



# Certified Medical Office Manager

## Why Get Certified?

- Demand for highly-skilled health services managers will increase 20% by 2026.\*
- Advanced training improves your leadership and problem-solving skills.
- CMOMs understand and can lead the full scope of medical office operations.
- CMOM certification paves a pathway for advancement into supervisory roles.

## Highlights

- Up-to-date material includes expanded details on value based reimbursement with new sections on risk sharing, the patient experience and 2021 updates to payment models and quality reporting.
- Expand your knowledge of practice finance, employment laws, coordination of benefits, patient-centered medical home, and gain tips for analyzing cost, forecasting revenue and managing the practice's revenue cycle.
- Information included on emergency preparedness, workplace violence, sexual harassment, discrimination, cyberthreats, and the opioid crisis. Full course outline is located here: [pmimd.com/cmom](http://pmimd.com/cmom)

## What's Included

Course includes digital course materials with resources for use beyond the classroom, live instructor-led lectures with On Demand review, and an online proctored certification exam.

## Hear from Graduates

*I've been a medical office manager for 15+ years and I learned new information every hour of this 4-day course. Very practical, informative. Essential for every medical office manager!*

– Janine Havener, CMOM, Mission, TX

*I thought I knew everything I needed to perform my duties. This class was an eye-opener! I have been in my job for 10+ years and I can only wish I had taken the course back then. Incredibly valuable information no matter how much experience you have. Highly recommend.*

– Jacquelyn Arzooyan, CMOM, Canton, MI

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## Attend Live Classroom

All COVID safety protocols will be followed

**Wednesday, November 3,  
Thursday, November 4, 11,  
and Friday, November 12, 2021**

9:00 am - 5:00 pm daily.

### Location:

Medical Society of Delaware  
900 Prides Crossing  
Newark, DE 19713

**Registration Fee:** \$999.00

### Instructor



Lynn Robinson  
CMC, CMOM

### For information contact:

Lynn M. Robinson, CMC, CMOM  
Director of Physician Relations &  
Professional Education

Phone: (302) 224-5198

Fax: (302) 366-1354

Email: [Lynn.Robinson@medsocdel.org](mailto:Lynn.Robinson@medsocdel.org)

### Register:

Program: # 24804-1103

Online: [reg.planetreg.com/CMOMnov2021](http://reg.planetreg.com/CMOMnov2021)

\*U.S. Bureau of Labor and Statistics Occupational Outlook Handbook, Medical and Health Services Managers, job outlook, 2016-26 [www.bls.gov/ooh/management/medical-and-health-services-managers.htm](http://www.bls.gov/ooh/management/medical-and-health-services-managers.htm)

\*\* CMOM online course purchase includes \$199 bonus bucks to spend on another course in PMI's Online Training Center.