

March 17, 2020

Beginning today, ChristianaCare will be offering COVID-19 testing at their Provider Referral Center, located at the HealthCare Center of Christiana (HCCC), 200 Hygeia Drive, Newark. The Center will be open from noon to 3 p.m. on Tuesday, March 17, and will operate weekdays from 8 a.m. to 3 p.m. thereafter.

This is NOT a walk-in facility. Only patients referred by their provider and in possession (physically or electronically) of a testing order will be tested. Patients will need to arrive at the HCCC testing site with their ID and insurance card as well.

Orders must be for COVID-19 testing and include an appropriate diagnosis code. Please see [COVID19 Coding Diagnosis and Billing Instructions](#).

### From ChristianaCare:

#### What role do providers play?

- Please determine if a patient is **symptomatic** and appropriate for COVID-19 testing.
- Orders must be for Coronavirus 19 testing and include an appropriate diagnosis code. Please click [here](#) for guidance.
- Orders for testing will only be accepted via a paper or email script from the referring provider. This site is unable to accept faxed or phoned orders.

#### [How do patients make appointments at the Provider Referral Center?](#)

- Beginning Wednesday, March 18, patients must reserve a testing time and pre-register their appointment online: [christianacare.org/prc](http://christianacare.org/prc).
- Provider offices may reserve a testing time on behalf of patients who are not able to or don't have access to a computer. Reservations are only able to be made online and will only be available for same-day or next-day appointments.

#### Where should patients go for their appointment and what should they bring?

- The Provider Referral Center is located at the HealthCare Center of Christiana, 200 Hygeia Drive, Newark, DE 19713.
- Patients should enter through the door on the right of the main building, under the awning marked Provider Referral Center.
- Patients should bring their order, either via paper or electronically, ID and their insurance card.

#### How will results be communicated?

- Test results will be communicated within two to five days to the referring provider, who is responsible for delivering the results to their patient. Providers do not need to notify the Delaware Division of Public Health of any positive test results. The laboratory will do so.