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COVID-19 Emergency Operations Center LOS ANGELES COUNTY UPDATE

May 19, 2020

Contact:

Los Angeles County Joint Information Center - COVID-19

pio@ceooem.lacounty.gov

GUIDANCE FOR RETAIL BUSINESS OWNERS & INCIDENT REPORT

The County of Los Angeles is regularly updating resources on COVID-19 and offers today's update in an effort to keep you and yours informed. Please share the following up-to-date information:

Calling All Retailers!



LA County wants to guide you and your businesses as you embark on the Road to Recovery. In order to boost the local economy, and maintain the public's safety during the COVID-19 health crisis, LA County's Health Inspectors are making their rounds to ensure businesses (like yours) are in compliance with our Health Officer Order.

If you're a retail business owner, these are the 5 areas our Inspectors will cover:

- (1) Workplace policies and practices to protect employee health
- (2) Measures to ensure physical distancing
- (3) Measures to ensure infection control
- (4) Communication with employees and the public
- (5) Measures to ensure equitable access to critical services

Make sure you're compliant, by following our full checklist [here](#).

To help you protect employees and customers, alike, we've also created signs. These are ready to be posted on-site, to remind everyone how they can protect themselves (and others) from COVID-19. Here's an example:

CURBSIDE PICKUP ONLY



Protect Yourself and Others from

COVID-19

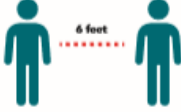




Customers may not enter the store.



Preorder and prepay by phone or internet, if possible.



Stay 6 feet away from other customers and staff as much as possible.



Stay home if you are sick with a cough or fever.



Use cloth face covering while you are here.

Businesses maintain the right to refuse service to non-compliant customers.

Customers failing to comply may be asked to leave by management and/or reported to law enforcement.



Clean your hands with soap and water or hand sanitizer after contact with frequently touched surfaces.

www.publichealth.lacounty.gov/coronavirus
3-5-20



COUNTY OF LOS ANGELES
Public Health



You can download our:

- "Curbside Pickup Only"
- "Please Stay Away if You're Sick"
- "Please Stay 6 Feet Away"
- "Wear a Cloth Face Covering" posters [here](#).

If you still have questions on compliance, call LA County's Department of Public Health at (888) 700-9995 or visit our DPH [website](#) for more information.

Incident Report

Our daily report is a high level summary of L.A. County Emergency Operations Center's response to the COVID-19 health emergency. [Click here](#) to view.

COVID-19 Digital Communications Guide & Toolkit

[View](#) our updated COVID-19 Digital Communications Guide, and get tips on Best Practices, Do's and Don'ts, Key Messaging, and our Social Media Toolkit - with multi-lingual graphics and messages like the ones seen below.

Access our Social Media Toolkit [here](#).

Let's continue to work together and help one another to slow the spread of the virus. Join us and protect people who are most vulnerable. Bring your own mask. #BYOM
More information about mask and face coverings at <https://covid19.lacounty.gov/byom/>



Chinese: 讓我們繼續共同努力，互相幫助，減慢病毒的傳播速度。加入我們，保護最脆弱的群眾。帶上自己的口罩。#BYOM
有關口罩和面罩的更多信息，請瀏覽 <https://covid19.lacounty.gov/byom/>

Korean: 계속해서 함께 하고 서로를 도와 바이러스 확산을 늦추십시오. 우리와 함께 가장 취약한 사람들을 보호하십시오. 자신의 마스크를 챙기십시오. #BYOM
마스크 및 얼굴 가리개에 대한 자세한 내용은 <https://covid19.lacounty.gov/byom/>을 참조하십시오.

Spanish: Sigamos trabajando juntos y ayudándonos unos a otros para disminuir la propagación del virus. Únete a nosotros y protege a las personas más vulnerables. Trae tu propia máscara. #BYOM
Más información sobre máscaras y coberturas faciales en <https://covid19.lacounty.gov/byom/>

Additional Resources

The County of Los Angeles appreciates your continued partnership in responding to COVID-19 questions and needs of residents. For additional information, please visit:

- County of Los Angeles: covid19.lacounty.gov
- County of Los Angeles Public Health: publichealth.lacounty.gov
- California Department of Public Health: cdph.ca.gov

- Centers for Disease Control and Prevention: [cdc.gov](https://www.cdc.gov)
- Los Angeles County residents can also call 2-1-1