A wild and wonderful landscape steeped in history and legend, one of the least populated in Britain and the perfect setting for a relaxing cruise holiday.

Visit remote mainland villages, the wildlife haven of the Isle of Eigg, the sacred Isle of Iona, the colourful capital of Mull and the historic castles of Armadale and Eilean Donan as you sail the fjord-like sea lochs, flanked by peak-clad coastline, through some of the finest scenery in Scotland.



An Sgùrr, Eigg



THE LORD OF THE HIGHLANDS DIFFERENCE

A wealth of experience

Whilst *Lord of the Highlands* is the latest ship to join the Hebridean Island Cruises fleet, when it comes to implementing exceptionally planned holidays in Scotland, Hebridean Island Cruises is no novice. Hebridean has been synonymous with luxury cruising for over 30 years, when the small, unique and award-winning cruise ship, *Hebridean Princess*, first sailed in the waters of Scotland's west coast and Western Isles. During this time, we have established a reputation for the highest of standards and attention to detail.

A hedonistic pleasure

A holiday on board *Lord of the Highlands* is a unique experience. To step on board is to be transported back to a time we can all remember before "service to the customer" was replaced with the greatest of contradictions, "customer service". We have never forgotten that what attracts new guests and brings back so many is satisfaction. Over 30 years that *Hebridean Princess* has been sailing, we have built an envied reputation for a genuine dedication to pleasing our guests.

Small is personal

At Hebridean, we believe it is simply not possible to look after large numbers of guests properly and provide them with the really personal service that differentiates an extraordinary holiday from a merely good one. *Lord of the Highlands* accommodates just 40 like-minded guests, therefore providing a far superior and relaxed style of holiday.

House party style

The small size of *Lord of the Highlands* means that each cruise is always a carefree and convivial affair where good conversation flourishes and new friendships are formed, creating a house party atmosphere providing long lasting memories.

Cosseted and relaxing

Leave the frantic pace of land behind and voyage into a world of relaxation few people have experienced. There are neither talent shows nor glitzy cabarets on board *Lord of the Highlands*, just good conversation with fellow travellers and quiet areas in which to relax.

Delectable

With an ever-changing menu, dining on board *Lord of the Highlands* is a sensational feast. Our talented and dedicated chefs use only the freshest, locally sourced ingredients allowing the creation of the most delectable breakfasts, lunches, afternoon teas and dinners.

Comfortable

Twenty delightful cabins, including one suite and four with private balcony, are well-appointed, offering bathrobes, slippers and a large selection of Molton Brown toiletries for your convenience. Each cabin is tastefully furnished with the best of classic and contemporary design.

Memorable

There is a world of difference between an ordinary holiday and a memorable one – at Hebridean we create unique experiences for a few people – never something ordinary for a crowd.



LORD OF THE HIGHLANDS GENUINELY FULLY INCLUSIVE

There is nothing quite like that sense of freedom you will feel, knowing that everything from tours ashore, to meals and drinks, port taxes and even gratuities are included in the fare you pay. *Lord of the Highlands* cruises are genuinely fully-inclusive; not an empty promise, but a Hebridean pledge to ensure that you have a carefree holiday both on board and ashore.



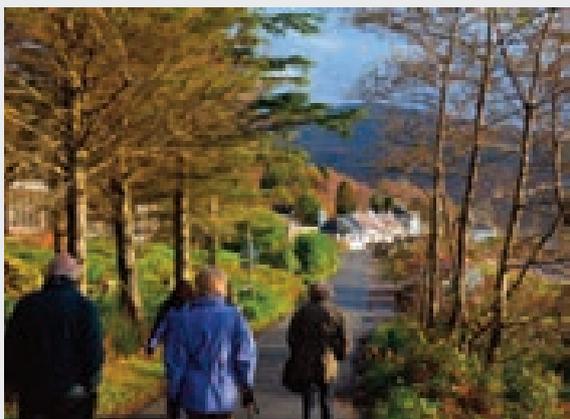
ON BOARD DINING EXPERIENCES

Dining is a major element of any cruise and on board *Lord of the Highlands* you will dine in the picture windowed Caledonian Restaurant for breakfast, lunch and dinner. Afternoon tea is served in the comfort of the Panorama Lounge with views across the forward viewing deck.



COMPLIMENTARY DRINKS

Complement your meal with specially selected wines of the day, and enjoy other house wines and spirits, soft drinks and beers, tea and coffee during your time with us at no extra charge. Taittinger Champagne is also included by the glass throughout your cruise.



ENGAGING SHORE VISITS

There is no need to decide on which tours and visits you would like to participate as these are all included, along with the services of our knowledgeable on board guide.



GRATUITIES AND TAXES

Knowing when and how much to tip can be a difficult decision, but on every *Lord of the Highlands* cruise all gratuities are included in your cruise fare, both on board and ashore as well as all port taxes and dues.

DISCOVERING MORE WITH LORD OF THE HIGHLANDS' CREW

At Hebridean Island Cruises we believe it is simply not possible to look after large numbers of guests properly and give them the really personal service that differentiates an extraordinary holiday from a merely good one. And that is why you will only find 40 or so like-minded guests on board *Lord of the Highlands*, with a complementary crew to match.

If you would like to be known by your name within moments of stepping on board, to have your smallest preferences remembered, then mass-market style cruising will never be a satisfactory alternative.

Everything we do receives the same level of care and attention; from the carefully conceived shore visits to the peaceful overnight berths. From the exquisite menus to the traditionally styled cabins; every little detail aims to ensure that the whole experience is perfection.

When *Lord of the Highlands* crew greet you with a smile, it will be a smile of real welcome ensuring that the rapport between guests and crew is instant and quite unique.

For us, resoluteness in the pursuit of perfection is something for which, in our view, there is no alternative. Behind the scenes we will be striving day and night to ensure that yours is the best holiday you have taken.

Your job is to simply sit back, relax and enjoy the unique world of *Lord of the Highlands*.





A SMOOTH START TO YOUR CRUISE

Booking a *Lord of the Highlands* holiday is neither the customary frustrating exercise, nor the usual anonymous transaction. All of our friendly staff are there to ensure that from the time you call our office until the moment you leave our care at the end of your holiday, a *Lord of the Highlands* cruise is a memorable experience.

We have no automated telephone answering service nor do we run a 'call centre' - we simply employ a small team of friendly, professional people who can help you get the most out of your holiday. Such is our dedication to getting it right, our staff, on board and ashore, are our finest asset.

We want to ensure that your holiday will be what you expect, so we are there to answer any questions and take as long as it is necessary to tailor your choice of itinerary to suit. Whether you prefer the convenience of a chauffeur transfer to and from the airport, regional flights or rail services, we are on hand to help.

Where we do not know the answer to your question, we are not frightened to say so. We will always find out and return your call.

To reserve your cabin, or to find out more about any of our *Lord of the Highlands* cruises, please call 01756 704704 where our reservations team will be able to help. They will ensure your cruise gets off to the best possible start.

Alternatively, contact your preferred travel agent or cruise specialist.

LIFE ON BOARD LORD OF THE HIGHLANDS

Lord of the Highlands is unique. During her multimillion-pound refit, much of her original décor was removed and replaced by rich hardwood finishes offset by cream panelling, reminiscent of a British Pullman carriage.

With its impressive glass atrium, the Panorama Lounge is abound with comfortable and contemporary armchairs, whilst clustered and cosy seating areas encourage small groups where guests can chat privately. For the perfect view of the ensuing scenery, the arching window seat is

the perfect place to catch a glimpse of the next instalment of the journey ahead, but for a more formal arrangement, the window lined Pullman chair area of the lounge is perhaps somewhere to settle with a good book or simply take in the awe-inspiring scenery as it glides by.







DINING AND CUISINE

It is said that sea air stimulates the appetite and it is certainly our experience that, after a morning or afternoon ashore, guests are eager to be taken to the very finest destinations of haute cuisine created by a talented brigade of chefs.

Only the freshest and finest ingredients are used in our menu choices, most of which are procured from local suppliers. Sparkling glass and fine china complement the excellent cuisine.

Meals on board *Lord of the Highlands* are an invitation to dine among friends in the elegant Caledonian Restaurant, where all-round picture windows mean you will never miss the view.

Breakfasts are informal and are as healthy or as hearty as you choose with fresh fruit, cooked Scottish fayre and of course, Chef's own take on that Scottish staple (porridge), with or without a wee dram!

Lunch varies, depending on the day's activities, and our dedicated crew is ever-present to attend to your every need.

In the evening, dinner is a full service, banquet-style, three course meal with coffee and petit fours. Our Gala Dinners are sparkling occasions, from the Champagne reception in the lounge to a gourmet dinner – and no cruise would be complete without a traditional recital of Robert Burns' Address to a Haggis!

Independent travellers will find a warm welcome, as seating is with fellow guests in a single sitting with a relaxed and informal atmosphere.



A TASTE OF THE HIGHLANDS

Oban to Oban

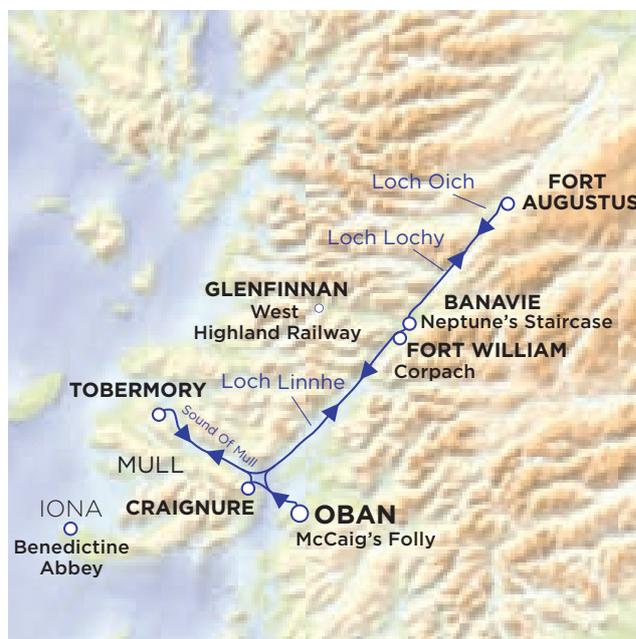
8th April to 13th April 2022

5 nights including 1 Gala Dinner

Embark in Oban to join *Lord of the Highlands'* maiden voyage as she sets sail through scenic lochs and the intricate inland waterways which make up the Caledonian Canal.

The Caledonian Canal is one of the most fascinating waterways in Europe. Opened in 1822, it was built to provide a short cut between the North Sea and the Atlantic Ocean and has retained its unspoiled character.

The highest point of the canal is 106 feet above sea level, at Loch Oich, where we retrace our steps and exit the canal at Loch Linnhe. From here we discover the Inner Hebridean Isles of Mull and Iona before our voyage concludes in the bustling port of Oban.



Travel Plan – 5 nights

Friday 8th April

Oban – Embarkation.

Saturday 9th April

Cruise Loch Linnhe to Corpach.

Scenic West Highland Railway to Glenfinnan.

Transit Neptune's Staircase to Banavie.

Sunday 10th April

Cruise the Caledonian Canal, Lochs Lochy and Oich.

Corpach – Overnight berth.

Monday 11th April

Craignure, Mull – Visit to Iona.

Tobermory, Mull – Overnight berth.

Tuesday 12th April

Tobermory, Mull – Free time to explore at leisure.

Oban – Walking tour and McCaig's Folly.

Wednesday 13th April

Oban – Disembarkation.



PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£2,390
	Balcony Cabin	£2,825
Double Cabin	Suite (King size)	£3,250
Single Cabins	Deluxe Cabin	£3,820

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 5 nights on board *Lord of the Highlands*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*

Transfers are provided between Oban and Glasgow Central station and Glasgow airport at the start and end of the cruise. Alternatively, secure car parking is available in Oban.



Friday 8th April

The Captain and crew welcome you on board in Oban where we remain overnight.

Saturday 9th April

We spend the morning settling into life on board *Lord of the Highlands* as we cruise Loch Linnhe to Corpach at the entrance of the Caledonian Canal.

From Corpach we take the West Highland Railway to Glenfinnan and cross the 21-arched Glenfinnan viaduct which overlooks Loch Shiel and the Jacobite monument. Considered by many to be the most scenic railway line in the world, we travel through a scenic landscape of mountains, steep-sided lochs, and heather moors.

From sea level, *Lord of the Highlands* ascends the spectacular eight inter-connected locks of Neptune's Staircase to Banavie in the shadow of Ben Nevis, where we moor overnight.

Sunday 10th April

Today we sail through Loch Lochy in the heart of the Great Glen. Steep, forested hillsides give this scenic area a fjord-like feel to the landscape. We transit the tranquil, tree-lined Laggan Avenue before arriving at the highest point of the canal, Loch Oich at just over 100 feet above sea level. From here we re-trace our steps and return to our overnight berth at Corpach.

Monday 11th April

This morning we sail to Craignure on Mull for the excursion to the Isle of Iona, the last resting place of some 50 Scottish Kings and where St. Columba introduced Christianity to Scotland. After exploring the sacred isle and the restored Benedictine abbey, we sail to the island capital of Tobermory where we remain alongside overnight.

Tuesday 12th April

After breakfast we venture ashore in Tobermory to discover the brightly painted houses which line the waterfront; originally built by the British Fisheries Company to house its workers, they were constructed at a cost of £20 each.

Our final port of call is Oban, the gateway of the isles. We stretch our legs on a walking tour of the town and visit the impressive McCaig's Folly for spectacular vistas across the bay to the Atlantic Isles, ahead of the farewell reception and gala dinner.

Wednesday 13th April

We disembark in Oban this morning and wave a fond farewell to new-found friends and the crew who have helped to make our cruise so memorable.

SCOTTISH TEMPTATIONS

Oban to Inverness

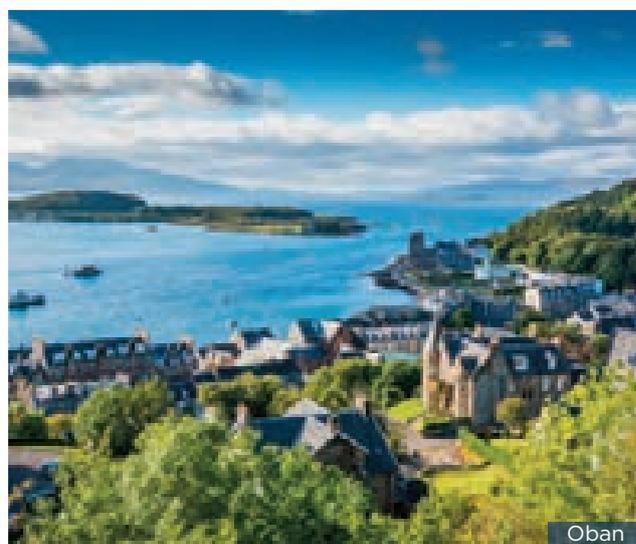
13th April to 18th April 2022 and 18th October to 23rd October 2022

5 nights including 1 Gala Dinner

A five night sheltered water cruise through the Highlands of Scotland.

Explore Scotland as few people have, on this enchanting Scottish Highland cruise. Purpose-built for these waters, *Lord of the Highlands* will transport you in comfort and style from Oban, along scenic sea lochs and the narrow Caledonian Canal, which cuts through the heart of Scotland, to Inverness, on a panoramic voyage of gentle pace.

On this relaxing voyage you will have the opportunity to experience the rich culture and natural beauty of Scotland, which has inspired poetry and folklore, most famously Loch Ness, which is rumoured to be home to the mythical monster, Nessie.



Travel Plan – 5 nights

Day 1

Oban – Embarkation.

Day 2

Oban – Walking tour and McCaig's Folly.
Craignure, Mull – Duart Castle.

Day 3

Tobermory, Mull – Walks ashore
Sail the Sound of Mull and Loch Linnhe to Corpach.
Transit Neptune's Staircase to Banavie.

Day 4

Scheduled West Highland Railway passage to Glenfinnan.
Caledonian Canal to Fort Augustus

Day 5

Free time in Fort Augustus.
Caledonian Canal and Loch Ness.

Day 6

Inverness – Disembarkation.

Transfers are provided to Oban from Glasgow at the start of the cruise. Alternatively, secure car parking is available in Oban and a transfer provided from Inverness on disembarkation.

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£2,390
	Balcony Cabin	£2,825
Double Cabin	Suite (King size)	£3,250
Single Cabins	Deluxe Cabin	£3,820

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 5 nights on board *Lord of the Highlands*. Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*



Castle Stalker, Loch Linnhe

Day 1

Embark in Oban and settle into your cabin. We remain alongside in Oban overnight.

Day 2

Explore Oban, the gateway of the isles, on foot and visit the impressive McCaig's Folly for spectacular vistas across the bay to the Atlantic Isles. During lunch, we sail to Craignure, Isle of Mull, for a tour of Duart Castle. Seat of Clan Maclean for over 700 years, it dominates the view of the Sound of Mull with its huge curtain walls and solid keep. We berth overnight in Tobermory or Oban.

Day 3

Spend this morning in Mull's island capital of Tobermory, exploring the brightly painted harbour town, before cruising the Sound of Mull and Loch Linnhe to Corpach at the entrance of the Caledonian Canal. From sea level, *Lord of the Highlands* ascends the spectacular eight inter-connected locks of Neptune's Staircase to Banavie in the shadow of Ben Nevis, where we moor overnight.

Day 4

From Banavie we take the West Highland Railway to Glenfinnan and cross the 21-arched Glenfinnan viaduct

which overlooks Loch Shiel and the Jacobite monument. Considered by many to be the most scenic railway line in the world, we travel through a scenic landscape of mountains, steep-sided lochs, and heather moors.

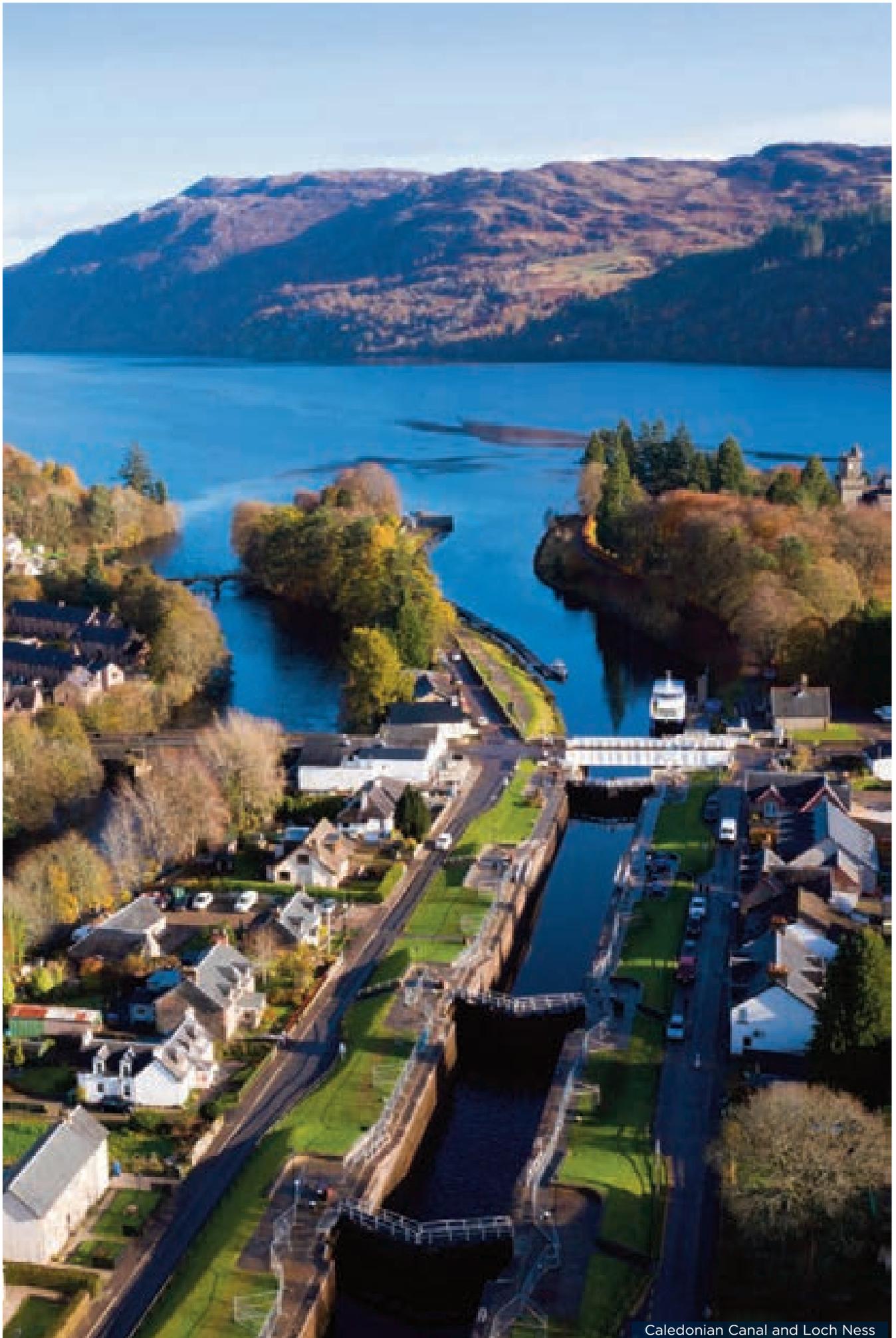
Spending a relaxing afternoon on board we sail through Loch Lochy then transit the tranquil, tree-lined Laggan Avenue to Loch Oich where we moor overnight at the top of the series of locks at Fort Augustus.

Day 5

This morning, we descend the Fort Augustus locks to Loch Ness, which takes its name from a fort built after the defeat of the 1715 Jacobite uprising, before setting sail along Loch Ness. Pausing briefly, for a view of the ruins of Urquhart Castle, we continue the 21 mile transit of Loch Ness and Loch Dochfour, and along the first man-made section of the Caledonian Canal to the cosmopolitan city of Inverness, where the farewell reception and dinner are held.

Day 6

After breakfast, we say farewell and disembark in Inverness.



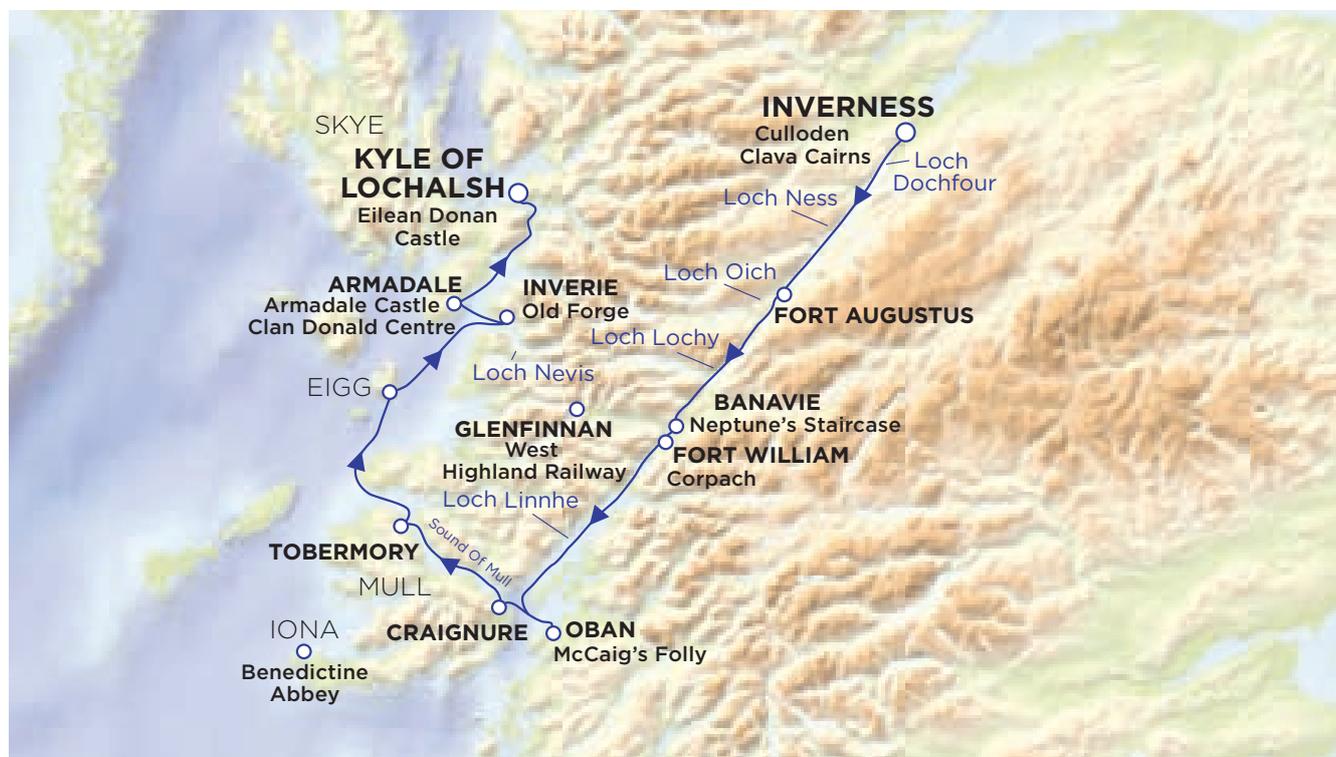
Caledonian Canal and Loch Ness

HIGHLAND WATERWAYS DISCOVERY

Inverness to Kyle of Lochalsh

For dates of departure refer to page 21

7 nights including 2 Gala Dinners



A seven night leisurely voyage of the endlessly beautiful Caledonian Canal, hidden sea lochs and islands of Scotland's western shore.

This seven night voyage, through the very heart of the Scottish Highlands, introduces the interested traveller to the intricate and endlessly fascinating inland waters of the Caledonian Canal, the glistening waters of Loch Linnhe, the Sound of Mull, the Sound of Sleat and finally, Kyle Rhea.

This cruise will appeal to those seeking great natural beauty, excellent cuisine and warm and friendly service from a dedicated crew. At all ports of call there is something to interest and fascinate, but there will always be an opportunity to perhaps read a book, or sip a glass of wine as the glories of the landscape slip by.

Transfers are provided from Kyle of Lochalsh to Inverness at the end of the cruise. Alternatively, independent arrangements may be made to leave the ship at Kyle of Lochalsh.

Travel Plan – 7 nights

Day 1

Inverness – Embarkation.

Day 2

Visit to Culloden and Clava Cairns.
Caledonian Canal to Fort Augustus.

Day 3

Transit Neptune's Staircase to Corpach.
Scenic West Highland Railway passage to Glenfinnan.

Day 4

Sail Loch Linnhe to Oban.
Oban – Walking tour and McCaig's Folly.

Day 5

Craignure, Mull – Visit to Iona.
Tobermory, Mull – Free time to explore at leisure.

Day 6

Tobermory – Distillery tour.
Eigg – Walks ashore.
Inverie, Loch Nevis – Overnight berth.

Day 7

Armadale, Skye – Armadale Castle and Clan Donald Centre.
Kyle of Lochalsh – Eilean Donan Castle.

Day 8

Kyle of Lochalsh – Disembarkation and transfer to Inverness.

HIGHLAND WATERWAYS DISCOVERY

Day 1

Arrive in Inverness and embark *Lord of the Highlands*. This evening we remain berthed in the city.

Day 2

This morning visit Culloden, the infamous battlefield where Bonnie Prince Charlie's Jacobite forces were defeated in 1746, and observe the ancient standing stones of Clava Cairns. We set sail this afternoon on the Caledonian Canal, built between 1803 and 1822 to connect the Great Glen's four lochs. Entering Loch Ness, we pass the romantic ruins of Urquhart Castle, before ascending the impressive flight of locks that runs through the heart of Fort Augustus, the scenic and historic village, ahead of the welcome gala reception and dinner.

Day 3

Continue along the canal through Loch Oich, ascending to 106 feet at Laggan Locks after gliding serenely along the tree-lined section known as Laggan Avenue. Onwards through picturesque Loch Lochy, before descending Neptune's Staircase, a set of eight interconnected locks dropping 64 feet into the sea lock at Corpach. After lunch, we take the West Highland Railway over the renowned viaduct to beautiful Glenfinnan, surrounded by mountains. Our overnight mooring is in Corpach.

Day 4

Today we sail Loch Linnhe, passing mysterious lochs and islands until we reach Oban, the seafood capital of the Highlands. Take a guided walk up to McCaig's Tower; inspired by the Roman Colosseum, it affords spectacular views of the Hebrides. We berth in Oban overnight.



Day 5

This morning, we sail to Craignure on Mull for a visit to the Isle of Iona, the last resting place of some 50 Scottish Kings and where St. Columba introduced Christianity to Scotland. Later, we sail to the island capital of Tobermory where brightly painted houses line the waterfront which were originally built by the British Fisheries Company to house its workers. We remain alongside overnight.

Day 6

After a morning tour of Tobermory Distillery, we sail north to the Small Isle of Eigg, catching glimpses of the islands of the Inner Hebrides along the way. This community owned island is a nature reserve and allows us to go in search of marine animals and birdlife, including Atlantic seals, minke whales, dolphins, porpoises and a variety of seabirds. This evening we arrive at Inverie on Loch Nevis, where you can enjoy a drink at the most remote pub on mainland Britain, The Old Forge.

Day 7

An early morning sail across the Sound of Sleat leads us to Armadale on the Isle of Skye where we trace the legacy of the Clan Donald at the Museum of The Isles. Our final port of call is Kyle of Lochalsh from where we visit the iconic Eilean Donan Castle, ahead of the farewell reception and dinner.

Day 8

Disembark in Kyle of Lochalsh after breakfast for the onward transfer to Inverness.

DEPARTURE DATES

18th April 2022	11th July 2022
2nd May 2022	25th July 2022
16th May 2022	8th August 2022
30th May 2022	22nd August 2022
13th June 2022	5th September 2022
27th June 2022	19th September 2022

PRICES PER PERSON

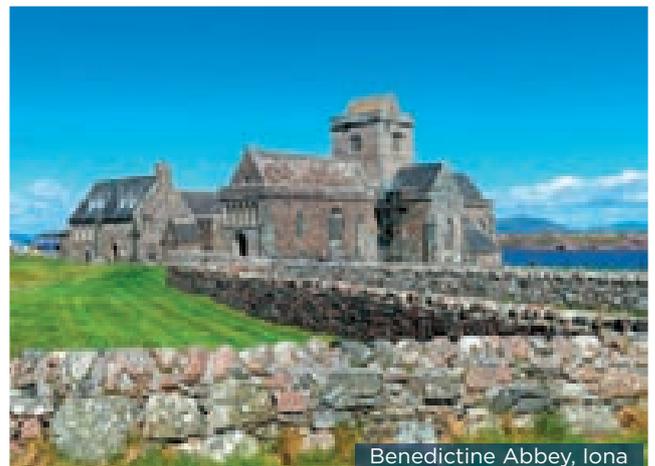
Twin Cabins	Deluxe Cabin	£3,850
	Balcony Cabin	£4,550
Double Cabin	Suite (King size)	£5,250
Single Cabins	Deluxe Cabin	£6,160

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 7 nights on board *Lord of the Highlands*. Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*



Urquhart Castle, Loch Ness



Benedictine Abbey, Iona



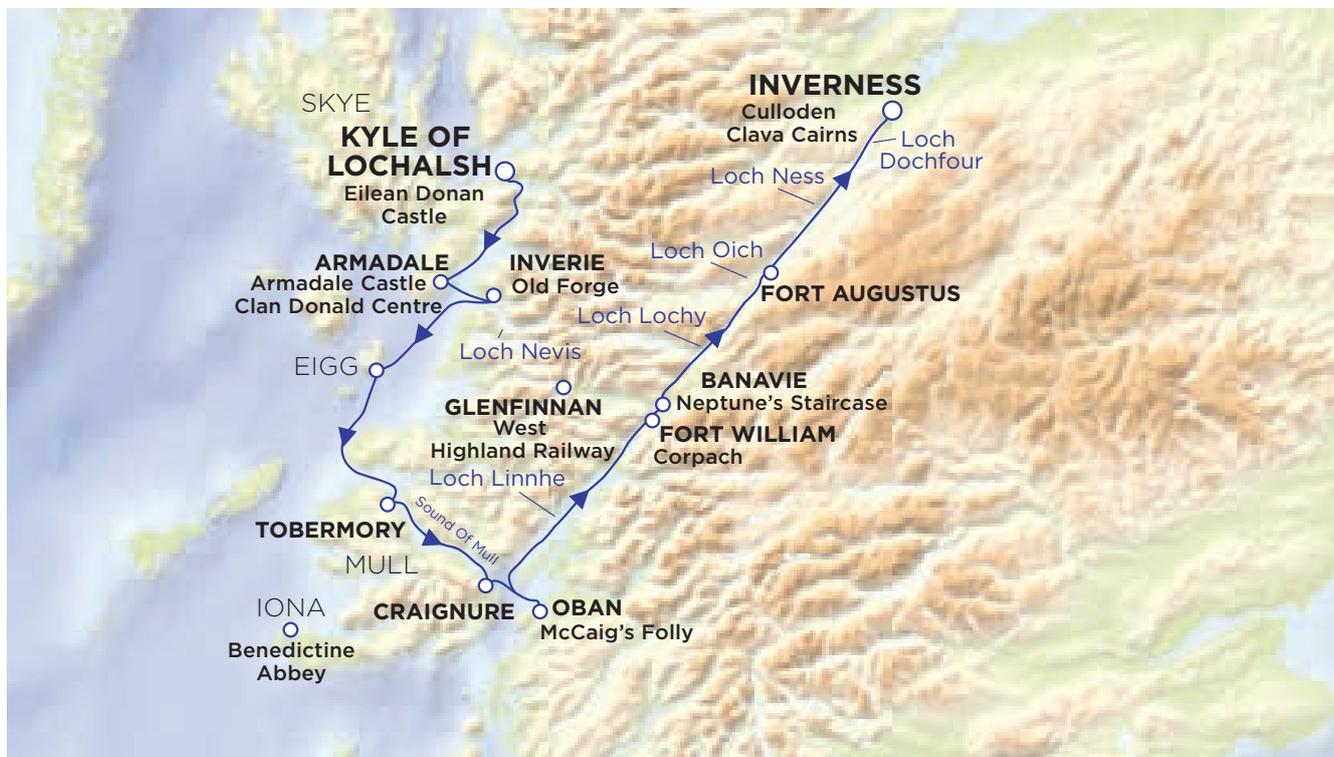
Glenfinnan Monument

CALEDONIAN CANAL EXPLORER

Kyle of Lochalsh to Inverness - 7 nights

For dates of departure refer to page 25

7 nights including 2 Gala Dinners



A seven night leisurely voyage of the endlessly beautiful Caledonian Canal, hidden sea lochs and islands of Scotland's western shore.

Sail over the sea to the remote and beautiful islands of the Inner Hebrides, and voyage along one of Great Britain's most famous inland waterways, the Caledonian Canal on board *Lord of the Highlands* which offers a unique perspective on Scotland in grand style.

Visit medieval castles, sacred Iona, the isles of Mull, Eigg, and Skye, take a ride on a scenic railway to beautiful Glenfinnan, and see the storied battlefield of Culloden. Sail along the remarkable, 60 mile long Caledonian Canal, which connects four of Scotland's famous lochs; Loch Dochfour, Loch Ness, Loch Oich, and Loch Lochy.

Transfers are provided to Kyle of Lochalsh from Inverness at the start of the cruise. Alternatively, independent arrangements may be made to join the ship at Kyle of Lochalsh.

Travel Plan – 7 nights

Day 1

Kyle of Lochalsh – Embarkation.

Day 2

Kyle of Lochalsh – Eilean Donan Castle.
Armadale, Skye – Armadale Castle and Clan Donald Centre.
Inverie, Loch Nevis – Overnight berth.

Day 3

Eigg – Walks ashore.
Tobermory, Mull – Free time to explore at leisure.

Day 4

Oban – Walking tour and McCaig's Folly.
Oban – Oban Distillery.
Craignure, Mull – Overnight berth.

Day 5

Craignure, Mull – Visit to Iona.
Sail the Sound of Mull and Loch Linnhe to Corpach.

Day 6

Scenic West Highland Railway to Glenfinnan.
Transit Neptune's Staircase, Lochs Lochy and Oich to Culloch.

Day 7

Fort Augustus – Free time.
Visit to Culloden and Clava Cairns.

Day 8

Inverness – Disembarkation.

CALEDONIAN CANAL EXPLORER

Day 1

Arrive in Kyle of Lochalsh and embark *Lord of the Highlands*.

Day 2

Cameras at the ready for our visit to the iconic Eilean Donan Castle, situated on an island at the point where three great sea lochs meet, and surrounded by majestic scenery. Departing from Kyle of Lochalsh we sail the narrows of Kyle Rhea and the Sound of Sleat to Armadale where we discover the epic history of Clan Donald at the Museum of the Isles.

We berth overnight in Loch Nevis where we can explore Inverie, home to mainland Britain's remotest pub. Tonight, enjoy the welcome reception and gala dinner on board.

Day 3

An early morning sail to the Small Isle of Eigg allows us to experience what life is like for the island community of 90 people, living in the shadow of the dramatic pitchstone ridge of An Sgùrr.

Later, we cruise around the most westerly point of the British mainland, Ardnamurchan, to the Isle of Mull and its capital Tobermory where brightly painted houses line the waterfront; originally built by the British Fisheries Company to house its workers. We remain alongside at the island overnight.

Day 4

This morning, we sail to Oban, the seafood capital of the Highlands, for a guided walk up to McCaig's Tower. This prominent landmark, on Battery Hill, was inspired by the Roman Colosseum.

After lunch on board, we tour the Oban Distillery and taste a wee dram before cruising to our overnight berth in Craignure on the Isle of Mull.

Day 5

From Craignure we travel to Iona, the last resting place of some 50 Scottish Kings and where St. Columba introduced Christianity to Scotland, for an island tour and visit to the restored Benedictine monastery.



We spend a relaxing afternoon on board as we sail the Sound of Mull and Loch Linnhe, passing mysterious lochs and islands until we reach the Caledonian Canal at Corpach.

Day 6

After lunch, we take the scheduled West Highland Railway over the 21-arched viaduct to beautiful Glenfinnan, which overlooks Loch Shiel and the Jacobite monument.

Later, we ascend Neptune's Staircase, a set of eight interconnected locks, which lift the vessel 64 feet to Banavie, and sail through Lochs Lochy and Oich before transitting the tranquil, tree-lined Laggan Avenue.

Day 7

At Fort Augustus we enjoy free time to explore this walkers paradise which affords spectacular views down Loch Ness, or you may prefer to relax and watch boats navigating the locks.

A scenic sail of Loch Ness leads us to our final visit of Culloden, the infamous battlefield where Bonnie Prince Charlie's Jacobite forces were defeated in 1746, and observe the ancient standing stones of Clava Cairns, ahead of the farewell reception and dinner at our overnight berth in Inverness.

Day 8

Disembark in Inverness after breakfast, for the onward journey home.

DEPARTURE DATES

25th April 2022	18th July 2022
9th May 2022	1st August 2022
23rd May 2022	15th August 2022
6th June 2022	29th August 2022
20th June 2022	12th September 2022
4th July 2022	26th September 2022



Caledonian Canal, Fort Augustus

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£3,850
	Balcony Cabin	£4,550
Double Cabin	Suite (King size)	£5,250
Single Cabins	Deluxe Cabin	£6,160

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 7 nights on board *Lord of the Highlands*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*



HIGHLAND GEMS

Inverness to Oban

3rd October to 8th October 2022

5 nights including 1 Gala Dinner

A five night sheltered water cruise through the Highlands of Scotland.

Nothing to clutter the view, just hauntingly beautiful Scottish Highland scenery brought effortlessly to your panoramic window. This, together with excellent cuisine and delightful accommodation, provides for a truly unique travel experience.

This five night cruise encompasses the main highlights of a voyage through the very heart of the Scottish Highlands, including a transit of the intricate and endlessly fascinating inland waters of the Caledonian Canal and a ride on the famed West Highland Railway to the Glenfinnan viaduct.



Travel Plan – 5 nights

Monday 3rd October

Inverness – Embarkation.

Tuesday 4th October

Caledonian Canal and Loch Ness.

Fort Augustus - Walks ashore.

Wednesday 5th October

Caledonian Canal to Banavie.

Scheduled West Highland Train passage to Glenfinnan.

Thursday 6th October

Transit Neptune's Staircase to Corpach.

Sail Loch Linnhe and the Sound of Mull.

Tobermory, Mull - Walks ashore

Friday 7th October

Craignure, Mull – Duart Castle.

Oban – Walking tour including McCaig's Folly.

Saturday 8th October

Oban – Disembarkation.



Duart Castle, Mull

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£2,390
	Balcony Cabin	£2,825
Double Cabin	Suite (King size)	£3,250
Single Cabins	Deluxe Cabin	£3,820

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 5 nights on board *Lord of the Highlands*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On Board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*

Transfers are provided from Oban to Glasgow at the end of the cruise. Alternatively, secure car parking is available in Oban and a transfer provided to Inverness on embarkation.



Monday 3rd October

Embark in Inverness at 4pm and settle into your cabin. We remain alongside in Inverness overnight.

Tuesday 4th October

This morning, we set sail along the first man-made section of the Caledonian Canal into Loch Dochfour, before reaching Loch Ness. The 21 mile transit of Loch Ness provides for a brief photo opportunity with a pause in front of the ruins of Urquhart Castle, ahead of our arrival in the historic and scenic village of Fort Augustus. The afternoon is free to explore Fort Augustus, and perhaps enjoy a visit to the Caledonian Canal Heritage Centre which details the history of the canal. We berth in Fort Augustus overnight.

Wednesday 5th October

Lord of the Highlands is elevated from the shores of Loch Ness with the assistance of five inter-connected locks that run through the centre of Fort Augustus, before entering beautiful Loch Oich, the highest point of the canal. Later, we continue into the stunningly impressive tree-lined Laggan Avenue, Loch Lochy and finally to Banavie in the very shadow of Ben Nevis.

The afternoon is reserved for a passage on the scheduled West Highland Railway from Banavie to Glenfinnan. Considered by many to be the most scenic rail journey in

the world, the West Highland Line transits the Glenfinnan Viaduct; curving high overlooking Loch Shiel, it found fame in the Harry Potter films for the Hogwarts Express. We berth overnight in Banavie.

Thursday 6th October

Descending the spectacular eight inter-connected locks of Neptune's Staircase, *Lord of the Highlands* is lowered to sea level at Corpach, where we enter the serenely beautiful and sheltered waters of Loch Linnhe. Onwards to the Sound of Mull, we are bound for the gaily painted waterfront at Tobermory. Best explored on foot, our afternoon is spent at leisure, exploring the Georgian harbour town and island capital. We berth overnight in Tobermory or Oban.

Friday 7th October

The voyage continues with a call at Craignure, Isle of Mull, for a visit to Duart Castle, home of great Jacobite supporters, Clan Maclean. Finally, we sail to the 'gateway of the isles', Oban, for a walking tour and the impressive McCaig's Folly which dominates the skyline. Our farewell reception and dinner are held alongside in Oban.

Saturday 8th October

After breakfast, we say farewell and disembark in Oban.

SCENIC SCOTLAND

Oban to Fort Augustus

8th October to 13th October 2022

5 nights including 1 Gala Dinner

A five night cruise through the Heart of Scotland.

Take an enchanting cruise to the bustling Isle of Mull and tranquil Isle of Iona, before discovering the awesome feat of engineering, the Caledonian Canal.

Recently rebuilt for these waters, *Lord of the Highlands* will transport you in comfort and style from Oban, along scenic sea lochs and the intricate Caledonian Canal, which cuts through the Great Glen, to Fort Augustus, on a panoramic voyage at a gentle pace. With short stretches of man-made canal linking the scenic Scottish lochs, this is a stunning location for a cruise holiday.

On this relaxing voyage you will experience the rich culture and natural beauty of Scotland, whilst being cosseted in the elegant atmosphere of your floating home from home.

Travel Plan – 5 nights

Saturday 8th October

Oban – Embarkation.

Sunday 9th October

Craignure, Mull – Visit to Iona.

Tobermory, Mull – Overnight berth.

Monday 10th October

Tobermory, Mull – Free time to explore at leisure.

Oban – Walking tour and McCaig's Folly.

Tuesday 11th October

Cruise Loch Linnhe to Corpach and transit Neptune's Staircase to Banvie.

Scenic West Highland Railway to Glenfinnan.

Wednesday 12th October

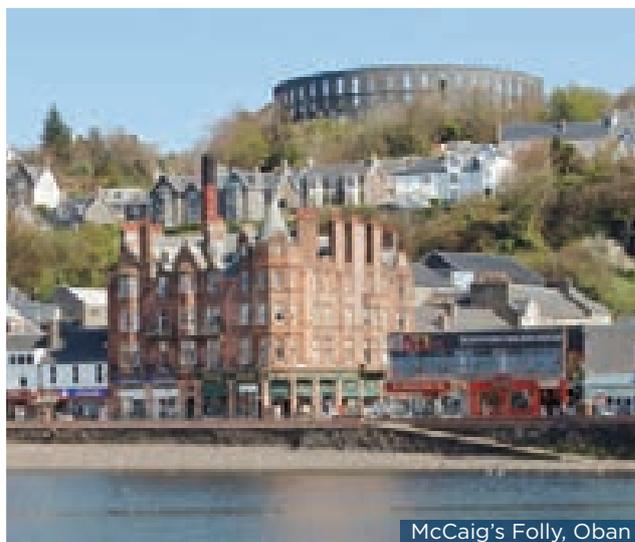
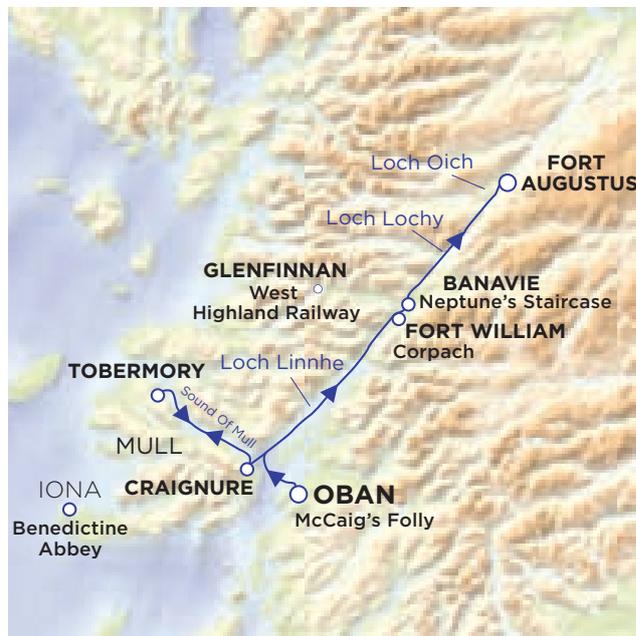
Cruise the Caledonian Canal, Lochs Lochy and Oich.

Fort Augustus – Walks ashore.

Thursday 13th October

Fort Augustus – Disembarkation.

Transfers are provided from Glasgow to Oban at the start of the cruise, and from Fort Augustus to Inverness at the end of the cruise. Alternatively, car parking is available in Oban and a transfer provided from Fort Augustus on disembarkation.



PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£2,390
	Balcony Cabin	£2,825
Double Cabin	Suite (King size)	£3,250
Single Cabins	Deluxe Cabin	£3,820

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 5 nights on board *Lord of the Highlands*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On Board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*



Loch Oich

Saturday 8th October

The Captain and crew welcome you on board in Oban where we remain overnight.

Sunday 9th October

This morning we sail to Craignure on Mull for the excursion to the Isle of Iona, the last resting place of some 50 Scottish Kings and where St. Columba introduced Christianity to Scotland. After exploring the sacred isle and the restored Benedictine abbey, we sail to the island capital of Tobermory where we remain alongside overnight.

Monday 10th October

After breakfast we venture ashore in Tobermory to discover the brightly painted houses which line the waterfront; originally built by the British Fisheries Company to house its workers, they were constructed at a cost of £20 each.

Our afternoon port of call is Oban, the gateway of the isles. We stretch our legs on a walking tour of the town and visit the impressive McCaig's Folly for spectacular vistas across the bay to the Atlantic Isles.

Tuesday 11th October

We spend the morning relaxing on board *Lord of the Highlands* as we cruise Loch Linnhe to Corpach at the entrance of the Caledonian Canal.

From here, *Lord of the Highlands* ascends the impressive eight inter-connected locks of Neptune's Staircase to Banavie in the shadow of Ben Nevis.

From Banavie we take the West Highland Railway to Glenfinnan and cross the 21-arched Glenfinnan viaduct which overlooks Loch Shiel and the Jacobite monument. Considered by many to be the most scenic railway line in the world, we travel through a scenic landscape of mountains, steep-sided lochs, and heather moors.

Wednesday 12th October

Today we sail through Loch Lochy in the heart of the Great Glen. Steep, forested hillsides give this scenic area a fjord-like feel to the landscape. We transit the tranquil, tree-lined Laggan Avenue before arriving at the highest point of the canal, Loch Oich at just over 100 feet above sea level.

Our final afternoon is spent enjoying free time to explore Fort Augustus, the gateway to Loch Ness, which takes its name from a fort built after the defeat of the 1715 Jacobite uprising, ahead of the farewell reception and gala dinner.

Thursday 13th October

We disembark in Fort Augustus after breakfast and are transferred to Inverness for the onward journey home.

CALEDONIAN TAPESTRY

Fort Augustus to Oban

13th October to 18th October 2022

5 nights including 1 Gala Dinner

A five night cruise through the Heart of Scotland.

Take an enchanting cruise through the awesome feat of engineering, the Caledonian Canal, before discovering the bustling Isle of Mull and tranquil Isle of Iona.

Recently rebuilt for these waters, *Lord of the Highlands* will transport you in comfort and style along scenic sea lochs and the intricate Caledonian Canal, which cuts through the Great Glen, to Oban, on a panoramic voyage at a gentle pace. With short stretches of man-made canal linking the scenic Scottish lochs, this is a stunning location for a cruise holiday.

On this relaxing voyage you will experience the rich culture and natural beauty of Scotland, whilst being cosseted in the elegant atmosphere of your floating home from home.

Travel Plan – 5 nights

Thursday 13th October

Fort Augustus - Embarkation.

Friday 14th October

Fort Augustus - Walks ashore.

Cruise Lochs Lochy and Oich. Transit the Caledonian Canal to Banavie.

Saturday 15th October

Scenic West Highland Railway to Glenfinnan.

Transit Neptune's Staircase and cruise Loch Linnhe to Oban.

Sunday 16th October

Oban - Walking tour and McCaig's Folly.

Tobermory, Mull - Free time to explore at leisure.

Monday 17th October

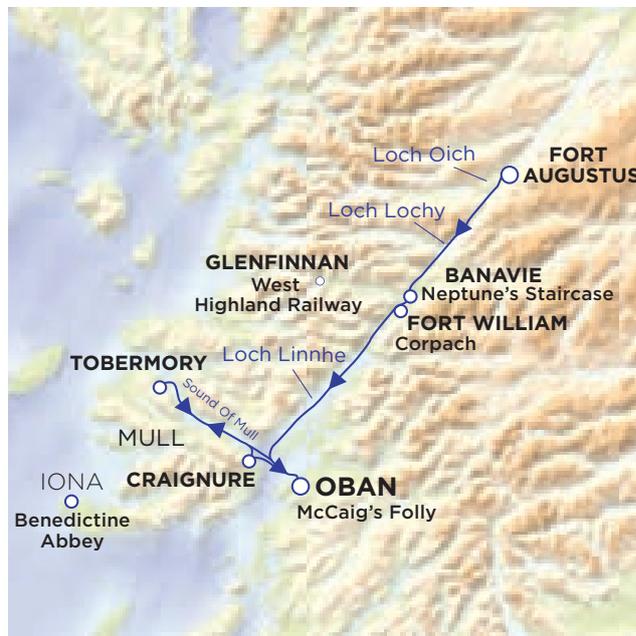
Craignure, Mull - Visit to Iona.

Cruise the Firth of Lorne to Oban.

Tuesday 18th October

Oban - Disembarkation.

Transfers are provided from Inverness to Fort Augustus at the start of the cruise, and from Oban to Glasgow at the end of the cruise. Alternatively, car parking is available in Oban and a transfer provided to Fort Augustus on embarkation.



PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£2,390
	Balcony Cabin	£2,825
Double Cabin	Suite (King size)	£3,250
Single Cabins	Deluxe Cabin	£3,820

To help you select your cabin, deck plans and cabin images can be found on pages 32-35.

Prices include: 5 nights on board *Lord of the Highlands*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. On board Guide. Gratuities. Complimentary Wi-Fi on board. *Travel insurance not included.*



Neptune's Staircase

Thursday 13th October

The Captain and crew welcome you on board in Fort Augustus where we remain overnight.

Friday 14th October

We step ashore to explore Fort Augustus, the gateway to Loch Ness, which takes its name from a fort built after the defeat of the 1715 Jacobite uprising.

Back on board for lunch we sail to the highest point of the canal, Loch Oich at just over 100 feet above sea level, before transitting the pretty, tree-lined Laggan Avenue. Onwards through Loch Lochy in the heart of the Great Glen where steep, forested hillsides give this scenic area a fjord-like feel to the landscape.

At Gairloch we re-join the man made waterway and cruise to Banavie where we berth overnight.

Saturday 15th October

From Banavie we take the West Highland Railway to Glenfinnan and cross the 21-arched Glenfinnan viaduct which overlooks Loch Shiel and the Jacobite monument. Considered by many to be the most scenic railway line in the world, we travel through a scenic landscape of mountains, steep-sided lochs, and heather moors.

We spend the afternoon relaxing on board *Lord of the Highlands* as we descend the impressive eight inter-connected locks of Neptune's Staircase to Corpach, and cruise Loch Linnhe to our overnight berth at Oban.

Sunday 16th October

Our morning port of call is Oban, the gateway of the isles. We stretch our legs on a walking tour of the town and visit the impressive McCaig's Folly for spectacular vistas across the bay to the Atlantic Isles.

After lunch we venture ashore in Tobermory to discover the brightly painted houses which line the waterfront; originally built by the British Fisheries Company to house its workers, they were constructed at a cost of £20 each.

Monday 17th October

This morning we sail to Craignure on Mull for the excursion to the Isle of Iona, the last resting place of some 50 Scottish Kings and where St. Columba introduced Christianity to Scotland. After exploring the sacred isle and the restored Benedictine abbey, we sail to Oban, where the farewell reception and gala dinner are held.

Tuesday 18th October

We disembark in Oban after breakfast and are transferred to Glasgow for the onward journey home.

LORD OF THE HIGHLANDS CABINS

Beautiful bedrooms – well-appointed and all enjoying views of the ever-changing panorama through the picture windows, *Lord of the Highlands*' 20 stylish cabins are elegantly furnished in rich hardwood with the best of contemporary design.

Each incorporates a dressing table, satellite TV, ample storage space (wardrobe, drawers and under-bed storage for suitcases), a personal safe for valuables and hairdryer. En-suite bathrooms, with thermostatically-controlled shower, toilet and washbasin are equipped to the highest standards. For your added comfort and relaxation, warm bathrobes, slippers and a wide range of Molton Brown toiletries are also provided, with regular changes of towels. Individually controlled air-conditioning/heating ensures your comfort.

The spacious suite on the John Buchan Deck features a comfortable sitting area with sofa and coffee table, a king-sized bed and a mini bar

containing a selection of complimentary beverages. Four twin-bedded cabins on this level incorporate a small private balcony to make the most of the fresh air and sea views.

Although cabin sizes and fares vary, Hebridean ensures the same high level of service to all guests, irrespective of room choice. Smoking is not permitted in the cabins and guests occupying cabins with a private balcony are requested to show consideration to those in adjoining rooms when smoking on balconies. Full details of cabin facilities and dimensions, together with the deck plan, can be found on pages 34 and 35.



Category 3, Suite, John Buchan Deck



Category 2, Balcony Cabin, John Buchan Deck



Shower Room, Richard Hannay Deck and Suite



CABIN FACILITIES AND DIMENSIONS GUIDE

Cabin Number	101	102	103	104	105	106	107	108	201	202	203	204	205	206	207	208	209	210	211	212
Price category																				
Deck location																				
Windows	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Double Bed								•												
Twin Bed		•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•
Balcony				•	•	•	•													
Total private floor size (m ²)	12.0	11.6	12.5	13.0	13.0	13.2	13.2	23.8	14.8	15.0	13.8	13.8	12.9	12.5	13.7	9.5	14.3	12.4	12.0	12.0
Total private floor size (sq ft)	129.2	124.9	134.5	139.9	139.9	142.0	142.0	256.2	159.3	161.5	148.5	148.5	138.9	134.5	147.5	102.5	153.9	133.5	129.2	129.2
Bathroom size (m ²)	1.7	1.7	1.7	1.7	1.7	1.7	1.7	2.3	2.3	2.3	2.3	2.3	2.3	2.3	2.3	1.7	2.3	2.3	2.3	2.3
Bathroom size (sq ft)	18.3	18.3	18.3	18.3	18.3	18.3	18.3	24.8	24.8	24.8	24.8	24.8	24.8	24.8	24.8	18.3	24.8	24.8	24.8	24.8



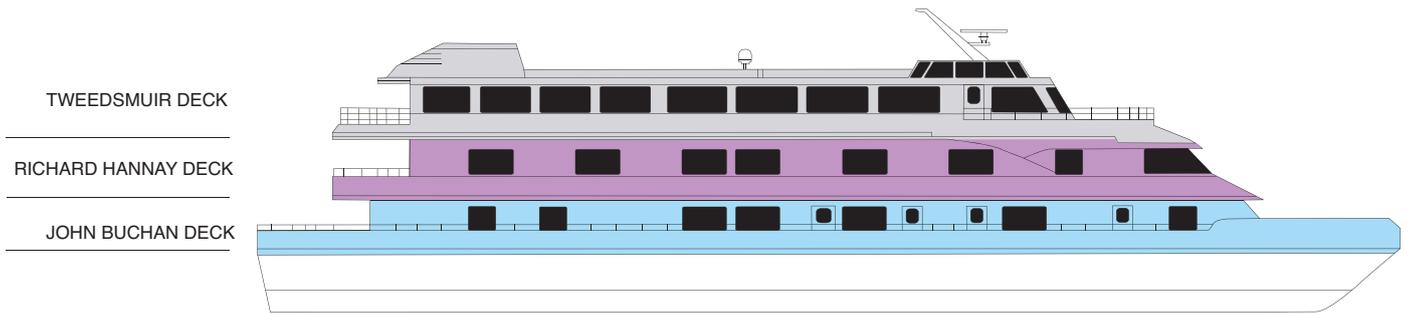
Shower Room, John Buchan Deck



Category 1, Deluxe Cabin



LORD OF THE HIGHLANDS DECK PLANS

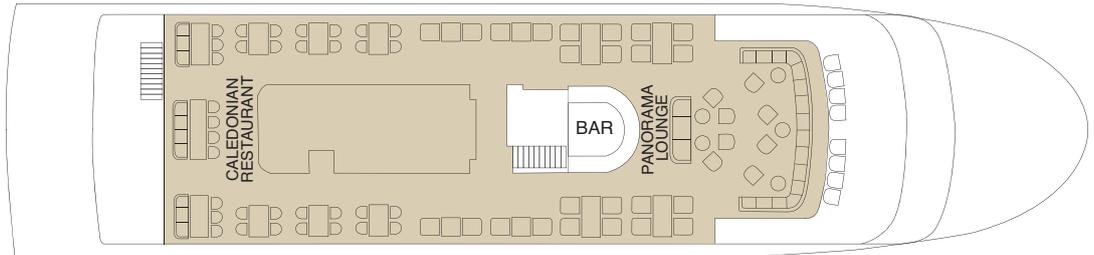


TWEEDSMUIR DECK

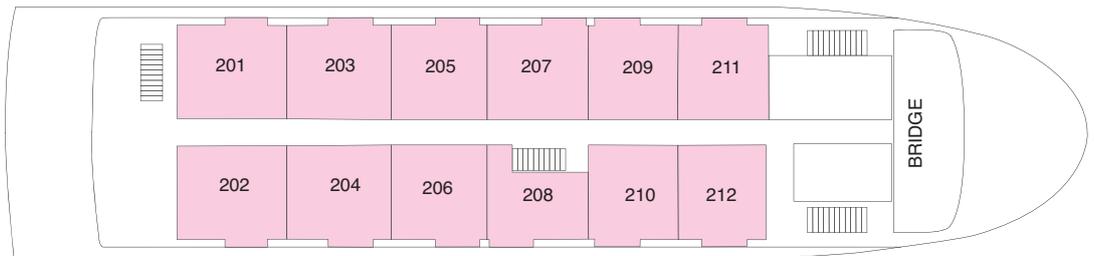
RICHARD HANNAY DECK

JOHN BUCHAN DECK

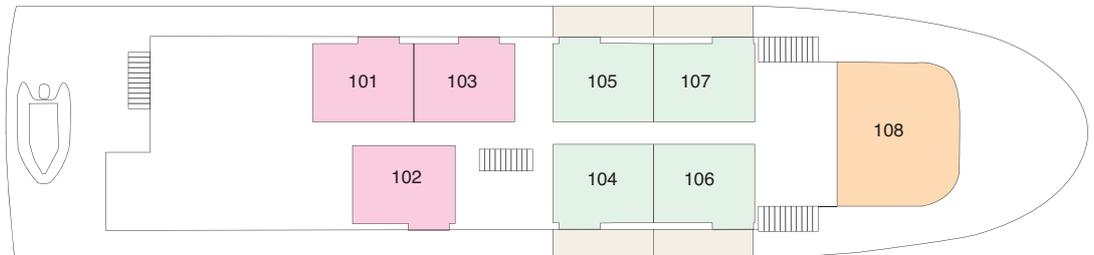
TWEEDSMUIR DECK



RICHARD HANNAY DECK



JOHN BUCHAN DECK



 **CATEGORY 1
DELUXE CABINS**

 **CATEGORY 2
BALCONY CABINS**

 **CATEGORY 3
SUITE**

**John Buchan Deck
Richard Hannay Deck
Picture Windows
Twin beds**

The 15 deluxe cabins are located on the Richard Hannay and John Buchan Decks. All feature twin beds and large picture windows.

**John Buchan Deck
Private Balcony
Twin beds**

The 4 balcony cabins are located on the John Buchan Deck and feature twin beds. The balconies afford privacy and are fitted with teak furniture for you to enjoy the magnificent scenery.

**John Buchan Deck
Picture Windows
King-sized bed**

The spacious suite is located at the forward end of the John Buchan Deck and features large picture windows both port and starboard affording delightful views. The sitting area is furnished with a comfortable sofa, coffee table and mini bar.

Hebridean Island Cruises Limited Conditions of Business

Booking Terms and Conditions

1 THE CONTRACT

1.1 The contract is between HEBRIDEAN ISLAND CRUISES LIMITED ('The Company', 'we', 'us') and each person booking with the Company (including the parents or guardian of any person under 18 years of age) ('the Passengers', 'you', 'your'). Please note that information contained in the section headed "General Information" in our brochure or in these or any other comparable sections, and any other relevant information on our website also forms part of your contract with the Company.

1.2 The Lead Passenger warrants as a fundamental term of the contract that he/she has read these terms and conditions and has the authority to and agrees to be bound by them. Furthermore that he/she is authorised by each Passenger named on the confirmation invoice (and, where such passenger is under 18, by his or her parents or guardian) to enter into a contract with the Company on their behalf. Unless otherwise indicated, the Lead Passenger warrants that the Passenger information given may be used by the Company or its partners for future marketing purposes.

1.3 No contract exists until the Company has received the full deposit (or, where appropriate, the full price) and a confirmation invoice has been issued. Please note that a contract will exist even if the Company is unable to confirm all holiday details (e.g. flights) at the time of booking. A confirmation invoice will be sent to the Lead Passenger.

1.4 All details on the confirmation invoice (and on any additional documents produced by the Company) will be deemed to have been accepted unless the Company receives notification to the contrary in writing from the Lead Passenger within 14 days of the date of dispatch (which will be deemed to be 2 days after the date of issue). If any errors are not immediately identified and reported, any cost of rectifying the same at a subsequent date must be met by the Passenger. Please note that Passengers not following these instructions will be fully liable for any costs that may subsequently be incurred in rectifying errors at a later date. In the case of flight tickets and e-tickets these must be checked by Passengers and the Company must be notified of any errors immediately.

1.5 It is expressly agreed that all Passengers and their luggage are carried subject to the Conditions of Carriage of the airlines and shipping company used, some of which limit or exclude liability. Copies of these conditions are available on request. Any compensation payable for non-performance or improper performance of land, sea and air carriage services shall be limited in accordance with the international conventions which govern such services.

1.6 All monies the Passengers pay to a travel agent are held by him on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to the Company for so long as the Company does not fail. If the Company fails, any money held at that time by the agent, or subsequently accepted from the Passengers by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without obligation to pay that money to the Company.

1.7 The Company reserves the right to cancel bookings and levy cancellation charges on the

scale in section 7 below if balance payments are not received in full at least 16 weeks before departure.

1.8 Travel insurance (where purchased through us or directly with a third party) does not form part of your contract with the Company or of any "package".

1.9 All employees, agents, contractors, sub-contractors, suppliers and insurers of the Company shall be bound by these Booking Terms and Conditions.

1.10 These Booking Terms and Conditions apply only to cruise packages booked directly with the Company or through a Travel Agent and where the Company is acting as principal.

1.11 The contract and all other proceedings arising out of or in connection with it shall be governed by English law and the jurisdiction of the English courts. Passengers may, however, choose the law and jurisdiction of Scotland or Northern Ireland if they so wish. If and in so far as a claim against the Company is governed by the Athens Convention it may be brought in any Court specified in Article 17 of the Convention.

2 THE BOOKING PROCESS

2.1 A deposit of 25% of the total fare due, or full payment for bookings taken within 17 weeks of departure, is due on booking. A higher deposit may be payable if any supplier(s) require additional payments for a service prior to the balance due date. Payment of a deposit means acceptance of these Booking Terms and Conditions. The Company takes no responsibility for foreign currency transaction processing fees levied by issuing banks.

2.2 If the deposit and/or balance are not paid on time, the Company reserves the right to cancel the contract and apply any cancellation charges set out in section 7.

2.3 Passengers with physical or mental disabilities or other conditions which may require special treatment or assistance (including Passengers who may require the use of a wheelchair) must advise the Company at the point of enquiry. They may then be required to complete a questionnaire before the suitability of the holiday is assessed, see section 10.

2.4 The Company may (at its discretion) offer Passengers at the time of booking a guaranteed cabin booking (a "Guarantee Cabin"). Under such offers a Passenger is guaranteed to receive a cabin of a specified type although the precise location of the cabin is at the Company's discretion. The Company may (at its discretion) upgrade a Guarantee Cabin to a higher category cabin at no additional cost to the Passenger. The Company may allocate specific cabins under guarantee offers at any time up until the Passenger arrives on the vessel at the port of embarkation. Once Guarantee Cabins have been allocated, the Company is unable to accept Passenger change requests. If Passengers book two or more back-to-back cruises and one or more cruise includes Guarantee Cabins, it is possible that Passengers may be allocated different cabins on each cruise and may need to move between cabins on changeover day(s).

2.5 Where you have booked a Package and the Company is acting as a Package Organiser, it will accept responsibility for the Travel Arrangements making up your Package as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018. It is the Company's duty where it is acting as the Package Organiser to ensure that the

Passengers have been provided with all details set out here

<https://www.legislation.gov.uk/ukxi/2018/634/schedule/1/made> before the booking is made. If you have not been given sufficient information please let the Company know immediately.

2.6 More information on key rights under the Package Travel and Linked Arrangements Regulations 2018 can be found here <https://www.legislation.gov.uk/ukxi/2018/634/schedule/2/made>

3 PRICES AND SURCHARGES

3.1 The Company reserves the right to alter the published prices of any of the holidays. Passengers will be advised of the current price of the holiday that they wish to book before any contract is confirmed.

3.2 The price of the travel arrangements in this brochure was calculated using exchange rates current at the time of publishing. Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or other fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports or exchange rates mean that the price of travel arrangements may change after booking. The Company undertakes, however, that no changes to charges will be made within 30 days of departure.

3.3 The Company will absorb and the Passenger will not be charged for, any increase equivalent to up to 2% of the total holiday cost (excluding any amendment charges). The Company may, at its discretion, charge the Passenger any increase above 2%. If the increase is more than 8% of the price of their travel arrangements, Passengers will have the option of accepting a change to another holiday if there is one or cancelling and receiving a full refund of all monies paid, except for any amendment charges. If the Company is able to offer another holiday of a higher price to the original holiday booked, then the Passenger will be asked to pay the difference. If the alternative holiday is a lower price, the Passenger will be refunded the difference. Should Passengers decide to cancel their holiday under these circumstances, they must do so within 14 days of the date of the invoice for the additional charge.

3.4 Should the total cost to the Company of a Passenger's holiday fall by more than 2% due to any of the changes mentioned above then the Company will pass on to Passengers any refund due. Passengers should note that travel arrangements are not always purchased in local currency and some changes in local currency costs may have no impact on the price of Passengers' travel due to contractual and other protection in place.

3.5 All outstanding balances on onboard accounts must be settled in full before the Passenger finishes the cruise. If any Passenger fails to settle their onboard account then the Company shall be entitled to take whatever steps may be necessary to recover the monies due and shall be entitled to pass on any costs incurred in doing so.

4 SHORE EXCURSIONS

4.1 Unless stated otherwise (see section 4.4) all excursions are part of the Passengers' package holiday. The Company will at all times endeavour to appoint reputable and competent operators to supply excursions. **4.2** Passengers should be aware that they may also be subject to terms and conditions imposed by local excursion operators as well as these terms and conditions.

4.3 In the event of an excursion being cancelled, the Company will take all reasonable steps to ensure that Passengers are offered a choice of an alternative excursion.

4.4 If you request an exceptional or bespoke excursion to be arranged during your holiday that is not part of your original booking, this will not be part of your package holiday. Any exceptional or bespoke excursions booked will be subject to a separate contract with the relevant supplier providing that particular excursion or services. In this case the supplier's terms and conditions will apply and they will be responsible for the provision of the excursion. We will let you know if this is the case.

5 INSURANCE

5.1 Passengers must have travel insurance arrangements in force for the entire duration of the holiday. Details of the insurance policy (which must at a minimum cover medical charges, cancellation, curtailment, evacuation (from the vessel) and repatriation costs for not less than £5 million) must be provided at the time of booking if possible, but no later than six months prior to the scheduled date of departure or at the time of booking if bookings are made within six months of the date of departure.

5.3 The Company is not responsible for checking that Passengers have the correct level of insurance and will not be liable for any costs, howsoever arising, in excess of any travel insurance cover purchased.

6 CHANGES BY PASSENGERS

6.1 The Company will do its utmost to ensure that amendments requested by Passengers are accommodated, but the Company makes no guarantee that these requests will be met. Any change request must be made in writing by the Lead Passenger and the Company reserves the right to pass on the costs we incur from our suppliers of making any such changes as well as our administration charge. Passengers must be aware that charges associated with amendments are likely to increase nearer to the date of departure.

6.2 Additional passengers or cruises may be added to a booking at any time subject to availability. In each case a deposit (or full payment, as relevant) per additional Passenger will be required by the Company and all other booking conditions must be met before the new contract exists.

6.3 Requests for significant amendments to booking details (e.g. change of ship or sail date) received before the balance due date will be treated as a new booking. At the Company's sole discretion, the original booking will either be deemed cancelled (and be subject to the cancellation charges set out in section 7), or will be deemed amended (and be subject to any costs we incur from our suppliers for making any changes as well as an administration charge of £75 per Passenger). Any deposit paid, discount applied or promotion applicable to a booking that is cancelled or amended will only be transferred to a new booking at the Company's discretion.

6.4 For minor amendments to booking details received before the balance due date (e.g. passenger name changes) any costs we incur from our suppliers for making any changes as well as an administration charge of £30 per Passenger affected will be charged. If name changes are required to scheduled flight details, the supplier charge may be significantly more than other changes and will be quoted on request. Passengers should also be aware that

airlines may not allow transfer of Passenger names and in such cases a flight booking might need to be cancelled and rebooked, subject to availability, and at the Passenger's expense. Any non-refundable charges will be notified to you prior to booking.

6.5 Except for section 6.6, amendments after the balance due date cannot be made and you will need to cancel your booking and make a new booking for any amendments to be made.

6.6 You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving the Company notice in writing as soon as possible and no later than 7 days before departure. Both the Lead Passenger and the new Passenger are responsible for paying all costs we incur in making the transfer.

6.7 After an amendment is applied a new confirmation invoice will be issued at which point the contract will be deemed to be amended accordingly.

7 CANCELLATIONS BY PASSENGERS

7.1 A Passenger may cancel a booking at any time. Cancellation will take effect when the Company has received written notice of cancellation signed by the Lead Passenger. Since we incur costs in cancelling your holiday you will have to pay cancellation charges as follows:

Period before departure within which the passenger Company receives notice	Cancellation charge per
After payment of any deposit	Loss of deposit + non refundable charges (if applicable)
112 to 60 days before departure	60% of invoiced charge
59 to 29 days before departure	90% of invoiced charge
28 days before departure up to the departure date	100% of invoiced charge

7.2 If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

7.3 A Passenger will not have a right to exclusive occupancy of a cabin with two or more berths unless any applicable single occupancy premium has been paid. In the event of a Passenger becoming a single occupant of such a cabin due to a cancellation, he/she will become liable to pay any applicable single occupancy premium. Passengers are advised that certain reasons for cancellation are covered by their travel insurance.

7.4 You can cancel your booking without paying cancellation charges if the performance of your holiday, or the carriage of passengers to your destination is significantly affected by unavoidable and extraordinary circumstances, see section 9. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. The Company will observe advice provided by the UK Foreign & Commonwealth Office.

8 CHANGES BY THE COMPANY

8.1 It is a term of your booking that the Company is able to make changes to any aspect of your booking. If the change is insignificant, the Company will ensure that you are notified

about it. Examples of insignificant changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers.

8.2 If the majority of ports that the Company aims to visit during any one cruise have to be changed on Foreign Office advice before the cruise commences, the Company undertakes to offer Passengers an alternative cruise or refund of the cost of their cruise in full less any administration charges paid.

8.3 The Company and the Master of the ship are unable to guarantee that the ship will call at every advertised port or follow every part of the advertised route. They will at all times endeavour to maintain the advertised programme but reserve the right at their sole discretion to make any alternations they deem necessary.

8.4 The Company reserves the right at its sole and absolute discretion to use a substitute ship of similar standard to the original ship should it prove necessary to do so.

8.5 In addition to the rights of the Company, Aircraft and Ship's Captains always have the right at their absolute discretion to vary any planned routing without prior notice or consultation if they deem it necessary to do so in the interests of safety.

8.6 If for any reason details of a holiday have to be altered before departure the Company will notify the Lead Passenger as soon as possible.

8.7 The Company will not be held responsible for, nor have liability in respect of, delays caused by third parties during passage through sea areas controlled by vessel traffic schemes, canals, rivers or any other navigable waterways.

8.8 If the Company is constrained by circumstances beyond its control to alter significantly any of the main characteristics of the travel services that make up your package you will have the following rights: (1) accept the change; or (2) have a refund of all monies paid; or (3) accept an alternative holiday, where the Company offers one (any price difference if the alternative is of a lower value will be refunded, any price difference if the alternative is of a higher value will be payable by you). The Company will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to the Company within the timescale given your booking may be cancelled.

8.9 If you choose to accept a refund the Company will pay compensation as detailed below except where the significant change is due to unavoidable and extraordinary circumstances (as per section 9.1)

The compensation the Company offers does not exclude you from claiming more if you are entitled to do so.

Period before departure in which we notify you	Amount you will receive from us
More than 70 days	NIL
30 - 70 days	£10 per person
15 - 29 days	£20 per person
14 days or less	£30 per person

9 CANCELLATION BY THE COMPANY

9.1 The Company reserves the right at its sole and absolute discretion at any time to cancel, postpone or alter without prior notice or consultation any cruise in whole or in part. The

Hebridean Island Cruises Limited Conditions of Business - continued

Company will not cancel less than 17 weeks before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the holiday to go ahead hasn't been reached in accordance with section 9.2. Unavoidable and extraordinary circumstances means a situation beyond the Company's control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

9.2 If your holiday is cancelled in accordance with sections 9.1 above you can either have a refund of all monies paid (less any administration charges) or accept an alternative holiday of comparable standard from us if the Company offers one and the Company will refund any price difference if the alternative is of a lower value (which must be accepted in writing within 14 days of the offer being made). Any alternative holiday selected that is of a higher value than the original one, the difference will be payable by you.

9.3 If, for any reasons under clause 9.1, the Company cancels a cruise after the scheduled departure date, it will return all Passengers as soon as practicable to the UK and make a proportional refund for any unused services, less any administration charges paid and any nonrecoverable expenses incurred.

9.5 In the event a refund is paid to you, the Company will pay compensation as detailed in section 8.9 above except where the cancellation is due to unavoidable and extraordinary circumstances (see section 9.1). The compensation that the Company offers does not exclude you from claiming more if you are entitled to do so.

10 MEDICAL, IMPAIRED MOBILITY AND OTHER CONDUCT

10.1 Passengers with disabilities or impaired mobility are required to advise the Company of full details of the extent of their disabilities and/or impaired mobility before booking (including requirements relating to accommodation, seating, required services and/or the need to bring medical equipment) so that the Company may advise Passengers on the suitability of any particular holiday. If the Company does not deem the holiday suitable to the Passenger's needs the Company shall, where possible, offer an acceptable alternative. Acting reasonably, if the Company is unable to properly accommodate your needs, it will not confirm your booking and/or if you did not give us full details at the time of booking, the Company will treat it as cancelled by you when the Company becomes aware of these details. We reserve the right to refuse embarkation in the event that we reasonably believe that an individual is not medically fit to travel or on the grounds of safety.

10.2 The Company reserves the right at any time to require any Passenger to produce medical evidence of fitness to travel including the submission of any required medical certificates.

10.3 Any Passenger boarding a ship at initial embarkation who has not filled in the required pre-boarding health declaration must inform the Company of any sickness and/or diarrhoea experienced less than 48 hours prior to embarkation. In the interest of Passenger's safety the Company reserves the right at its discretion, to refuse boarding. In such circumstances the Company shall not be liable to pay any compensation, nor shall Passengers

have any further claim against the Company.

10.3 Passengers affected by a disability or medical condition must be self-sufficient or travel with a companion (at the Passenger's or companion's own cost) who can provide the necessary assistance at all times. At the point of embarkation, the Company reserves the right to refuse passage to any Passenger who had failed to notify the Company at the time of booking of any disabilities or the need for assistance and at least 48 hours before arrival or who, in the opinion of the Company is unfit to travel or who may constitute a danger to themselves or others whilst on board. Under those circumstances where no notice has been given Passengers will receive no refund of the cost of any part of the unused cruise package.

10.4 The Company will endeavour to carry Passengers of limited mobility if it has been notified of such limitations at the time of booking (and has been informed of any deterioration in condition or new conditions between booking and travelling) and the Company has agreed that the holiday is suitable taking into account all of the Passenger's medical needs.

10.5 Whilst the Company makes every effort to accommodate all Passengers' needs, Passengers using wheelchairs may have restricted access in certain areas of the ship due to a lack of lifts and may be unable to go ashore in certain ports, particularly those that require the use of tenders. Specific information can be provided prior to booking for particular holidays and ports.

10.6 The Company does not accept any responsibility for Passengers unable to travel, or who incur any other loss because they fail to comply with any health formalities. The Company takes no responsibility for Passengers denied embarkation and/or disembarkation on medical grounds. Cancellation of any part of the holiday that arises due to health requirements will be subject to cancellation charges as set out in section 7.

10.7 Any cost or expense reasonably incurred by the Company for or on behalf of the Passenger in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by the Passenger to the Company irrespective of whether the sum is covered by the Passenger's travel insurance arrangements.

10.8 Unless approved by the Company in writing prior to departure, Passengers may not bring on board any controlled substances.

10.9 Passengers may not bring on board any prohibited substances, any animals or any goods of a flammable or dangerous nature. Doing so will render the passenger strictly liable to the Company for any injury, loss, damage or expense suffered by the Company as a result. The Passenger will also be personally liable for any statutory penalties.

10.10 Passengers are required at all times to follow the instructions of employees and crew regarding the use of ship's equipment (including hand sanitisers) and general behaviour whilst on board and the Company will not be responsible for any consequential injury, illness, financial or other loss incurred by Passengers if they fail to comply with the instructions they are given.

10.11 The Master (or any employee or member of the crew authorised by the Master) will be entitled to search the cabin and/or personal luggage of any Passenger suspected of being in

breach of these clauses. In addition, any employee or crew member will be entitled to enter a Passenger's cabin in order to carry out an inspection, or to undertake cleaning, maintenance or repair work.

10.12 The Company has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide and under such circumstances the Company will offer the Passenger no refund of any part of the cost of their unused cruise package.

10.13 If it appears that a Passenger's conduct, behaviour or health has or is likely to endanger the Passenger's own health or the health, safety or enjoyment of any other Passenger or crew or employee, or makes the Company liable for any significant unforeseen costs including medical treatment or repatriation, the Company and/or the Master reserve the right to take appropriate action and make appropriate charges. Actions may include disembarkation, confinement to a particular cabin or confinement to a hospital or similar institution at any port. If, under the terms of this clause, the Passenger's cruise is terminated the Company will offer the Passenger no refund for any unused part of their cruise package nor will the Company be liable for the cost of repatriating the Passenger.

10.14 The Company may invite various affinity groups of people with shared interests who choose to travel together onto a cruise. The Company does not envisage that this will materially affect the normal day to day operation of the ship but Passengers must accept that there may be occasions when certain facilities are unavailable whilst these groups are on board.

10.15 Should any Passenger have the misfortune to suffer illness, injury or death during the period of the cruise arising out of an activity that does not form part of the arrangement made by the Company, the Company will, where appropriate, provide any assistance it can to the affected Passenger, such assistance being limited to a maximum cost incurred by the Company of £5,000 per cabin.

11 COMPLAINTS

Any Passenger who encounters a problem during a cruise must immediately report it to the Chief Purser or a senior member of the crew on the ship and ensure that the issue is recorded in the ship's log together with any action taken to resolve it. If the matter cannot be resolved during the cruise, and the Passenger wishes to pursue a complaint, the Passenger must write to the Company's Customer Services Department at Kintail House, Carleton New Road, Skipton, North Yorkshire, BD23 2DE, within 28 days of final disembarkation.

12 CONDITIONS OF CARRIAGE BY SEA

12.1 Travel on board the ship is subject to the shipping company's Conditions of Carriage some of which limit or exclude liability in accordance with international conventions. Copies of these conditions will be sent to Passengers with their travel documentation but they can be provided in advance upon request. They are also available on board the ship.

12.2 If for any reason despite the above paragraph the Company would be otherwise liable in connection with carriage by sea the provisions of the Athens Convention relating to the carriage of Passengers and their luggage by sea 1974 ("the Athens Convention") and any

modification thereof which may be in force at the time, may be applicable to the contract. The Company draws each Passenger's attention to the fact that the Athens Convention in most cases limits the carrier's liability for death or personal injury or loss of or damage to luggage and makes special provision for valuables. The Athens Convention presumes that luggage has been delivered undamaged unless written notice is given to the carrier before or at the time of disembarkation or re-delivery or from the time when such re-delivery should have taken place. If and in so far as the Athens Convention is applicable to the contract, the Company shall be entitled to the benefit of all limitations, rights and immunities conferred by the Athens Convention. Any damages payable by the Company up to the Athens Convention Limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention.

12.3 Where a cruise is performed on a ship not owned by the Company, Passengers agree that the Company shall at all times nevertheless be deemed a ship owner for the purposes of any relevant laws in force in any relevant jurisdiction and therefore be entitled to any limit to its liability.

13 THE COMPANY'S LIABILITY TO YOU

13.1 You must inform the Company without undue delay of any failure to perform or improper performance of the travel services included in your package. If any of the travel services included in your package are not performed in accordance with the contract, or are improperly performed, by the Company or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

13.2 The Company's liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. The Company's liability will also be limited in accordance with and/or in an identical manner to

a) The contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking; and

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. The Company is to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

13.3 You can ask for copies of the travel service contractual terms, or the international

conventions, from [ENTER DETAILS]. Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from the Company. Your right to a refund and/or compensation from the Company is set out in these booking conditions. If any payments to you are due from the Company, any payment made to you by the airline or any other service provider will be deducted.

13.4 If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, the Company will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified the Company of these needs at least 48 hours before the start of your holiday.

13.5 This entire section 13 does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

14 GUIDES AND GUEST SPEAKERS

14.1 Independent contractors retained by the Company, including but not limited to lecturers, guides, guest personalities, cruise hosts and entertainers are subject to change and/or cancellation without notice. The Company also retains the right to change any member of ship's crew previously advertised or disclosed (e.g. the ship's Master) without notice.

15 FINANCIAL PROTECTION

15.1 For flight-based holidays this is through our Air Travel Organiser's Licence number 11249 issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the service listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

15.2 If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the

travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

15.3 When you buy a package holiday that doesn't include a flight, protection is provided by way of an independently administered trust account held by PT Trustees Limited of 2nd Floor, Nucleus House, 2 Lower Mortlake Road, Richmond, Surrey, TW9 2JA; email: info@pttrustees.com; tel: 0208 878 8490; <https://pttrustees.com/>. All funds paid to the Company for non-ATOL flight packages are covered in accordance with The Package Travel and Linked Travel Arrangements Regulations 2018 by means of this trust account. All customer funds paid to the Company remain fully trust protected and cannot be released to the Company until after you have completed your cruise/holiday.

GENERAL INFORMATION

Joining Information

Guests are required to confirm their joining arrangements in advance of travel on the pre cruise questionnaire which will be sent with your final invoice.

Embarkation/Disembarkation

Voyages variously commence (or alternatively end) at Inverness, Oban, Kyle of Lochalsh or Fort Augustus, with embarkation at 16:00 and disembarkation after breakfast.

Courtesy Transfer Service

A courtesy transfer service is provided at pre-determined times from / to select pick up and drop off points depending on the embarkation and disembarkation ports for each cruise.

Exact timings for the courtesy transfer will be provided approximately 20 weeks prior to departure.

The collection and drop off points are:

Embarkation Port	The Coach Collects from:
Oban	Glasgow Central Station & Glasgow International Airport
Inverness	Inverness Airport & Inverness Bus Station
Kyle of Lochalsh	Inverness Airport & Inverness Bus Station
Fort Augustus	Inverness Airport & Inverness Bus Station

Disembarkation Port The Coach Drops off at:

Oban	Glasgow International Airport & Glasgow Central Station
Inverness	Inverness Bus Station and Inverness Airport
Kyle of Lochalsh	Inverness Bus Station and Inverness Airport
Fort Augustus	Inverness Bus Station and Inverness Airport

Car Parking

Inverness - City Centre - Parking is available at The Old Town Rose Street Multi Storey Car Park. Sat Nav Postcode: IV1 1NQ. This car park is conveniently located adjacent to the bus station from where the courtesy transfer departs. Please enquire for further details and current charges.

For cruises which commence or end in Oban, secure car parking is available in Oban with transfers provided to or from the port of embarkation or disembarkation.

Shipboard Information

Access: Access to the vessel, whilst on the Caledonian Canal, is via a lowered stepped gangway, and a ramp gangway whilst out at sea. Internally, there are two stairways each of 11 steps that inter-connect each deck level - all have a handrail. There is no lift on board and therefore, the ship is not suitable for guests with severe mobility impairment. Guests with limited mobility can be accommodated provided they are accompanied by an assisting companion.

Air Conditioning/Heating: *Lord of the Highlands* is both air-conditioned and heated as and when appropriate throughout the voyage. Cabins have individual controls to regulate the temperature.

Children: We regret that children under the age of 12 cannot be accommodated.

Communication: Mobile phones are in range for most of the voyage(s), but please note some blind spots do exist, particularly in the remote lochs and islands. Mobile phones should be switched off in public rooms. Wi-Fi access is available.

Daily Programme: The following day's daily 'activity programme' - comprising the intended navigation to be undertaken, any excursion activities, timings as well as other pertinent and interesting information - is placed in individual cabins each evening.

Dietary Requests: Most of the usual dietary requests can be arranged providing prior notification is made. However, diets that require specific or particular religious observance cannot be accommodated.

Dress Code: Dress is generally smart casual, with perhaps a jacket worn for dinner. Extra efforts are normally made for the welcome and farewell gala dinners. Black Tie is not necessary.

Electrical Current: Voltage on board is 220/240 with British sockets.

En-suite: Towels and toiletries are provided in the en-suite shower room, including shampoo, conditioner, shower gel, soap and a shower cap.

Gratuities: Hebridean operates a strict 'no-tipping' policy.

Hairdryers: Hairdryers are located in each cabin.

Laundry: Due to restrictions on space there are no dry (or wet) cleaning facilities on board. An iron and ironing board is available on request.

Library: A small selection of games and reference books is available in the lounge/bar area.

Luggage Storage: Suitcases can be stowed in the compartments provided under the beds.

Medical Assistance: Since *Lord of the Highlands* is never more than a few hours away from port, and most times within a few minutes, medical assistance can be arranged ashore.

Caledonian Restaurant: The single sitting Caledonian Restaurant provides for open seating, with the guideline meal times being - 08:00 till 09:30 for buffet breakfast, 12:30 lunch and 19:30 dinner. Times do vary on occasions, according to the departure and return times of excursions, and when so varied are indicated in the Daily Programme notes. For early risers, complimentary hot beverages are available in the bar on a self-service basis - as well as throughout the day.

Safety: At the beginning of each voyage, the Master will conduct a safety briefing indicating the emergency procedures and facilities on board. Special care should be taken not to embark or disembark the vessel whilst in the locks. Guests should note that the companionway decks around the exterior of the vessel are principally designed for ease of access, as well as more generally for manoeuvring the vessel. Whilst berthing or navigating through the locks guests should not access these areas since they could, in certain circumstances, represent a hazard given the constant crew movements along the vessel's length, and the stowing of fenders etc. Guests should, at all times, avoid those areas which specifically state for 'Crew Only'.

Smoking: The ship operates a non-smoking policy in all of the interior areas, including cabins. Smoking is restricted to certain exterior deck spaces and private balconies only.

Satellite TV Channels: The vessel is equipped to receive a limited number of satellite TV channels which are available in each cabin and certain public areas.

Valuables: A safe deposit box is located inside the wardrobe of each cabin.

Windows and Portholes: For security these cannot be opened.



HEBRIDEAN PRINCESS



THE UNIQUE AND ELEGANT WAY TO CRUISE

- Multi award-winning cruise ship
- Delightful itineraries including themed cruises such as gardens, walking, golf, wildlife, food and drink
- Timeless elegance and a Country House atmosphere
- A maximum of 50 guests
- A guest to crew ratio of almost 1 to 1
- Genuinely fully-inclusive cruise fares
- Fine dining with locally sourced produce
- Individually designed double and single cabins
- Knowledgeable and experienced guides



2022 CRUISE DIRECTORY FEATURING

The Highlands and Islands of Scotland, England, Northern Ireland, Eire, Wales, Isle of Man, The Channel Islands, The Isles of Scilly, Northern France and Belgium

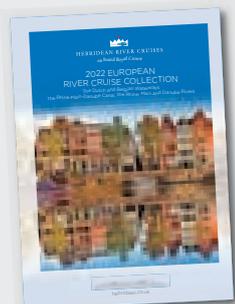


HEBRIDEAN RIVER CRUISES



THE RELAXING WAY TO CRUISE

- European river cruises with revered Hebridean standards on board the 1930's style river cruiser *Royal Crown*
- A maximum of 70 guests
- Meticulously planned itineraries
- Genuinely fully-inclusive cruise fares
- Fine dining restaurant
- Dedicated allocation of single cabins
- Accompanied group travel arrangements from the UK
- Enriching guest speaker programme



2022 EUROPEAN RIVER CRUISE COLLECTION FEATURING

The Dutch and Belgian Waterways, the Rhine-Main-Danube Canal, the Rhine, Main and Danube Rivers

To request your brochure and find out more please call **01756 704704**, email **reservations@hebridean.co.uk** or visit **www.hebridean.co.uk**
Alternatively, contact your preferred travel agent or cruise specialist.



2022 LORD of the HIGHLANDS CRUISE Calendar

SPRING

				page
April				
8th	A Taste of the Highlands	Oban to Oban	5 nights	14-15
13th	Scottish Temptations	Oban to Inverness	5 nights	16-17
18th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
25th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
May				
2nd	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
9th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
16th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
23rd	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
30th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21

SUMMER

June				
6th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
13th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
20th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
27th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
July				
4th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
11th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
18th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
25th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
August				
1st	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
8th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
15th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
22nd	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
29th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25

AUTUMN

September				
5th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
12th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
19th	Highland Waterways Discovery	Inverness to Kyle of Lochalsh	7 nights	18-21
26th	Caledonian Canal Explorer	Kyle of Lochalsh to Inverness	7 nights	22-25
October				
3rd	Highland Gems	Inverness to Oban	5 nights	26-27
8th	Scenic Scotland	Oban to Fort Augustus	5 nights	28-29
13th	Caledonian Tapestry	Fort Augustus to Oban	5 nights	30-31
18th	Scottish Temptations	Oban to Inverness	5 nights	16-17

Answering your queries and making your reservation

Our reservations staff are available to help you from Monday to Friday 9.00am to 5.00pm. They can give detailed information on all aspects, including the itineraries, cabins, food and travel arrangements to and from the ship.

CONTACT:

Telephone: 01756 704704

Email: reservations@hebridean.co.uk

Website: www.hebridean.co.uk

Alternatively, contact your preferred travel agent or cruise specialist.



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HEBRIDEAN ISLAND CRUISES

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