Laptop ConneCT Program

West Hartford Public Library

The Connecticut State Library and Department of Energy & Environmental Protection (DEEP) are partnering with Connecticut libraries to launch Laptop ConneCT, an initiative that provides eligible Connecticut residents with a laptop for long-term use.

West Hartford Public Library will loan a limited number of laptops for a 6-month pilot period, after which loans *may* be extended.

Who Can Apply

Applicants must meet <u>all</u> the following criteria:

- Are a resident of West Hartford.
- Are at least 18 years old (An adult may also receive a laptop on behalf of a minor in their household. No household may receive more than two laptops.)
- Have a valid library card.
- Do not have access to a sufficient personal computer at home.
- Participate in at least one of the following state or federal assistance programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Connecticut Energy Assistance Program (CEAP)/Low-Income Home Energy Assistance Program (LIHEAP)
  - Medicare
  - HUSKY Health (Medicaid/The Children's Health Insurance Program)

How To Apply

Complete the attached application and return it to any West Hartford Public Library Information Desk by **Saturday, November 7**.
Supplies are very limited. Applying does not guarantee you will receive a laptop.

What to Expect if You Are Selected

Selected participants will be required to attend an intake and eligibility session, at which point staff will review the terms of the loan, verify eligibility, and answer questions.

In early December, participants will receive their laptop and basic device training.

Questions? Email reference@westhartfordlibrary.org or call 860-561-6990.

The Laptop ConneCT Program is administered by the CT Department of Energy and Environmental Protection (DEEP) in partnership with the Connecticut State Library. This program is funded by the American Rescue Plan Act.

Contact Information

***Full Name:** _____

***Phone:** _____ **Email:** _____

**Required*

Laptop ConneCT: Borrower Intake & Eligibility Survey

Please complete this brief form to confirm eligibility and help us better understand community technology needs. Responses are used only for program administration and evaluation.

Eligibility Checklist

Please check each statement that applies:

- ☐ I am 18 years of age or older.
- ☐ I have a valid library card and this library in the same town I live in.
- ☐ I participate in at least one qualifying assistance program (Supplemental Nutrition Assistance Program (SNAP), Connecticut Energy Assistance Program (CEAP)/Low-Income Home Energy Assistance Program (LIHEAP), Medicare, HUSKY Health (Medicaid/The Children's Health Insurance Program)
- ☐ I do not have a comparable internet-enabled computer or laptop in my household.

Adaptive Devices

Do you require any of the following adaptive devices or accessories to use a borrowed laptop? *Requests are subject to availability and cannot be guaranteed.* (Select all that apply.)

- ☐ Stylus
- ☐ External Mouse
- ☐ Headset with microphone
- ☐ Other alternative keyboard (please describe): _____
- ☐ Other alternative mouse or pointing device (please describe): _____
- ☐ Other adaptive device or accessory (please describe): _____
- ☐ None: I do not need any adaptive devices or accessories.

Participant Survey

1. What is the primary reason you do not currently have access to a personal computer or laptop? (Select one.)

   - ☐ I cannot afford one.
   - ☐ My computer no longer works.
   - ☐ I have never owned a computer.
   - ☐ I prefer not to answer.
   - ☐ Other: _____

2. What do you expect to use the borrowed laptop for? (Select all that apply.)

   - ☐ Applying for jobs or employment-related activities
   - ☐ School, coursework, or training
   - ☐ Telehealth or managing healthcare
   - ☐ Accessing government or public services
   - ☐ Paying bills or managing finances
   - ☐ Staying in touch with family and friends
   - ☐ Other: _____

3. How often do you expect to use the laptop?

   - ☐ Every day
   - ☐ Several times per week
   - ☐ About once a week
   - ☐ Less than once a week

4. Everyone has different levels of experience using computers. Which option best describes your current comfort level? (Select one.)

   - ☐ Getting Started – I am still becoming familiar with using a computer. I may need help with things like using a mouse or keyboard, opening programs, connecting to the internet, or finding files.
   - ☐ Building Confidence – I am comfortable with many everyday tasks, such as browsing the internet, checking email, joining a video call, filling out online forms, or typing a document, but I sometimes need guidance with new or unfamiliar tasks.
   - ☐ Comfortable – I can independently complete most everyday computer tasks, such as creating and saving documents, downloading files, using multiple websites or applications, printing, and managing passwords or online accounts.
   - ☐ Very Comfortable – I feel confident using computers for a wide variety of activities, including installing software, adjusting settings, organizing files, troubleshooting common issues, and learning new applications on my own.
   - ☐ Prefer not to answer.

5. May we contact you in the future to learn how your laptop has been useful?

   - ☐ Yes - Please provide email and/or phone number: _____
   - ☐ No