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COVID-19 Emergency Operations Center

LOS ANGELES COUNTY UPDATE

July 13, 2020

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HEALTH OFFICER ORDER, PRICE GOUGING CRACKDOWN, GREAT PLATES DELIVERED EXTENDED, DISASTER HELP CENTER UPDATES, AND INCIDENT REPORT

The County of Los Angeles is regularly updating resources on COVID-19 and offers today's update in an effort to keep you and yours informed. Please share the following up-to-date information:

County Health Officer Order Updated to Reflect State Modifications

EFFECTIVE JULY 13

The following sectors must stop indoor operations as ordered by the State:

 **Gyms & fitness centers**

 **Personal care services: nail, massage, tattoo**

 **Offices of non-critical sectors**

 **Hair salons & barbershops**

 **Places of worship**

 **Indoor malls**



LA County Roadmap to Recovery




covid19.lacounty.gov

Effective today, Los Angeles County will stop certain sector operations as ordered by the State. Closures include: all personal care services - including nail salons; massage & tattoo parlors; hair salons & barbershops; places of worship; gyms and fitness centers; offices of non-critical sectors; indoor malls and all indoor protests until further notice.

Price Gouging Crackdown



LA County has approved an [urgency ordinance](#) to strengthen protections for County consumers and small businesses, and to crack down on [price gouging](#) during the COVID-19 pandemic and other emergencies. Effective immediately, the ordinance authorizes the filing of civil actions against price gougers and imposes a civil penalty of up to \$10,000 per violation.

If you've seen examples of price gouging in your community or online, report it to LA County's Department of Business and Consumer Affairs (DCBA) counselors.

To file a complaint online visit stoppricegouging.dcba.lacounty.gov. You can also call (800) 593-8222 to speak to one of our consumer counselors directly.

Great Plates Delivered Program Extended



Great news, Great Plates Delivered has been extended until August 9th. There's an easy way to help a local senior or business in your community. Through L.A. County's Great Plates Delivered Program you can help provide an eligible senior with three (3) home-delivered meals a day.

Seniors over 65, seniors 60-64 years of age who have been diagnosed or exposed to COVID-19 or those at high-risk for COVID-19 may qualify. When you help a senior connect to Great Plates Delivered you're also helping your local restaurant, hospitality and transportation community get back to work.

If you know a senior who may be in need of meal assistance, let them know it's not too late for them to apply for the County's Great Plates Delivered Program. To learn more or apply for meal assistance, [click here](#).

Have You Visited Our Disaster Help Center Recently?



If you haven't paid [LA County's Disaster Help Center](#) a visit recently, you may want to check it out. The Center is regularly updating its content to keep up with the evolving COVID-19 conditions of LA County. It can help:

- **Business owners** navigate emergency loan applications and help individuals that were recently laid off due to this emergency;
- **Workers** with wage complaints, job searches, unemployment and industry resources;
- **Non-profits** access grants and emergency loans, by providing eligibility criteria, costs, and details for each; and
- **Tenants/Landlords** keep up with the latest information on the County's Rent Stabilization Ordinance, eviction moratorium, rent resolution, or foreclosure avoidance, to name a few.

Disaster Help Center counselors are available weekdays (8:30 a.m. to 5:30 p.m.) and Saturdays (10:00 a.m. to 3:00 p.m.). Get the help you need by connecting with the Disaster Help Center today:

- **Call** (833) 238-4450
- **Visit** LACountyHelpCenter.org
- **E-mail** DisasterHelpCenter@lacounty.gov
- **Follow** @LACHelpCenter on [Twitter](#), [Facebook](#), or [Instagram](#) for the latest!

For Our Ancestors. For Our Families. For Our Future.

In response to the continued rise of confirmed Coronavirus cases and hospitalizations across Los Angeles County, the Los Angeles City/County Native American Indian Commission (LANAIC), in collaboration with local American Indian and Alaska Native (AIAN) community-based organizations and LA City Councilmember Mitch O'Farrell (CD-13), has launched a



video PSA to provide critical messaging to Los Angeles' AIAN community. [Click here to watch the PSA.](#)

The one-minute PSA focuses on encouraging one of LA's highest risk and under-counted communities to continue to utilize best health and safety practices throughout the COVID-19 pandemic. *"For Our Ancestors. For Our Families. For Our Future,"* the tagline of the PSA, serves as a reminder and powerful call to action for community members to continue to leverage their collective strength and resiliency during this crisis.

Incident Report

Our daily report is a high-level summary of L.A. County Emergency Operations Center's response to the COVID-19 health emergency. [Click here](#) to view.

COVID-19 Digital Communications Guide & Toolkit

[View](#) our updated COVID-19 Digital Communications Guide, and get tips on Best Practices, Do's and Don'ts, Key Messaging, and our Social Media Toolkit - with multi-lingual graphics and messages like the ones seen below.

Access our Social Media Toolkit [here](#).

Understanding the symptoms of COVID-19 can help you, and others around you, know when to self-isolate or seek medical care.

Armenian: COVID-19-ի ախտանիշներն հասկանալը կարող է օգնել Ձեզ և Ձեր շրջապատի մարդկանց իմանալ, թե երբ է պետք ինքնամեկուսանալ կամ բուժօգնություն խնդրել:



S Chinese: 了解COVID-19的症状可以帮助你和你周围的人知道何时自我隔离或就医。

Korean: COVID-19의 증상을 이해하면 자신과 주변 사람들에게 도움이 됩니다. 자가격리할 때와 진료를 받아야 할 때를 이해하십시오.

Spanish: Entender los síntomas de COVID-19 te puede ayudar a ti y a otros a tu alrededor a saber cuándo aislarse o buscar cuidado médico.

Additional Resources

The County of Los Angeles appreciates your continued partnership in responding to COVID-19 questions and needs of residents. For additional information, please visit:

- County of Los Angeles: covid19.lacounty.gov
- County of Los Angeles Public Health: publichealth.lacounty.gov
- California Department of Public Health: cdph.ca.gov
- Centers for Disease Control and Prevention: cdc.gov
- Los Angeles County residents can also call 2-1-1