



LOS ANGELES COUNTY
**CONSUMER &
BUSINESS AFFAIRS**

Thursday, October 8, 2020

Free WiFi Locator Tool Available in L.A. County!

L.A. County knows how important internet access is in the digital age. With an ongoing pandemic, more people are working and attending school virtually. We also understand that not everyone has affordable, reliable internet access available to them.

That's why the County has created a Free WiFi locator to help you get connected! Make sure to share this with your community to help them access this important service.

[Find Free WiFi Here](#)



findwifi.lacounty.gov



Internet access is key to schools' online learning programs and is the gateway that connects members of the public who are in need of Federal, State, and local emergency information and resources.

The Los Angeles County WiFi Locator tool, in partnership with 211 LA County, gives LA County residents a free tool to help find internet access.



1. VISIT
findwifi.lacounty.gov

or

DIAL
211

2. SEARCH
for internet related
services based
on your physical
address



FIND

- internet resources for **students**
- **free County WiFi** spots
- **Internet provider** contact info
- **Mobile** internet providers



The interactive map shows WiFi locations throughout LA County; however, we cannot guarantee accessibility or functionality. Some businesses on this map may not provide free, publicly accessible WiFi.



WiFi-nder

Locate and access free WiFi
internet spots throughout
LA County by visiting
findwifi.lacounty.gov

For more information contact: findwifi@lacounty.gov

Ready to rock the vote? Make a plan today!

Election day is fast approaching. All registered voters in L.A. County have been mailed a Vote by Mail ballot to ensure voters have safe and accessible voting options during the pandemic.

You have three voting options:

- Return by mail - no postage required
- Return at any [Drop Box near you](#)
- Vote in person - bring mail-in ballot

Decide On A Voting Plan Today!

The infographic is set against an orange background. On the left, a 'Vote by Mail PACKAGE' is shown, including an 'Official Ballot', a 'List of Drop boxes', a 'Return Envelope', and an 'I VOTED' sticker. A red banner at the bottom of the package says 'Vote by Mail PACKAGE'. To the right, a red box contains the title 'How to Return your Vote by Mail Ballot in L.A. County'. Below this, two columns describe return methods. The first column, 'Vote by Mail Ballot Drop Box', states there are 400 safe and secure drop boxes throughout the county and shows a yellow checkmark icon over a ballot drop box. The second column, 'By Mail', instructs to return the ballot early and that all ballots must be postmarked by Election Day, accompanied by an illustration of a post office. At the bottom right, a red banner states 'NO POSTAGE REQUIRED'.

How to Return your Vote by Mail Ballot in L.A. County

Vote by Mail Ballot Drop Box

There are 400 safe and secure drop boxes throughout the County

By Mail

Return your ballot early!

All ballots must be postmarked by Election Day

NO POSTAGE REQUIRED

Reminder: Report Price Gouging

We want to remind consumers to watch out for price gouging during emergencies.

Reporting price gouging has never been easier!

Submit your report at stoppricegouging.dcba.lacounty.gov or call (800) 593-8222.

WHEN A DISASTER STRIKES DON'T GET OVERCHARGED

If the government declares an emergency, increasing the price of goods and services **10%** or more may be price gouging.



1 BE AWARE

Price gouging is a crime.

After a disaster, price increases can occur at grocery stores, gasoline stations, housing, emergency and medical supply stores, and construction or repair services.

2 IDENTIFY

If you think a store or service provider is committing price gouging, compare prices prior to the state of emergency and in areas not affected by the disaster.

Consumers are protected from a price increase of 10% or more for 30 days on goods and services and for 180 days on contractor-related services. Keep detailed records of purchases you make during a declared emergency.

3 REPORT

If you believe you were a victim of price gouging, contact our department to file a complaint by calling (800) 593-8222 or visit us online at dcba.lacounty.gov.



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Stay Housed L.A. - We're here to help you!

The Los Angeles County Board of Supervisors launched **Stay Housed L.A. County**, a countywide initiative to provide legal assistance and support for tenants facing eviction amid the COVID-19 pandemic.

[Stay Housed L.A. County](#) is a partnership between the County of Los Angeles and local community and legal services providers.



Together, we provide the residents of Los Angeles County, from Lancaster to Long Beach, with information and resources to keep people in their homes.

Virtual [Know Your Rights workshops](#) will also be offered by participating community organizations to provide L.A. County residents with critical information about permanent and emergency tenant protections that can help tenants facing eviction or other challenges related to their rental housing. Community organizations will provide targeted ongoing support to help tenants with case management support.

Contact our rent counselors for more info:

- (833) 223-RENT (7368)
- rent@dcba.lacounty.gov

[Learn More](#)

Did you get your stimulus payment?

If you haven't seen your money, you can check the status of your payment on the [IRS website](#). Most people over 18 who make less than \$99,000 got a stimulus check of at least \$1,200.

Remember, this money is yours:

- It's not taxable. You won't need to pay it back.
- It won't impact your benefits, or immigration status.
- There's no late filing penalty if you don't owe taxes.



It's simple to claim your stimulus payment if you haven't already received it. Simply file your income taxes or use the [Non-Filer Tool](#) at IRS.gov. The deadline to claim your stimulus check without filing taxes is **October 15th**. People who miss this deadline can also file a 2020 tax return next year to receive the payment in 2021.

For answers to your stimulus payment questions, call the United Way's dedicated **Economic Impact Payment Helpline** at (844) 322-3639 or see the new guide from the [Consumer Financial Protection Bureau](#).

Contact Tracing: Learn What to Expect

The County's Department of [Public Health](#) is contacting everyone that tested positive for COVID-19 to collect potentially life-saving information. All answers are always fully confidential.

There are some scammers posing as contact tracers to get your personal identifying info, such as social security numbers, or financial info like your bank account number. If someone poses as a contact tracer and asks for this personal info **HANG UP** immediately!

[Learn More](#)

CASE INVESTIGATION AND HOW IT WORKS

IF YOU TEST POSITIVE FOR COVID-19

DO YOUR PART BY ANSWERING A FEW SIMPLE QUESTIONS WHEN PUBLIC HEALTH CALLS.

THIS IS CONFIDENTIAL.



Public Health will ask about:

- The places you have been
- The people you have been around while infectious
- Those you have been in contact with for longer than 15 minutes, up to 48 hours before you had symptoms
- Public Health will notify those people about their exposure to the virus – we will not tell them about you

For more information, visit: publichealth.lacounty.gov/coronavirus



2020 Census: More People Counted = More Funding for L.A. Residents

Did you know that census data helps determine funding for critical services -- like support for small businesses and protections for renters?

By responding to the census, you can help make sure the programs you care about get federal funding. Go to www.my2020census.gov to complete your census form today.

WHAT IS THE CENSUS?

The census happens once every 10 years.

EVERYONE living in the United States is counted. Age, race, immigration status or ZIP code do not matter. Everyone who lives with you counts, including babies and relatives.

TIME IS RUNNING OUT

Unless more people respond, our communities won't get the funding we need for schools and to help fight the coronavirus.

COMPLETING THE CENSUS IS SAFE & EASY

It only takes 10 minutes to complete the census form safely from your home.

Under federal law, your responses are kept private and won't be shared with your landlord or the government.

Help ensure a vibrant future for Los Angeles residents.

Fill out the census today at my2020census.gov or call 1-844-330-2020!



County of Los Angeles Department of Consumer and Business Affairs

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