



Transportation Options for Seniors & People with Disabilities

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Questions? Call CHV at (202) 543-1778 and ask to speak to
Tomeka Lee, Transportation Outreach Manager


Capitol Hill Village: Transportation Options for Seniors & People with Disabilities



PUBLIC TRANSPORTATION					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p style="text-align: center;">WMATA Senior SmarTrip Card for MetroRail and MetroBus</p> <p style="text-align: center;">www.wmata.com</p> <p style="text-align: center;">https://www.wmata.com/schedules/trip-planner/</p> <p style="text-align: center;">(202) 637-7000</p> <p style="text-align: center;">(202) 638-3780 TTY</p>	<p>To apply seniors, present a government issued ID and pay \$2 at Metro Sales Office at Metro Center.</p>	<p>Senior SmarTrip is for people 65+</p>	METRORAIL		
			<p>Reduced fare for seniors—older adults ride for half the peak fare on MetroRail.</p>	<ul style="list-style-type: none"> • All MetroRail stations and rail cars are accessible • Priority Seating • Raised letters and Braille for low vision passengers • Yellow stripes to define the edge of the steps • Emergency intercoms 	<ul style="list-style-type: none"> • District of Columbia • Maryland • Virginia <p>Transfer Stations:</p> <ul style="list-style-type: none"> • L'Enfant Plaza • Metro Center
			METROBUS		
			<p>Reduced fare for seniors—older adults ride for \$1.00 on regular MetroBus routes.</p> <p>Transfers are free with unlimited connections within a two-hour window.</p>	<ul style="list-style-type: none"> • All buses are accessible • Low floor ramp or lift equipment • Two wheelchair securement areas on each bus • Priority Seating • Most buses are equipped with audio announcement equipment 	<ul style="list-style-type: none"> • District of Columbia • Maryland • Virginia
 <p style="text-align: center;">DC Circulator Bus</p> <p style="text-align: center;">www.dccirculator.com</p> <p style="text-align: center;">https://www.dccirculator.com/ride/rider-tools/</p> <p style="text-align: center;">202-671-2020</p>	N/A	N/A	<p>Regular fare: \$1.00</p> <p>Seniors & persons with disabilities fare: \$.50</p> <p>Payment Options:</p> <ul style="list-style-type: none"> • Cash • SmarTrip Card or Senior SmarTrip Card • WMATA Regional Pass 	<p>Accessible boarding features:</p> <ul style="list-style-type: none"> • Lowering feature, lift equipped, low floor ramp • Securement on bus for wheelchairs and scooters • Priority Seating 	<p>Washington, DC Region:</p> <ul style="list-style-type: none"> • Dupont Circle – Georgetown – Rosslyn • Georgetown – Union Station • Union Station – Navy Yard Metro • Potomac Avenue Metro – Skyland via Barracks Row • National Mall Route <p>Buses arrive every 10 minutes can be located by the Circulator bus stop sign.</p>

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PARATRANSIT					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p style="text-align: center;">MetroAccess</p> <p style="text-align: center;">www.wmata.com/service/accessibility/metro-access/index.cfm</p> <p style="text-align: center;">(202) 562-5360</p>	<p><i>Eligibility is NOT related to income.</i></p> <p>Applicants must go to Metro Headquarters for an assessment.</p> <p>Applications have sections to be completed by a healthcare provider to certify disability status that prevents independent use of public transit.</p> <p>Three-month MetroAccess registration is available for certain temporary disabilities.</p>	<p>Federally mandated paratransit door to door service for disabled persons unable to independently use the accessible MetroBus or MetroRail</p>	<ul style="list-style-type: none"> Fares range based on destination. Maximum fare is \$6.50. Customers are required to pay the exact fare to the driver prior to boarding the vehicle. 	<p>Vans with lifts, capable of transporting people in wheelchairs.</p>	<p>Rides are offered in the same service areas and during the same hours of operation as MetroRail and MetroBus.</p> <p>Trips that begin and end 3/4 of a mile or less from the nearest bus stop or MetroRail station in DC, MD, and VA.</p>
 <p style="text-align: center;">TransportDC</p> <p style="text-align: center;">www.wmata.com/service/accessibility/metro-access/index.cfm</p> <p style="text-align: center;">(202) 962-2700 (Option 1)</p>	<p>Riders must be registered with MetroAccess to use TransportDC.</p>	<p>Ride anywhere in the District from the 1st to the 15th of the month.</p> <p>Rides only for employment and medical services during the remainder of the month.</p> <p>Riders must show a MetroAccess ID number at the time of service.</p>	<p>\$5 one-way taxi ride for those registered with MetroAccess.</p>	<p>Accessible taxicabs for those who use wheelchairs or need other special accommodations</p>	<p>Washington, DC ONLY</p>


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PARATRANSIT CONTINUED					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p>Abilities-Ride</p> <p>Rides into Montgomery County (301) 990-9100</p> <p>Rides into Prince George's County (301) 277-6000</p>	<p>DC residents with a MetroAccess ID card may order a taxi rather than ride MetroAccess vans, for trips into Montgomery and Prince George's Counties.</p>	<p>The rider must be registered with MetroAccess to use Abilities-Ride</p>	<p>\$5 for the first nine miles of the ride and then \$2 per mile for mileage over that distance.</p>	<p>Accessible taxicabs for those who use wheelchairs or need other special accommodations</p>	<p>Maryland-based transportation option open to DC residents.</p> <p>DC resident riders starting their trip in the District must return to the District the same day.</p>


APP-BASED RIDE SHARE (MOBILE DEVICE REQUIRED)					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p>UBER</p> <p>Uber</p>	<p>Access to a mobile device with internet access.</p> <p>Create an account with a valid email address and telephone number.</p>	<p>N/A</p>	<p>Pricing varies based on location.</p> <p>On demand pricing estimates available via the ride share application.</p>	<p>Uber offers several accessibility options including:</p> <ul style="list-style-type: none"> • Uber Assist (door-to-door access) • Uber WAV (wheelchair accessible) • VoiceOver (low vision passengers) • Service Animals 	<p>Uber services all areas within the Washington, DC region.</p>
 <p>Lyft</p>	<p>Access to a mobile device with internet access.</p> <p>Create an account with a valid email address and telephone number.</p>	<p>N/A</p>	<p>Pricing varies based on location.</p> <p>On demand pricing estimates available via the ride share application.</p>	<ul style="list-style-type: none"> • Accessible vehicle dispatch. • Access Mode to accommodate passengers with a wheelchair 	<p>Lyft services all areas within the Washington, DC region.</p>

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APP-BASED RIDE SHARE (MOBILE DEVICE REQUIRED) *CONTINUED*




PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 Via	<p>Access to a mobile device with internet access.</p> <p>Create an account with a valid email address and telephone number.</p>	N/A	<p>Pricing varies based on location, time, and number of passengers.</p> <p>On demand pricing estimates available via the ride share application.</p>	<p>The application has an in-app wheelchair accessible vehicle option.</p>	<p>Via services:</p> <ul style="list-style-type: none"> Washington, DC Arlington, VA To and from Dulles Airport and Reagan National Airport

RIDE SHARE PROGRAMS (NO MOBILE DEVICE REQUIRED)

PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 Go Go Grandparent www.gogograndparent.com 1 (855) 464-6872	<p>Use Uber or Lyft without having a Smartphone.</p> <p>Register by going online or calling 1 (855) 464-6872 and Press #2</p>	<p>Available to persons 18+ years of age.</p>	<p>Concierge Fee (\$0.27 per minute) + Uber/Lyft ride fare</p>	<ul style="list-style-type: none"> Emergency Contact Updates & Driver Tracking Walker and Wheelchair Accessible (notify operator of accessibility needs). 	<p>Trips are available up to 100 miles in any direction.</p>

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NON-EMERGENCY MEDICAL TRANSPORTATION

PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p style="text-align: center;">Medical Transportation Management</p> <p>https://www.mtm-inc.net/washington-dc/</p> <p>1 (866) 796-0601</p>	N/A	DC Medicaid recipients who: <ul style="list-style-type: none"> Reside in the District Reside in a long-term care facility or nursing home. 	<ul style="list-style-type: none"> Free Schedule at least 3 business days prior to appointment 	Riders are assigned the transportation option most appropriate for their needs.	<ul style="list-style-type: none"> District of Columbia The suburbs of Montgomery & Prince Georges Counties Fairfax & Arlington The city of Alexandria
 <p style="text-align: center;">Seabury Connector</p> <p>(202) 727-7771</p>	Call (202) 727-7771 and select Option 1. Have the following information ready: <ul style="list-style-type: none"> ID DOB Address Medicare/Medicaid info ready 	DC residents age 60 years and older	Free	<ul style="list-style-type: none"> Travel with an escort (nurse, family member, or friend) if the person is 18 years of age. Interpreter services available upon request. 	Transportation service available for appointments with: <ul style="list-style-type: none"> Healthcare Providers Social Service Agencies Rides available Monday – Saturday (11:00 AM – 2:00 PM)
 <p style="text-align: center;">Yellow Cab Senior MedExpress</p> <p>(202) 724-5626</p>	Call (202) 724-5626 to enroll with a customer service representative from the Department of Aging and Community Living. Applicants will be required to provide: <ul style="list-style-type: none"> Proof of age DC Residency Medical Necessity 	DC residents who are 60+ and have a medical condition requiring essential life sustaining appointments or appointments for health-related public benefits. <p style="color: red; margin-top: 10px;">Medicaid clients are NOT eligible for this program.</p>	Free	Riders can bring an aide to assist with vehicle onboarding.	Washington, DC and MD beltway