

RESIDENT PULSE SURVEY

DO YOU VALUE WHAT THE SHEARWATER HAS BEEN ABLE TO OFFER DURING THESE TIMES?

- 63.6% Agree
- 15.5% Neither Agree or Disagree
- 16.9% Disagree



ARE YOU CONFIDENT THAT SHEARWATER WILL IMPLEMENT NECESSARY GUIDELINES FOR SAFETY & WELLNESS?

- 81.3% Agree
- 12.1% Neither Agree or Disagree
- 3.6% Disagree

ARE YOU CONFIDENT THAT YOUR FELLOW RESIDENTS WILL IMPLEMENT AND FOLLOW SAFETY & WELLNESS GUIDELINES?

- 63.9% Agree
- 10.6% Neither Agree or Disagree
- 23.6% Disagree



WHAT IS THE LARGEST GROUP OUTING/EVENT YOU'D BE COMFORTABLE ATTENDING (WITH PHYSICAL GUIDELINES AND INCREASED SANITATION)?

- 42.6% Any size event is OK with me
- 15.2% I will not attend any event or I will stick with virtual events
- 13.1% 1-10 People
- 10.6% 26-50 People
- 9.7% 11-25
- 3.3% 51-75

HOW LONG WOULD YOU LIKE TO SEE THE SHEARWATER IMPLEMENT PHYSICAL DISTANCING GUIDELINES?

- 31% Not at all
- 29.8% Based on CDC Guidelines
- 23.7% Based on Government Guidelines
- 8.8% 3-months
- 3.9% Remainder of the year



WHAT ARE YOUR BIGGEST CONCERNS ABOUT RESUMING NORMAL SERVICES? [CHECK ALL THAT APPLY]

- 40.9% Others unknowingly spreading the virus to residents
- 30.8% Myself unknowingly spreading the virus to others
- 30.5% New safety protocols that change how I enjoy Shearwater
- 27.2% Myself contracting COVID-19
- 26.6% I don't have any concerns
- 25.6% Myself spreading the virus to friends and family



WHAT ARE THE MOST IMPORTANT FACTORS THAT WOULD MAKE YOU FEEL COMFORTABLE USING THE AMENITIES AGAIN? [CHECK ALL THAT APPLY]

- 43.8% Local government or health officials give "all clear"
- 36.8% Limited social gatherings
- 30.9% Other
- 22% No new COVID-19 cases in our area
- 17.7% "Reservation Only" offerings
- 13.1% Require residents to wear masks
- 10.7% Require staff to wear masks



DO YOU AGREE IT IS SAFE FOR RESIDENTS TO SWIM AT THE POOL UNDER THE CURRENT CIRCUMSTANCES?

- 49.3% Yes
- 39.6% Maybe, with social distancing enforced
- 10.9% No

WHAT FACTORS WOULD INCREASE YOUR SENSE OF SAFETY AND WELLNESS AT THE POOL? [CHECK ALL THAT APPLY]

- 57.6% Hire additional cleaners to sterilize bathrooms, lounge chairs, tables, and shared items
- 46.6% Provide a pool attendant to oversee cleanliness and enforce physical distancing
- 42.6% Restrict the number of pool users at any given time
- 18.4% Other



WHAT FACTORS WOULD INCREASE YOUR SENSE OF SAFETY AND WELLNESS AT THE PLAYGROUNDS? [CHECK ALL THAT APPLY]

- 73.5% Placement of sanitation stations
- 31.4% Require residents to wash hands before and after using play equipment
- 23.6% Restrict the number of users at any given time
- 17.7% Other

HOW WOULD YOU LIKE TO SEE THE FITNESS CENTER IMPLEMENT PHYSICAL DISTANCING GUIDELINES?

- 40.8% Stronger self-policing by residents to clean equipment
- 31.4% Stronger policing by staff to clean equipment
- 15.2% Reservations to limit use during peak hours
- 12.1% Other



WHEN RESTRICTIONS ARE LIFTED, HOW DO YOU FORESEE YOUR LEVEL OF ENGAGEMENT WITH YOUR AMENITIES CHANGING?

- 48.4% Stay the same
- 36.5% Increase
- 11.2% Decrease

WHEN RESTRICTIONS ARE LIFTED, HOW DO YOU FORESEE YOUR LEVEL OF ENGAGEMENT WITH THE POOLS CHANGING?

- 48.4% Stay the same
- 39.9% Increase
- 8.2% Decrease



WHEN RESTRICTIONS ARE LIFTED, HOW DO YOU FORESEE YOUR LEVEL OF ENGAGEMENT WITH THE PLAYGROUNDS CHANGING?

- 48.7% Stay the same
- 24% N/A
- 19.5% Increase
- 5.1% Decrease

