

MONTGOMERY COUNTY HEALTH & HUMAN SERVICES BEHAVIORAL HEALTH TRAINING INSTITUTE

Housing Focused Trainings presented by the Corporation for Supportive Housing

Promoting Housing Stability through Active Engagement

MONDAY, JUNE 12, 2023 10:30 AM TO 12:00 PM

Keeping tenants stable and thriving in their housing is an important aspect of support. We'll discuss techniques on how to successfully engage with tenants to navigate them through the move in and housing process as well as interventions and strategies to prevent eviction.

Presenters: Bernie Miles and Terri Power

Recruiting Landlords

MONDAY, JUNE 12, 2023 1:00 PM TO 2:30 PM

Landlords are essential for sustaining supportive housing in our communities. While housing developments are happening in communities, the need to find available units and housing is now! Geared toward direct service staff (case managers, housing specialists, supervisors, and other interested supporters), this training will focus on best practices in creating new partnerships and recruiting landlords.

As developments in communities take many years to create, our sector is heavily reliant on the current housing stock. Landlord partnerships are essential to the scattered site supportive housing model. Our work also has goals around housing people as fast as possible. This cannot happen waiting on new housing developments.

Presenters: Charlesy Nance and Johnna Lowe

Trauma-Informed Approaches - Safe Spaces and Places: Designing and Delivering Services that are Trauma-Informed

TUESDAY, JUNE 20, 2023 1:00 PM TO 2:30 PM

A key principle of trauma-informed approaches is safety. Safety includes both physical and emotional or psychological safety. But how can housing and service providers promote both physical and emotional safety? This course will explore how organizations can develop programs and services that help persons to be as "safe" as possible. Understanding that systems and programs in themselves may not feel "safe" participants will take a critical eye to their physical settings and how services are provided to understand where there is an opportunity to create brave space, promote safety and minimize re-traumatization.

Presenters: Lindsey Bishop Gilmore and Ariana Saunders

Introduction to Harm Reduction

TUESDAY, JUNE 20, 2023 3:00 PM TO 4:30 PM

Harm reduction helps supporters work with tenants to reduce risk and live safely in housing. In this webinar, we will explore how you can take a harm reduction approach in your daily work. Participants will learn how harm reduction can help tenants manage active substance use, struggles with mental health, and other challenges that threaten housing stability.

Presenters: Terri Power and Johnna Lowe

SOCIAL WORK, PCB AND CPRP CREDITS PENDING APPROVAL

ALL TRAININGS WILL BE OFFERED VIA ZOOM FORMAT -

TO REGISTER GO TO [HTTPS://MONTCO.QUICKBASE.COM/DB/BKQW8EYCZ](https://montco.quickbase.com/db/bkqw8eycz)

Presenter Information:

Terri Power is the Associate Director of the CSH Ohio office. She has 13 years experience supervising supportive housing staff and over 30 years experience providing and supervising high quality services in a variety of social service settings. She has specific expertise in quality improvement policies and procedures, and Medicaid billing requirements. She loves training and coaching because she is thoroughly committed to improving skills and expanding knowledge of service providers.

Charlesy Nance is a Senior Program Manager within the Southeast Community Development Team for CSH. Charlesy has over 10 years of experience in the social services field, providing direct services to clients of diverse socioeconomic and cultural backgrounds in an administrative capacity to develop, monitor, and improve service quality, effectiveness, and efficiency. Charlesy has provided training and technical assistance to more than 300 homeless service providers in the fields of HUD Compliance, Coordinated Entry, and the Homeless Management Information System (HMIS), among others.

Johnna Lowe is a Senior Program Manager with over 11 years of experience working in supportive housing. She is a passionate trainer with an emphasis on supporting direct service staff in learning best practices and increasing their knowledge in building relationships with participants and landlords. She strongly believes in the importance of learning from your experiences, peer sharing, and activating the voice of those with lived experience and expertise.

Lindsey Bishop Gilmore is a Senior Program Manager based in Detroit, MI. She is committed to sharing the lessons she's learned over her 10+ years of experience with supportive housing and homelessness responses systems. Lindsey loves to create training experiences that are interactive and focused on problem-solving and building new capacities.

Ariana Saunders is the Associate Director of the CSH Training Center. With over 15 years of experience in social services and supportive housing, she is passionate about helping providers support the behavioral health needs of their tenants and staff by facilitating trainings on Medicaid, mental health, engagement and de-escalation strategies, as well as supervision. Ariana enjoys participating in trainings that are interactive learning environments that foster innovation and problem solving.

Bernie Miles is a seasoned homeless services advocate who has been working within the field of homeless services, outreach, and mental health services for over 30 years. Bernie is a Senior Program Manager for San Diego/Orange County office and works in the areas of MHSA and Technical Assistance. He brings an extensive history of working within the homeless services sector in San Diego. Holding a position with Veterans Village of San Diego, where he was a Program Director overseeing three separate transitional housing programs. Bernie worked with Episcopal Community Services for eight years where he oversaw the Downtown Safe Haven harm reduction program for people who were homeless with mental health and substance issues and the Friend to Friend Clubhouse which provided a full scope of homeless outreach, case management, and housing navigation. He was with Father Joe's Villages for several years as a Permanent Housing and Residential Services Program Manager. Bernie holds a Masters of Human Behavior/Psychology from National University and a BA in Psychology from Northern Illinois University. Bernie is a Crisis Prevention Institute-certified non-violent crisis intervention facilitator.

THE COALITION FOR SUPPORTIVE HOUSING (CSH) WORKS TO ADVANCE AFFORDABLE HOUSING ALIGNED WITH SERVICES AS AN APPROACH TO HELP PEOPLE THRIVE. WE DO THIS BY ADVOCATING FOR EFFECTIVE POLICIES AND FUNDING, EQUITABLY INVESTING IN COMMUNITIES, AND STRENGTHENING THE SUPPORTIVE HOUSING FIELD.