



ZARA TOURS

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ZARA TOURS ENHANCED GUEST SAFETY AND HYGIENE PROCEDURES

The Management and Staff of ZARA Tours in Moshi Kilimanjaro wish to thank you for your continued business support over the years and it is our prayer that you and your loved ones are keeping safe as per the WHO laid down procedures and measures to curb the spread of the covid-19 virus. The world is opening up again, and it is with great happiness and pleasure to inform you that Tanzania is now officially open to the world for Tourism and business.

On the 4th April, 2020, the Government of the United Republic of Tanzania instituted measures with a goal of limiting the spread of corona virus in the United Republic of Tanzania. Following a decreased trend of admitted COVID-19 cases in the country, the Government has on 18th May 2020 reviewed the Travel Advisory No. 2 of 4th April, 2020 to accommodate measures related to International travel as follows:

01

All travellers whether foreigners or returning residents entering or leaving the United Republic of Tanzania will be subjected to enhanced screening for COVID19 infection. There will be no 14 days mandatory quarantine upon arrival.

02

All international travellers should observe adherence to Infection Prevention and Control measures such as hand hygiene, wearing masks and keeping physical distancing as appropriate.

03

All travellers are required to truthfully fill out Traveller's Surveillance Form available onboard or in any other transport means and submit to Port Health Authorities upon arrival.

04

All arriving/departing conveyances must provide Advance Passenger Information so as to allow the Points of Entry Authorities to scrutinize the manifest for possible high-risk passengers.

05

Pilot/Captain/Driver in command of conveyance should prior to arrival submit to Port Health Authority the duly filled conveyance health declaration forms (Health Part of General Declaration, Maritime Health Declaration and Ground Transport/Vehicles Health Declaration Form)

06

All Conveyance operators should observe adherence to Infection Prevention and Control measures such as hand hygiene, wearing masks and keeping physical distancing as appropriate.

07

Conveyances will be subjected to decontamination if deemed necessary.

AS ZARA TOURS, OUR CLIENT SAFETY IS OUR NUMBER ONE PRIORITY ESPECIALLY DURING THIS TIME OF THE COVID-19 PANDEMIC, WE HAVE THEREFORE TAKEN STRICT MEASURES AS A COMPANY TO ENSURE THAT ALL OUR CLIENTS ARE SAFE AND WELL TAKEN CARE OF. WE HAVE LAID DOWN THE BELOW PROCEDURES TO BE ADHERED TO BY ALL CLIENTS ARRIVING TANZANIA FOR KILIMANJARO CLIMBING OR SAFARI;

- All clients should bring with them hand sanitizers and masks; they will be required to put on masks at all times whilst outside their rooms.
- We have put flowing water buckets and soaps in all our hotels entries and other strategic points, clients will be required to wash their hands on arrival and regularly during their stay.
- All contact surfaces will be cleaned and sanitized on regular basis.
- Social distancing – clients will be required to maintain the recommended 1 metre social distance. In our hotels/camps/lodges we have put measures to ensure no crowds; meals will be set by shifts of minimum people to avoid crowds. For clients who would like separate accommodation on the mountain/safari we will offer them single tents/rooms at a supplement.
- All our office/hotel staff, safari drivers and mountain crew have been trained on how to handle customers during this time by following the above procedures to the letter.
- Our mountain crew will be required to take extra precaution while preparing and packing food/items for the climbers. Only a minimum number of crew members will be allowed to interact with the guests and will wear PPE at all times during these interactions.



Zara Tours thrives on excellent customer care and service delivery. We are indeed fully prepared to offer you the best as always, following the recommended guidelines without compromising the customer experience. Our prices remain friendly and our planning flexible to your schedule. We look forward to welcoming you all to Tanzania again.